CONSUMER SENTINEL NETWORK

DATA BOOK 2022

Federal Trade Commission

February 2023

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Report Subject

Introduction

The FTC takes in reports from consumers about problems they experience in the marketplace. The reports are stored in the Consumer Sentinel Network (Sentinel), a secure online database available only to law enforcement. While the FTC does not intervene in individual consumer disputes, its law enforcement partners – whether they are down the street, across the nation, or around the world – can use information in the database to spot trends, identify questionable business practices and targets, and enforce the law.

Since 1997, Sentinel has collected tens of millions of consumer reports about fraud, identity theft, and other consumer protection topics. During 2022, Sentinel received over 5.1 million consumer reports, which the FTC has sorted into 29 top categories. The 2022 Consumer Sentinel Network Data Book (Sentinel Data Book) has aggregated information about what consumers told us last year on the full range of fraud, identity theft, and other consumer protection topics. The Consumer Sentinel data is also available online in an interactive format at ftc.gov/exploredata, with updates provided quarterly. The Sentinel Data Book is based on unverified reports filed by consumers. The data is not based on a consumer survey. Sentinel has a five-year data retention policy, with reports older than five years purged biannually.

In addition to taking consumer reports directly from people who call the FTC's call center or report online, Sentinel also includes reports filed with other federal, state, local, and international law enforcement agencies, as well as other organizations, like the Better Business Bureau and the Microsoft Corporation Cyber Crime Center. A full listing of data contributors is available in Appendices A3 and A4. Non-government organizations that contribute reports do not have access to Sentinel reports, as access is limited to law enforcement agencies.

For more information about the Consumer Sentinel Network, visit www.FTC.gov/Sentinel. Law enforcement personnel may join Sentinel at Register.ConsumerSentinel.gov.

Inside the Numbers

Sentinel sorts consumer reports into 29 top categories. Appendices B1 - B3 provide detailed descriptions of the categories and figures over three years. The launch of ReportFraud.ftc.gov in 2020 modernized online complaint collection. For example, the site captures more specific information about the topic of unwanted text messages and simplifies categorization. A new category was created for Privacy, Data Security, and Cyber Threats, and the category Internet Auctions was retired. Some subcategories were renamed, retired, or consolidated, and Appendix B3 identifies these changes.

The Consumer Sentinel Network Data Book excludes the National Do Not Call Registry. A separate report about these complaint statistics is available at: www.ftc.gov/exploredata. Unspecified reports relating to unwanted contacts, such as unsolicited emails and text messages, are catalogued in Appendix B3.

Consumers can report as much or as little detail as they wish when they file a report. For the Sentinel Data Book graphics, percentages are based on the total number of Sentinel fraud, identity theft, and other report types in 2022 in which consumers provided the information displayed on each chart.

Reports to Sentinel sometimes indicate money was lost, and sometimes indicate no money was lost. Often, people make these reports after they experience something problematic in the marketplace, avoid losing any money, and wish to alert others. Except where otherwise stated, numbers are based on reports both from people who indicated a loss and people who did not.

Calculations of dollar amounts lost are based on reports in which consumers indicated they lost between $1 and $999,999.

States and Metropolitan Areas are ranked based on the number of reports per 100,000 population. State rankings are based on 2020 U.S. Census population estimates (2016-2020 American Community Survey 5-Year Estimates). Metropolitan Area rankings are based on 2020 U.S. Census population estimates (2016-2020 American Community Survey 5-Year Estimates).

This Sentinel Data Book identifies Metropolitan Areas (Metropolitan and Micropolitan Statistical Areas) with a population of 100,000 or more except where otherwise noted. Metropolitan areas are defined by Office of Management and Budget Bulletin No. 18-04, "Revised Delineations of Metropolitan Statistical Areas, Micropolitan Statistical Areas, and Combined Statistical Areas, and Guidance on Uses of the Delineations of These Areas" (September 14, 2018).

Numbers change over time. The Sentinel Data Book sorts consumer reports by year, based on the date of the consumer's report. Some data contributors transfer their complaints to Sentinel after the end of the calendar year, and new data providers often contribute reports from prior years. As a result, the total number of reports for 2022 will likely change during the next few months, and totals from previous years may differ from prior Consumer Sentinel Network Data Books. The most up-to-date information can be found online at ftc.gov/exploredata.

Executive Summary

Overview
In 2022, the Consumer Sentinel Network took in over 5.1 million reports, a decrease from 2021.
- Fraud: 2.4 million (46% of all reports)
- Identity theft: 1.1 million (22%)
- Other: 1.7 million (33%)

In 2022, people filed more reports about Identity Theft (21.5% of all reports), in all its various forms, than any other type of complaint. Imposter Scams, a subset of Fraud reports, followed with 725,989 reports from consumers in 2022 (14.1% of all reports). Credit Bureaus, Information Furnishers and Report Users (13.4% of all reports) rounded out the top three reports to Sentinel.

Fraud
There were almost 726,000 imposter scam reports to Sentinel. Twenty-two percent of those reported a dollar loss, totaling nearly $2.7 billion lost to imposter scams in 2022. These scams include people falsely claiming to be a romantic interest, the government, a relative in distress, a well-known business, or a technical support expert to get a consumer's money.

Of the over 2.3 million fraud reports, 26% indicated money was lost. In 2022, people reported losing nearly $8.8 billion to fraud – an increase of nearly $2.6 billion over 2021.

The median loss for all fraud reports in 2022 is $650. Among the top 10 frauds reported, the median individual losses were highest in these categories:
- Investment Related ($5,000)
- Business and Job Opportunities ($2,000)
- Foreign Money Offers and Counterfeit Check Scams ($2,000)

Text was the method of contact for 22% of fraud reports when a contact method was identified. Six percent of those reports indicated a money loss – but that 6% reported an aggregate loss of over $326 million, and a $1,000 median loss.

Bank transfers and payments accounted for the highest aggregate losses reported in 2022 ($1.59 billion), followed closely by Cryptocurrency ($1.43 billion), while credit cards were most frequently identified as the payment method in fraud reports.

Of people who reported their age, those aged 20-29 reported losing money to fraud in 43% of reports filed with the FTC, while people aged 70-79 reported losing money in 23% of their reports and people 80 and over reported it in 22% of their reports. But when they did experience a loss, people aged 70 and older reported much higher median losses than any other age group.

Identity Theft
Credit Card Fraud tops the list of identity theft types reported in 2022. The FTC received 441,882 reports from people who said their information was misused with an existing credit card or when applying for a new credit card.

Military
Military consumers reported over 93,000 fraud complaints, including 39,909 imposter scams that reportedly cost them over $164 million in 2022.

Top States
The states with the highest per capita rates of reported fraud in 2022 were Georgia, Delaware, Nevada, Florida, and Maryland. For reported identity theft, the top states in 2022 were Georgia, Louisiana, Florida, Delaware, and Nevada.

5.2 MILLION REPORTS

TOP THREE CATEGORIES

1 Identity Theft

2 Imposter Scams

3 Credit Bureaus, Info Furnishers and Report Users

2.4 million fraud reports

26% reported a loss
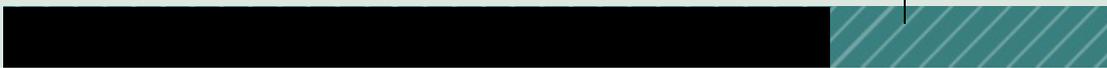
$8.8 billion total fraud losses | **$650** median loss

Younger people reported losing money to fraud **more often than older people.**

43% Age 20-29

23% Age 70-79

But when people aged 70+ had a loss, **the median loss was much higher.**

$548 — Age 20 - 29
$1,000 — 70 - 79
$1,674 — 80+
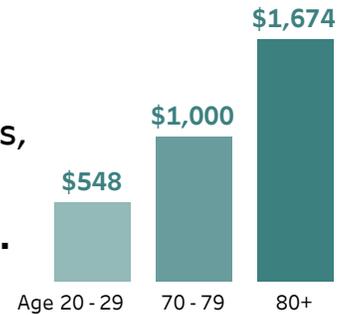
Imposter Scams

ABOUT **1 in 5 PEOPLE** LOST MONEY

$2.667 billion reported lost

$1,000 median loss

Identity Theft Reports

13% ↑ Credit card new account fraud

88% ↓ Government Benefits Applied For\Received

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Number of Fraud, Identity Theft and Other Reports by Year
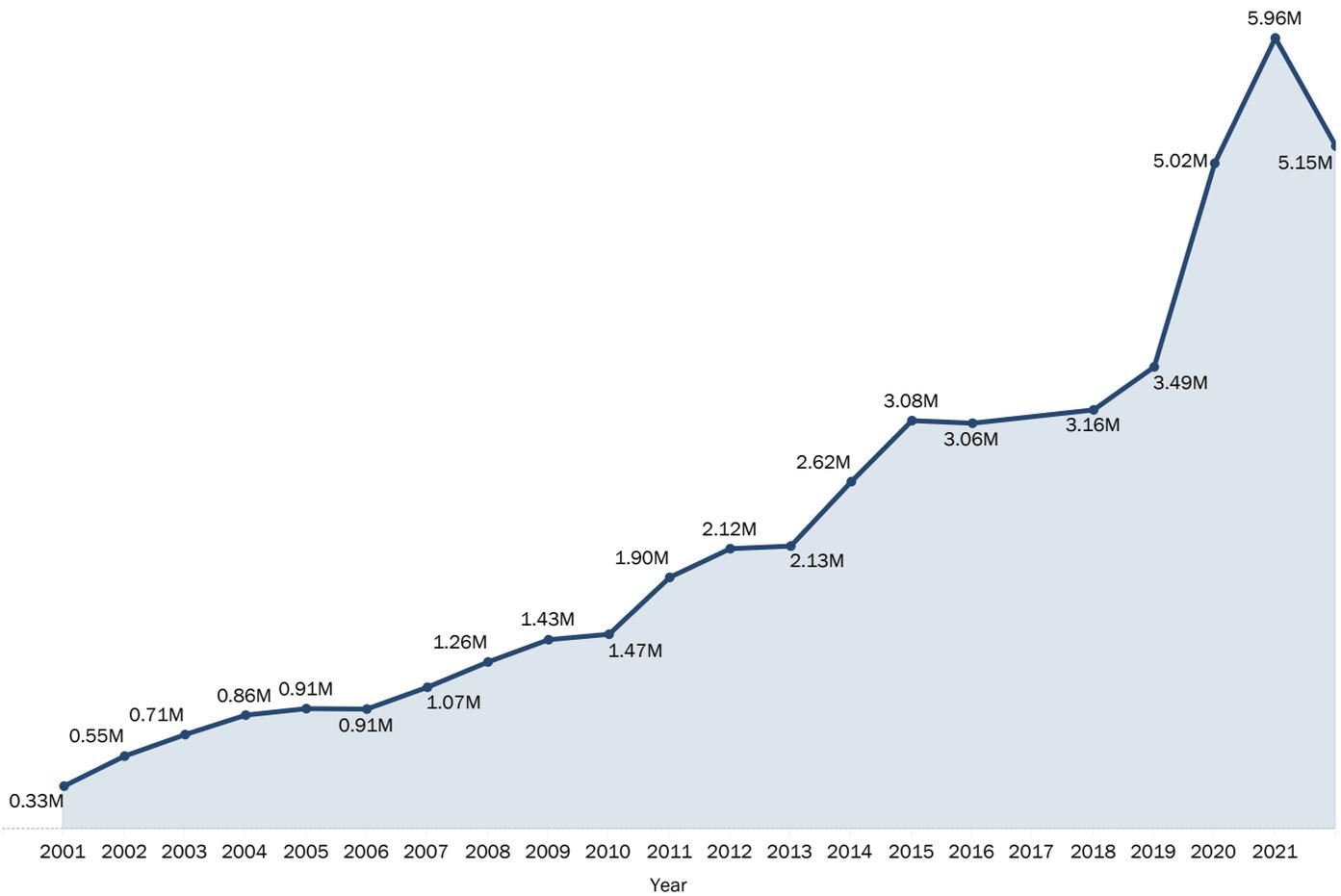
| Year	# of Reports
2001	325,519
2002	551,622
2003	713,657
2004	860,383
2005	909,314
2006	906,129
2007	1,070,447
2008	1,261,124
2009	1,428,977
2010	1,470,306
2011	1,898,543
2012	2,115,079
2013	2,134,565
2014	2,620,931
2015	3,080,378
2016	3,060,824
2018	3,161,213
2019	3,485,342
2020	5,020,178
2021	5,964,830
2022	5,150,368

The reported figures exclude National Do Not Call Registry complaints.

Report Categories

Rank	Category	# of Reports	%
1	Identity Theft	1,108,609	21.52%
2	Imposter Scams	725,989	14.10%
3	Credit Bureaus, Information Furnishers and Report Users	691,142	13.42%
4	Online Shopping and Negative Reviews	327,609	6.36%
5	Banks and Lenders	249,126	4.84%
6	Auto Related	162,040	3.15%
7	Prizes, Sweepstakes and Lotteries	143,132	2.78%
8	Debt Collection	112,827	2.19%
9	Internet Services	110,189	2.14%
10	Investment Related	104,703	2.03%
11	Health Care	99,370	1.93%
12	Business and Job Opportunities	95,399	1.85%
13	Telephone and Mobile Services	89,376	1.74%
14	Credit Cards	87,451	1.70%
15	Home Repair, Improvement and Products	82,482	1.60%
16	Privacy, Data Security, and Cyber Threats	66,383	1.29%
17	Travel, Vacations and Timeshare Plans	62,445	1.21%
18	Foreign Money Offers and Fake Check Scams	40,903	0.79%
19	Television and Electronic Media	35,515	0.69%
20	Advance Payments for Credit Services	34,558	0.67%
21	Mortgage Foreclosure Relief and Debt Management	24,037	0.47%
22	Education	19,690	0.38%
23	Computer Equipment and Software	16,912	0.33%
24	Charitable Solicitations	9,958	0.19%
25	Tax Preparers	7,116	0.14%
26	Magazines and Books	6,073	0.12%
27	Office Supplies and Services	4,040	0.08%
28	Grants	2,419	0.05%
29	Funeral Services	1,470	0.03%

Percentages are based on the total number of 2022 Sentinel reports (5,150,368). 8% of the total were coded "Other Misc." See Appendix B3.

Report Type

Fraud	2,369,527 (46.0%)
Identity Theft	1,108,609 (21.5%)
Other	1,694,993 (32.9%)

Top 10 Fraud Categories

| Rank	Category	# of Reports	% Reporting $ Loss	Total $ Loss	Median $ Loss
1	Imposter Scams	725,989	22%	$2,667M	$1,000
2	Online Shopping and Negative Reviews	327,000	47%	$358M	$180
3	Prizes, Sweepstakes and Lotteries	143,132	13%	$302M	$907
4	Investment Related	104,703	74%	$3,820M	$5,000
5	Business and Job Opportunities	92,723	32%	$367M	$2,000
6	Internet Services	90,748	5%	$29M	$300
7	Telephone and Mobile Services	89,288	9%	$21M	$200
8	Health Care	68,496	7%	$17M	$258
9	Travel, Vacations and Timeshare Plans	62,445	17%	$104M	$1,259
10	Foreign Money Offers and Fake Check Scams	40,903	32%	$124M	$2,000

Identity Theft Types

Rank	Theft Type	# of Reports
1	Credit Card Fraud	441,822
2	Other Identity Theft	326,590
3	Bank Fraud	156,099
4	Loan or Lease Fraud	153,547
5	Employment or Tax-Related Fraud	103,402
6	Phone or Utilities Fraud	77,284
7	Government Documents or Benefits Fraud	57,877

Top 10 Other Categories

Rank	Category	# of Reports
1	Credit Bureaus, Information Furnishers and Report Users	691,142
2	Banks and Lenders	249,126
3	Auto Related	162,040
4	Debt Collection	112,827
5	Credit Cards	87,451
6	Home Repair, Improvement and Products	82,482
7	Television and Electronic Media	35,515
8	Education	19,690
9	Privacy, Data Security, and Cyber Threats	19,256
10	Computer Equipment and Software	16,912

Certain categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud, and the Other rankings exclude subcategories that are classified as fraud.

Number of Reports by Type
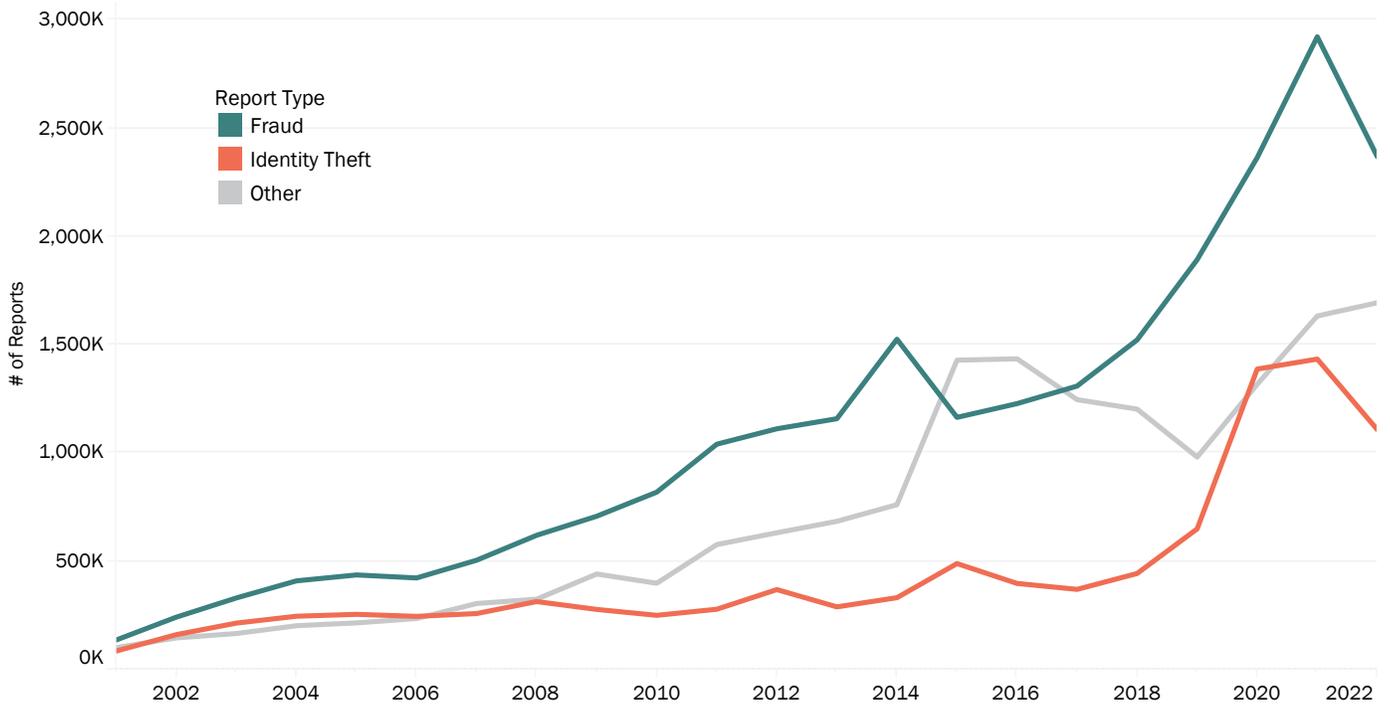
Number of Reports by Type

Year	Fraud	Identity Theft	Other
2001	137,306	86,250	101,963
2002	242,783	161,977	146,862
2003	331,366	215,240	167,051
2004	410,298	246,909	203,176
2005	437,585	255,687	216,042
2006	423,672	246,214	236,243
2007	505,563	259,314	305,570
2008	620,832	314,587	325,705
2009	708,781	278,360	441,836
2010	820,072	251,074	399,160
2011	1,041,517	279,191	577,835
2012	1,112,693	369,958	632,428
2013	1,159,115	290,098	685,352
2014	1,526,365	332,545	762,021
2015	1,165,393	490,085	1,429,676
2016	1,228,865	398,356	1,435,874
2017	1,310,003	370,915	1,247,309
2018	1,523,295	444,338	1,203,425
2019	1,893,941	650,523	982,142
2020	2,365,362	1,388,539	1,318,247
2021	2,923,241	1,434,693	1,633,677
2022	2,369,527	1,108,609	1,694,993

*The reported figures exclude National Do Not Call Registry complaints.*

Fraud Reports by Amount Lost

2,369,527 Number of Fraud Reports	**609,481 (26%)** # of Reports with $ Loss
$8,767,366,822 Total $ Loss	**$650** Median $ Loss
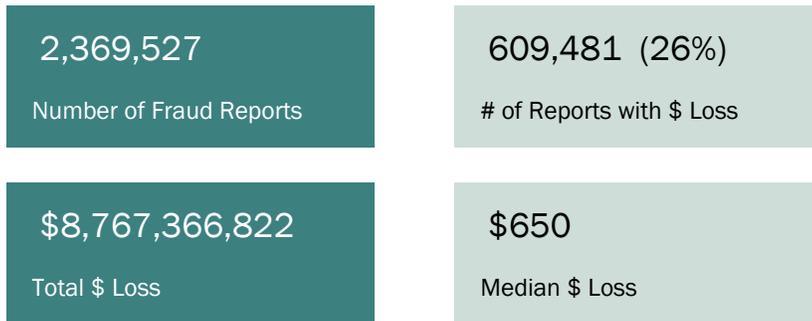
Reported Fraud Losses in $1 - $10,000+ Range

Amount Lost	# of Reports
$1 - $1,000	359,787
$1,001 - $2,000	62,588
$2,001 - $3,000	31,231
$3,001 - $4,000	19,088
$4,001 - $5,000	16,205
$5,001 - $6,000	8,870
$6,001 - $7,000	6,631
$7,001 - $8,000	6,220
$8,001 - $9,000	4,304
$9,001 - $10,000	8,338
More than $10,000	86,219

Reported Fraud Losses in $1 - $1,000 Range

Amount Lost

Amount Lost	# of Reports
$1 - $100	122,384
$101 - $200	61,573
$201 - $300	39,855
$301 - $400	27,695
$401 - $500	30,758
$501 - $600	17,551
$601 - $700	13,065
$701 - $800	14,347
$801 - $900	10,100
$901 - $1,000	22,459
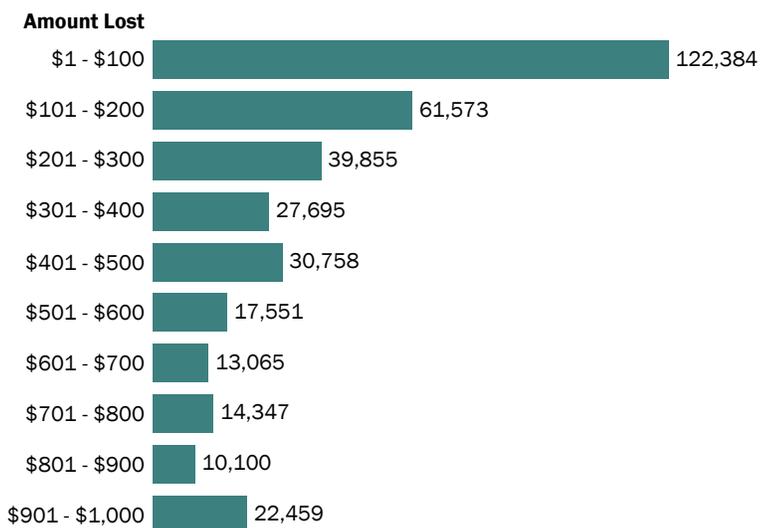
*The amount lost is based on reports in which consumers indicated they lost between $1 and $999,999.*


Fraud Reports by Payment Method

2,369,527	439,170 (19%)
Number of Fraud Reports	# of Reports with Payment Method

Payment Method	# Reports	Total $ Loss
Credit Cards	89,736	$219M
Debit Card	68,233	$196M
Payment App or Service	62,137	$163M
Cryptocurrency	52,978	$1,434M
Gift Card or Reload Card	48,800	$228M
Bank Transfer or Payment	47,782	$1,587M
Wire Transfer	45,179	$311M
Cash	12,432	$234M
Check	8,564	$178M
Money Order	3,329	$40M
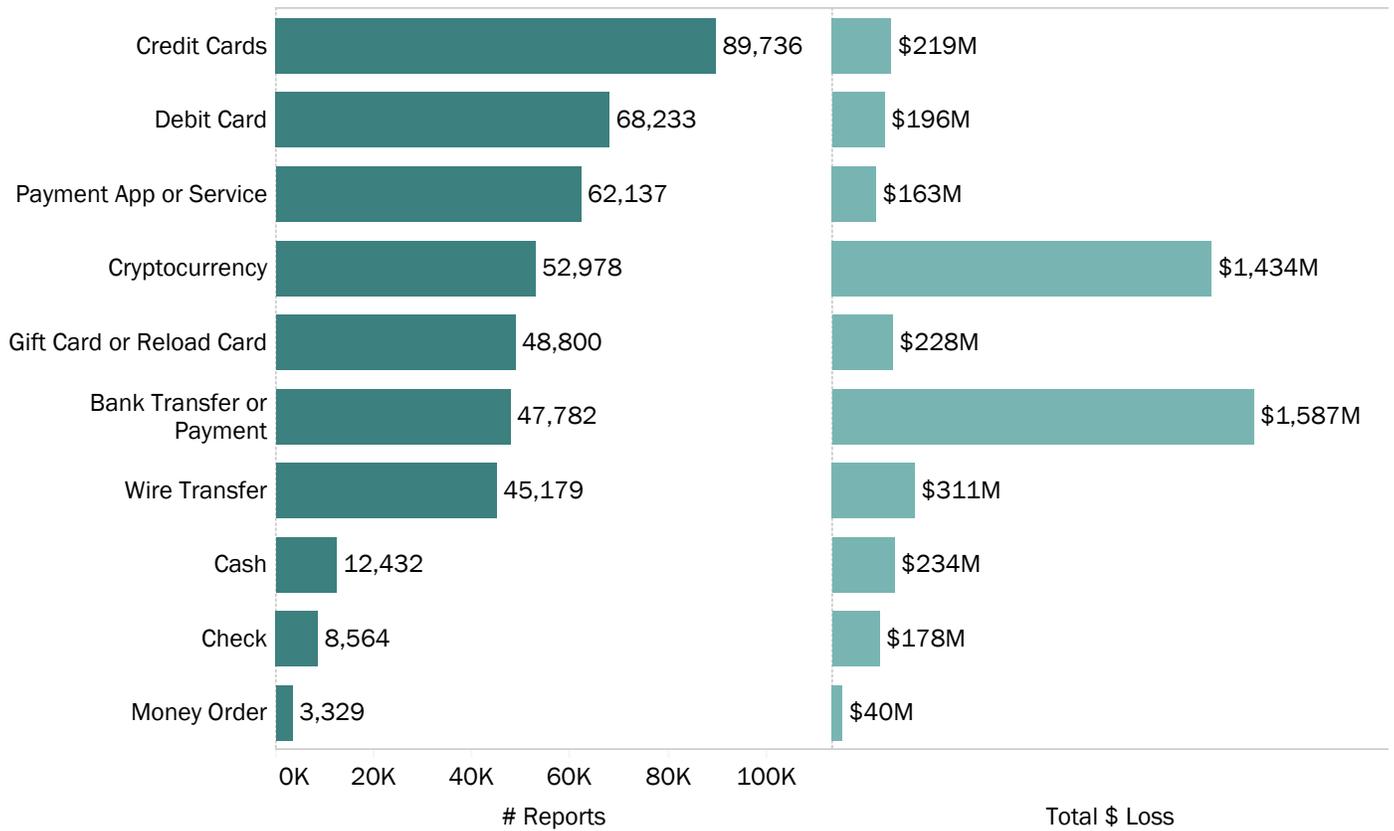
Fraud Reports by Contact Method

2,369,527	1,441,424 (61%)
Number of Fraud Reports	# of Reports with Contact Method

Text
22%
6%

Phone call
20%
17%

Email
19%
13%

Website or Apps
12%
58%

Social Media
11%
61%

Other
10%
49%

Mail
3%
14%

Online Ad or Pop-up
3%
63%
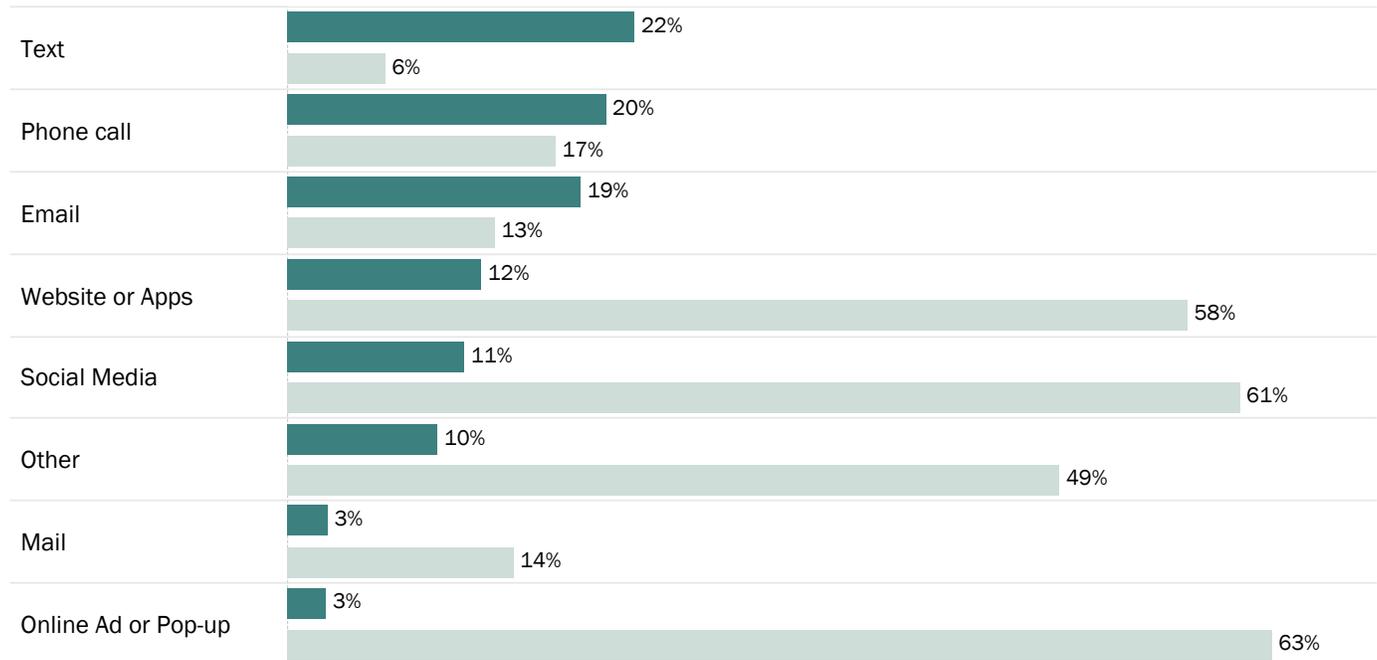
■ Percentage of all Fraud Reports with a Contact Method identified

■ Of those reports, the percentage with a dollar loss reported

Number of Reports and Amount Lost by Contact Method

Contact Method	# of Reports	Total $ Lost	Median $ Lost
Text	321,374	$326M	$1,000
Phone call	294,659	$798M	$1,400
Email	270,895	$413M	$816
Website or Apps	179,560	$900M	$333
Social Media	162,863	$1,228M	$528
Other	139,236	$1,139M	$800
Mail	36,758	$75M	$800
Online Ad or Pop-up	36,079	$181M	$229

Other contact methods includes TV or radio, print, fax, in person, consumer initiated contact, and other methods consumers write in or that cannot be otherwise categorized.

Reported Frauds and Losses by Age

Age	# of Reports	Total $ Lost
19 and Under	30,306 (3%)	$60M
20 - 29	166,270 (15%)	$462M
30 - 39	205,154 (18%)	$831M
40 - 49	174,256 (16%)	$840M
50 - 59	171,851 (15%)	$781M
60 - 69	200,216 (18%)	$828M
70 - 79	133,837 (12%)	$561M
80 and Over	42,061 (4%)	$206M
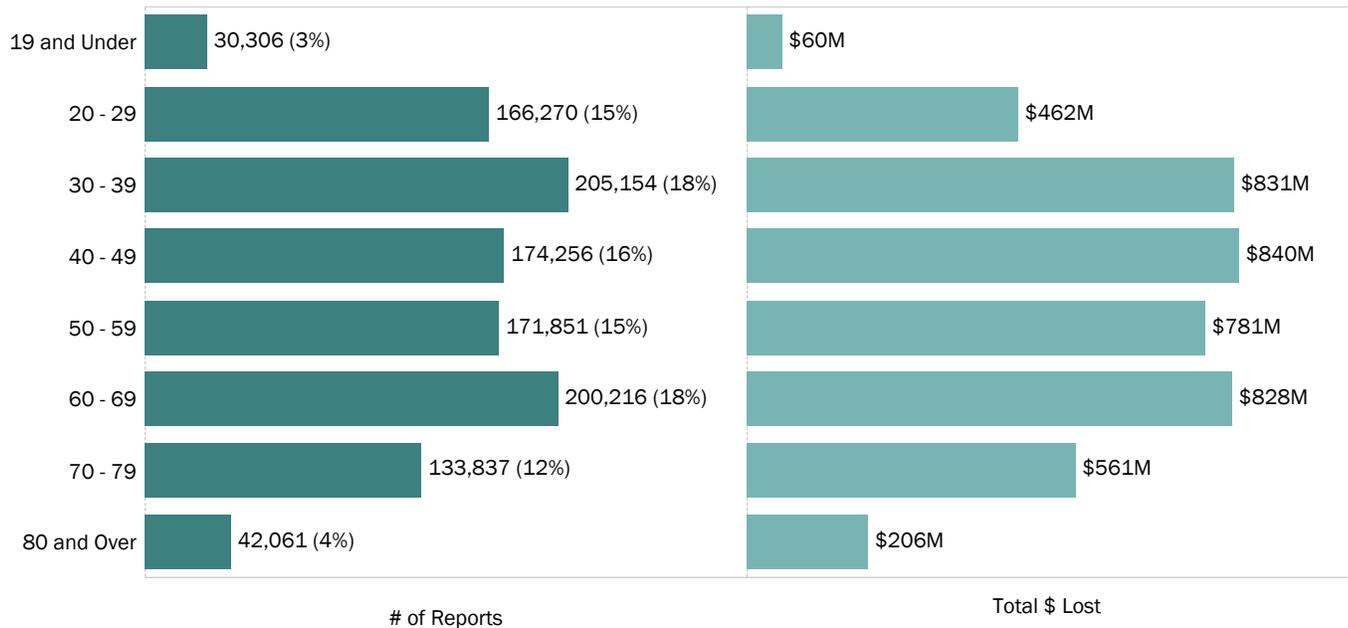
Percentages are based on the total number of 2022 fraud reports in which consumers provided their age: 1,123,951.

Percentage Reporting a Fraud Loss and Median Loss by Age

Legend:
- Percentage Reporting a Fraud $ Loss
- Median $ Lost

Age	Percentage Reporting a Fraud $ Loss	Median $ Lost
19 and Under	48%	$300
20 - 29	43%	$548
30 - 39	38%	$590
40 - 49	36%	$600
50 - 59	31%	$552
60 - 69	25%	$666
70 - 79	23%	$1,000
80 and Over	22%	$1,674
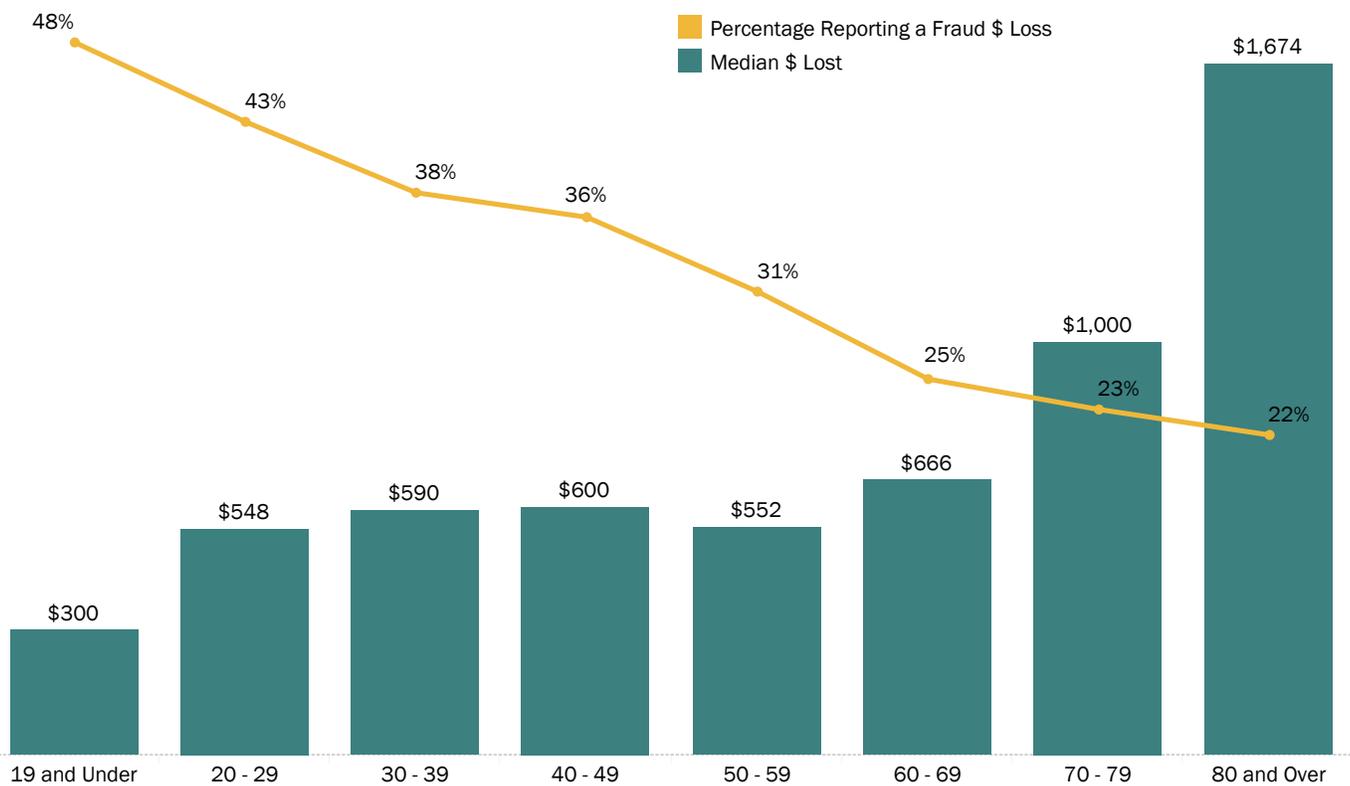
Of the 2,369,527 total fraud reports in 2022, 47% included useable consumer age information.

Identity Theft Reports by Type

| Theft Type	Theft Subtype	# of Reports	% Difference from Previous Year
Credit Card Fraud	New Accounts	409,981	+13%
	Existing Accounts	39,593	+23%
Bank Fraud	Debit Cards, Electronic Funds Transfer, or ACH	37,153	+12%
	Existing Accounts	17,471	+22%
	New Accounts	110,513	+32%
Loan or Lease Fraud	Apartment or House Rented	11,259	-15%
	Auto Loan\Lease	60,348	-15%
	Business\Personal Loan	76,020	-28%
	Federal Student Loan	11,904	-35%
	Non-Federal Student Loan	12,087	-13%
	Real Estate Loan	8,004	-12%
Employment or Tax-Related Fraud	Employment or Wage-Related Fraud	26,390	+10%
	Tax Fraud	78,588	-12%
Phone or Utilities Fraud	Landline Telephone – Existing Accounts	1,872	-13%
	Landline Telephone – New Accounts	9,102	-21%
	Mobile Telephone – Existing Accounts	6,595	+21%
	Mobile Telephone – New Accounts	36,129	-4%
	Utilities – Existing Accounts	1,671	+2%
	Utilities – New Accounts	30,684	-25%
Government Documents or Benefits Fraud	Driver's License Issued\Forged	7,841	+42%
	Government Benefits Applied For\Received	45,300	-88%
	Other Government Documents Issued\Forged	6,840	-18%
	Passport Issued\Forged	959	-14%
Other Identity Theft	Email or Social Media	15,619	+1%
	Evading the Law	4,946	+4%
	Insurance	9,027	-13%
	Medical Services	27,820	-35%
	Online Shopping or Payment Account	17,750	+16%
	Other	263,419	-12%
	Securities Accounts	6,395	-25%

Consumers can report multiple types of identity theft. In 2022, 15% of identity theft reports included more than one type of identity theft.

Top Three Identity Theft Report Types by Year

Theft Type
- Bank Fraud
- Credit Card Fraud
- Loan or Lease Fraud

2018
- 52,619
- 157,750
- 51,945

2019
- 58,857
- 271,943
- 104,778

2020
- 89,681
- 393,428
- 205,085

2021
- 124,523
- 389,907
- 197,978

2022
- 156,099
- 441,822
- 153,547
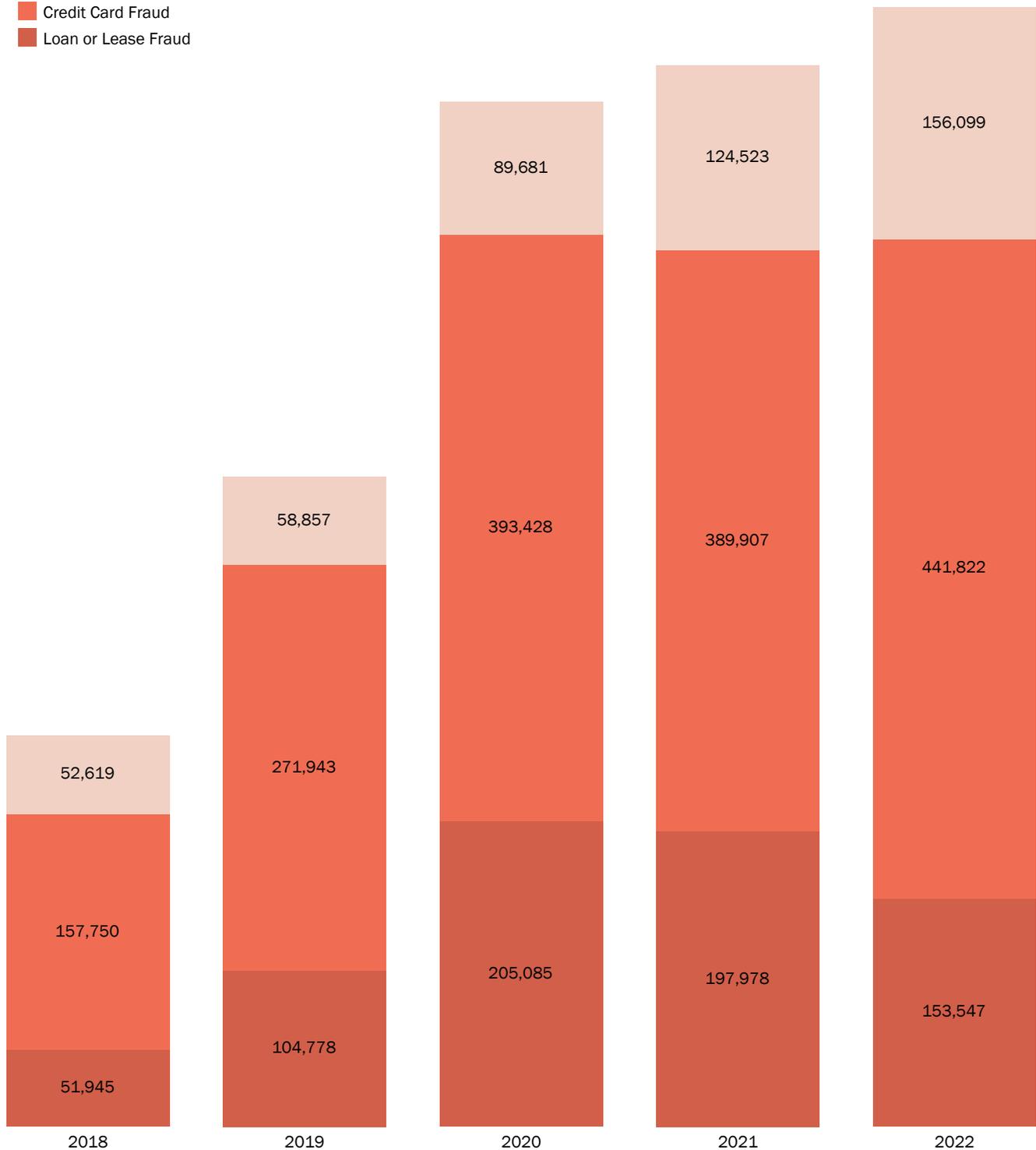
The top identity theft types can vary by year. This graph depicts the top three types of identity theft reported in 2022 and how those types changed over five years.

Identity Theft Reports by Age

Age	Reports
19 and Under	23,953
20 - 29	180,146
30 - 39	286,890
40 - 49	212,729
50 - 59	139,835
60 - 69	77,784
70 - 79	31,378
80 and Over	8,199
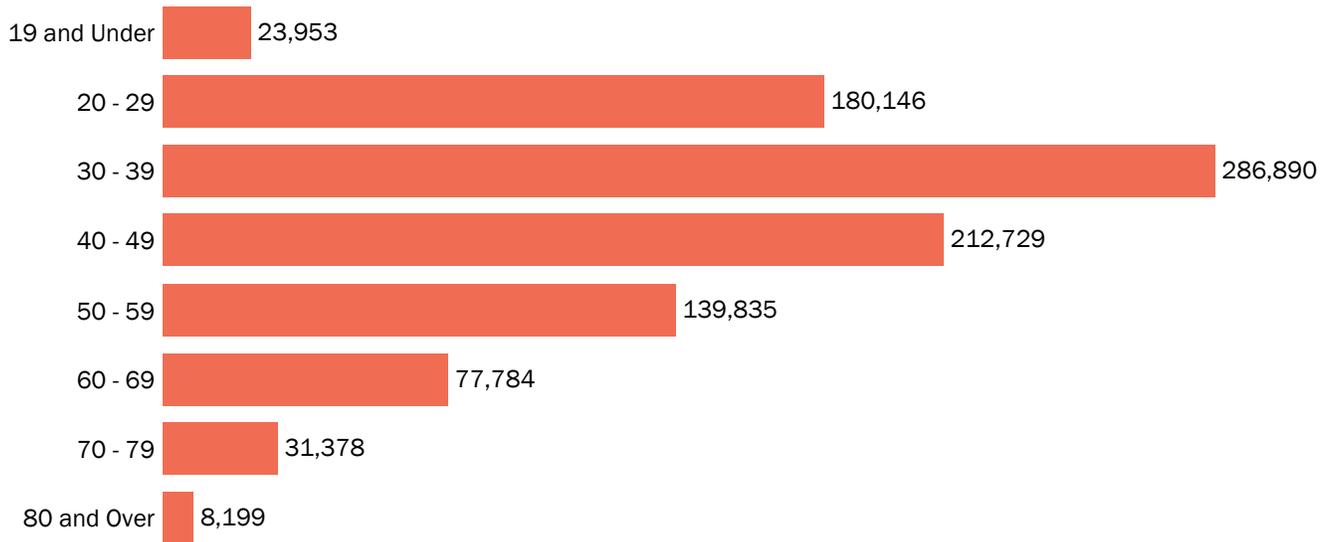
Identity Theft Types by Age

Theft Type	19 and Under	20 - 29	30 - 39	40 - 49	50 - 59	60 - 69	70 - 79	80 and Over
Bank Fraud	1,779	20,194	38,144	34,097	26,575	19,090	8,462	2,232
Credit Card Fraud	2,090	71,773	121,654	90,815	58,099	29,193	10,812	2,566
Employment or Tax-Related Fraud	16,900	19,203	19,425	14,676	11,536	9,409	5,400	1,646
Government Documents or Benefits Fraud	1,192	5,045	8,940	7,757	6,871	4,630	1,859	640
Loan or Lease Fraud	744	31,800	49,243	31,964	17,562	7,569	2,282	451
Other Identity Theft	2,153	57,315	91,033	61,334	34,414	15,046	5,127	1,357
Phone or Utilities Fraud	615	15,095	23,001	15,890	10,107	5,496	2,051	540

Of the 1,108,609 total identity theft reports in 2022, 87% included consumer age information.

Fraud, Identity Theft, and Other Reports by Military Consumers

Reports by Status

Status	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
Active Duty Service Member	17,177	7,731	38%	$46M	$950
Military Retiree/Veteran	152,859	73,355	29%	$292M	$750
Reserve/National Guard	10,542	5,174	40%	$40M	$1,000
Spouse/Dependent of Active Duty Service Member	12,515	6,864	39%	$36M	$585

Reports by Branch

Branch	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
U.S. Air Force	35,404	18,473	26%	$67M	$672
U.S. Army	84,549	36,144	30%	$140M	$700
U.S. Coast Guard	2,978	1,521	34%	$11M	$650
U.S. Marines	17,686	7,980	33%	$34M	$712
U.S. Navy	38,307	18,588	28%	$68M	$700

Of the 195,028 total reports from military consumers in 2022, 92% provided military branch information.

Reports by Rank

Rank	# of Reports	# of Fraud Reports	% Reporting Fraud Loss	Total Fraud Loss	Median Fraud Loss
Enlisted	125,230	64,686	29%	$242M	$689
Officer	26,952	16,066	30%	$93M	$808

Of the 195,028 total reports from military consumers in 2022, 78% provided information about rank.

Reports by Military Consumers
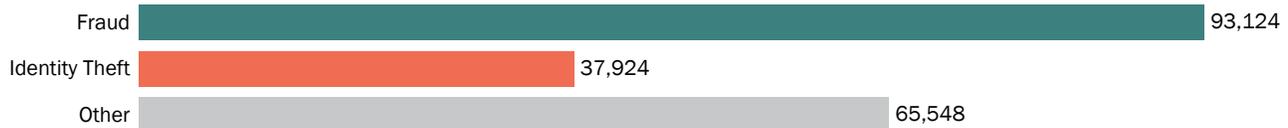
Fraud	93,124
Identity Theft	37,924
Other	65,548

Top 10 Fraud Categories

Rank	Category	# of Reports	% Reporting $ Loss	Total $ Loss	Median $ Loss
1	Imposter Scams	39,909	23%	$164.5M	$1,200
2	Online Shopping and Negative Reviews	12,611	73%	$25.2M	$189
3	Investment Related	4,209	77%	$117.0M	$5,000
4	Prizes, Sweepstakes and Lotteries	4,087	28%	$33.8M	$1,500
5	Business and Job Opportunities	3,628	33%	$19.2M	$2,456
6	Foreign Money Offers and Fake Check Scams	2,530	36%	$11.5M	$2,600
7	Internet Services	2,084	14%	$2.1M	$475
8	Telephone and Mobile Services	1,971	36%	$1.9M	$200
9	Advance Payments for Credit Services	1,515	29%	$8.1M	$1,000
10	Mortgage Foreclosure Relief and Debt Management	1,331	32%	$4.9M	$1,403

Identity Theft Types

Rank	Theft Type	# of Reports
1	Credit Card Fraud	14,501
2	Bank Fraud	10,190
3	Other Identity Theft	6,404
4	Loan or Lease Fraud	4,683
5	Phone or Utilities Fraud	3,724
6	Employment or Tax-Related Fraud	3,699
7	Government Documents or Benefits Fraud	2,681

93,124
# of Fraud Reports

28,872 (31%)
# of Reports with $ Loss

$414M
Total $ Loss

$765
Median $ Loss

Top 10 Other Categories

| Rank	Category	# of Reports
1	Credit Bureaus, Information Furnishers and Report Users	25,803
2	Banks and Lenders	11,838
3	Debt Collection	5,305
4	Credit Cards	3,871
5	Auto Related	3,706
6	Education	1,348
7	Home Repair, Improvement and Products	1,203
8	Privacy, Data Security, and Cyber Threats	1,059
9	Television and Electronic Media	778
10	Computer Equipment and Software	93

Certain categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3. The Fraud rankings exclude subcategories that are not fraud, and the Other rankings exclude subcategories that are classified as fraud.

Military Consumer Identity Theft Reports by Type

Theft Type	Theft Subtype	# of Reports	% Difference from Previous Year
Credit Card Fraud	New Accounts	12,389	+65%
	Existing Accounts	2,647	+18%
Bank Fraud	New Accounts	6,948	+35%
	Debit Cards, Electronic Funds Transfer, or ACH	2,993	+25%
	Existing Accounts	865	+14%
Loan or Lease Fraud	Business\Personal Loan	2,801	-50%
	Auto Loan\Lease	1,153	-3%
	Apartment or House Rented	378	+13%
	Non-Federal Student Loan	371	+0%
	Real Estate Loan	308	-1%
	Federal Student Loan	179	-20%
Phone or Utilities Fraud	Mobile Telephone – New Accounts	1,771	+11%
	Utilities – New Accounts	1,268	-3%
	Landline Telephone – New Accounts	472	-17%
	Mobile Telephone – Existing Accounts	470	+19%
	Landline Telephone – Existing Accounts	206	+22%
	Utilities – Existing Accounts	117	+34%
Employment or Tax-Related Fraud	Tax Fraud	3,063	-17%
	Employment or Wage-Related Fraud	684	+3%
Government Documents or Benefits Fraud	Government Benefits Applied For\Received	1,975	-88%
	Driver's License Issued\Forged	506	+58%
	Other Government Documents Issued\Forged	402	-16%
	Passport Issued\Forged	76	-1%
Other Identity Theft	Other	3,602	-25%
	Online Shopping or Payment Account	1,247	+17%
	Email or Social Media	1,036	+1%
	Medical Services	549	-16%
	Securities Accounts	470	-30%
	Evading the Law	345	+17%
	Insurance	302	+8%

Consumers can report multiple types of identity theft. In 2022, 17% of Military identity theft reports included more than one type of identity theft.

State Rankings: Fraud and Other Reports

Reports per 100K Population
Low | High
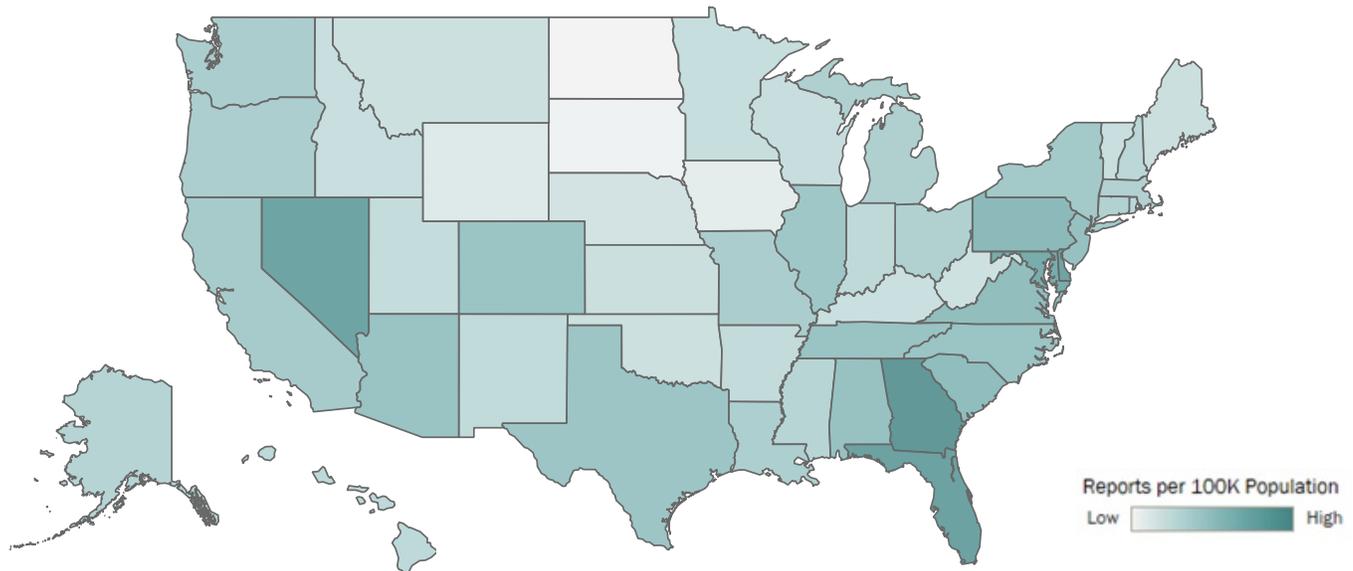
Rank	State	Reports per 100K Population	# of Reports	Rank	State	Reports per 100K Population	# of Reports
1	Georgia	1,550	162,957	27	Mississippi	871	25,984
2	Delaware	1,506	14,570	28	Rhode Island	866	9,164
3	Nevada	1,455	44,081	29	New Hampshire	860	11,655
4	Florida	1,446	306,735	30	Alaska	844	6,219
5	Maryland	1,363	82,287	31	New Mexico	818	17,154
6	Pennsylvania	1,151	147,310	32	Vermont	798	4,985
7	South Carolina	1,128	57,447	33	Indiana	796	53,334
8	Virginia	1,108	94,288	34	Hawaii	790	11,223
9	Alabama	1,086	53,153	35	Arkansas	790	23,789
10	New Jersey	1,070	95,073	36	Utah	785	24,737
11	Tennessee	1,063	72,011	37	Maine	772	10,351
12	North Carolina	1,060	110,090	38	Montana	760	8,074
13	Arizona	1,051	75,407	39	Wisconsin	760	44,120
14	Colorado	1,051	59,746	40	Minnesota	753	42,157
15	Texas	1,028	294,378	41	Kentucky	747	33,340
16	Illinois	1,017	129,325	42	Idaho	743	13,027
17	New York	974	190,101	43	Kansas	729	21,242
18	California	947	372,800	44	Oklahoma	720	28,435
19	Louisiana	946	44,137	45	West Virginia	717	12,967
20	Washington	936	70,297	46	Wyoming	700	4,068
21	Oregon	927	38,703	47	Nebraska	692	13,306
22	Missouri	923	56,535	48	Iowa	586	18,454
23	Connecticut	900	32,140	49	South Dakota	549	4,829
24	Michigan	893	89,025	50	North Dakota	536	4,075
25	Ohio	886	103,419		District of Columbia	1,747	12,261
26	Massachusetts	878	60,325		Puerto Rico	182	5,931

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of reports per 100,000 population. Population estimates are based on 2020 U.S. Census population estimates. Ranking excludes state-specific data contributor reports.

State Rankings: Identity Theft Reports

Rank	State	Reports per 100K Population	# of Reports
1	Georgia	574	60,348
2	Louisiana	534	24,898
3	Florida	524	111,221
4	Delaware	484	4,682
5	Nevada	418	12,672
6	Texas	397	113,808
7	Pennsylvania	368	47,143
8	Alabama	363	17,763
9	South Carolina	352	17,908
10	Mississippi	344	10,260
11	Maryland	343	20,736
12	Illinois	335	42,558
13	New Jersey	323	28,712
14	California	319	125,597
15	New York	312	60,835
16	North Carolina	304	31,609
17	Arizona	265	19,018
18	Ohio	265	30,950
19	Virginia	261	22,177
20	Tennessee	238	16,124
21	Rhode Island	229	2,420
22	Connecticut	228	8,129
23	Massachusetts	226	15,518
24	Michigan	218	21,768
25	Missouri	197	12,089
26	Kansas	194	5,651

Rank	State	Reports per 100K Population	# of Reports
27	Colorado	188	10,671
28	Indiana	185	12,422
29	Utah	175	5,522
30	Arkansas	172	5,186
31	Washington	158	11,877
32	Oklahoma	154	6,068
33	New Mexico	152	3,188
34	Oregon	151	6,293
35	West Virginia	147	2,657
36	Wisconsin	143	8,319
37	New Hampshire	140	1,892
38	Minnesota	130	7,262
39	Hawaii	130	1,841
40	Idaho	127	2,225
41	Kentucky	120	5,334
42	North Dakota	112	848
43	Montana	106	1,123
44	Nebraska	105	2,019
45	Alaska	104	767
46	Maine	103	1,377
47	Iowa	98	3,097
48	Wyoming	95	552
49	Vermont	90	564
50	South Dakota	76	670
	District of Columbia	418	2,932
	Puerto Rico	47	1,537

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of reports per 100,000 population. Population estimates are based on 2020 U.S. Census population estimates.

Alabama

Top Ten Report Categories
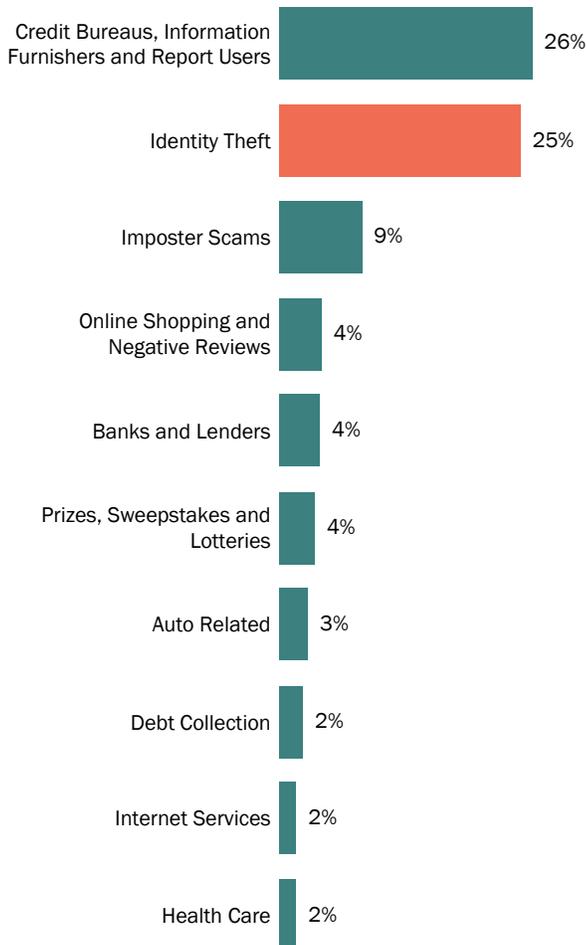
Category	%
Credit Bureaus, Information Furnishers and Report Users	26%
Identity Theft	25%
Imposter Scams	9%
Online Shopping and Negative Reviews	4%
Banks and Lenders	4%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	3%
Debt Collection	2%
Internet Services	2%
Health Care	2%

Fraud & Other Reports

9th
State Rank
(Reports per 100K Population)

53,153
Total Fraud & Other Reports

Fraud Losses

$53.9M
Total Fraud Losses

$500
Median Fraud Losses
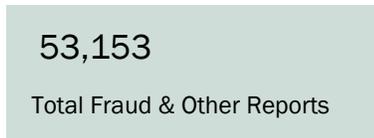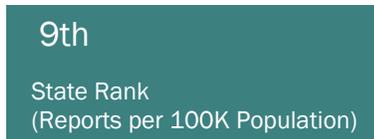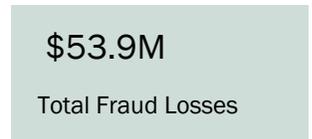
Fraud & Other Reports by Metropolitan Area
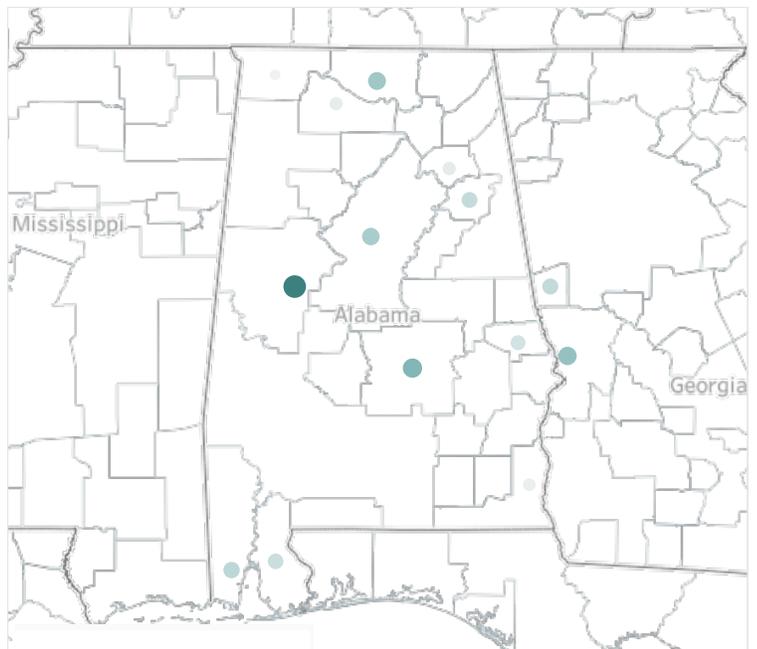
Reports per 100K Population
687 — 2,264

Top Identity Theft Types

Type	%
Credit Card Fraud	48%
Other Identity Theft	33%
Loan or Lease Fraud	16%
Bank Fraud	7%
Phone or Utilities Fraud	5%

Identity Theft Reports

8th
State Rank
(Reports per 100K Population)

17,763
Identity Theft Reports
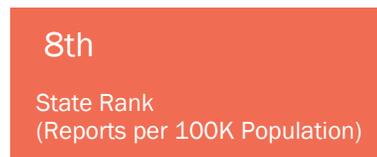
Percentages are based on the total number of relevant 2022 reports from Alabama consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Alaska

Top Ten Report Categories
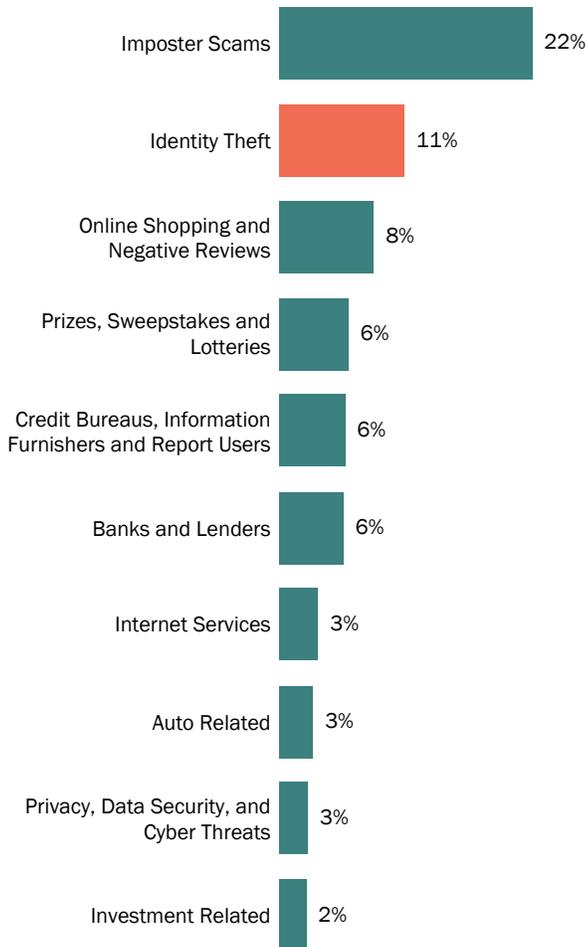
| Category	Percentage
Imposter Scams	22%
Identity Theft	11%
Online Shopping and Negative Reviews	8%
Prizes, Sweepstakes and Lotteries	6%
Credit Bureaus, Information Furnishers and Report Users	6%
Banks and Lenders	6%
Internet Services	3%
Auto Related	3%
Privacy, Data Security, and Cyber Threats	3%
Investment Related	2%

Fraud & Other Reports

30th
State Rank
(Reports per 100K Population)

6,219
Total Fraud & Other Reports

Fraud Losses

$16.7M
Total Fraud Losses

$950
Median Fraud Losses
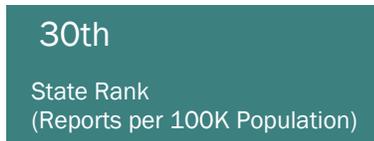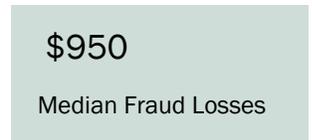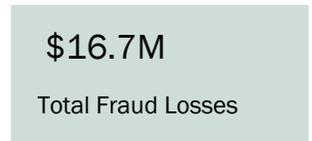
Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
● 954

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	32%
Other Identity Theft	30%
Bank Fraud	20%
Employment or Tax-Related Fraud	11%
Loan or Lease Fraud	10%

Identity Theft Reports

45th
State Rank
(Reports per 100K Population)

767
Identity Theft Reports
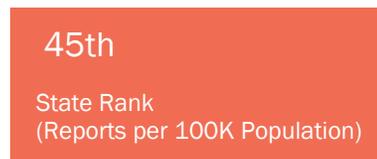
Percentages are based on the total number of relevant 2022 reports from Alaska consumers, as indicated in the chart title. This page excludes reports provided by the Alaska Attorney General. Consumers can report multiple types of identity theft.

Arizona

Top Ten Report Categories

Category	Percentage
Identity Theft	20%
Imposter Scams	13%
Credit Bureaus, Information Furnishers and Report Users	11%
Online Shopping and Negative Reviews	6%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	4%
Health Care	3%
Home Repair, Improvement and Products	2%
Debt Collection	2%

Fraud & Other Reports

13th
State Rank
(Reports per 100K Population)

75,407
Total Fraud & Other Reports

Fraud Losses

$173.9M
Total Fraud Losses

$804
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
482 ● ● ● 1,129

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	40%
Other Identity Theft	32%
Loan or Lease Fraud	14%
Employment or Tax-Related Fraud	11%
Bank Fraud	11%

Identity Theft Reports

17th
State Rank
(Reports per 100K Population)

19,018
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Arizona consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Arkansas

Top Ten Report Categories

Category	Percentage
Identity Theft	18%
Credit Bureaus, Information Furnishers and Report Users	15%
Imposter Scams	14%
Online Shopping and Negative Reviews	6%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	5%
Auto Related	4%
Debt Collection	3%
Telephone and Mobile Services	2%
Internet Services	2%

Fraud & Other Reports

35th
State Rank
(Reports per 100K Population)

23,789
Total Fraud & Other Reports

Fraud Losses

$34.6M
Total Fraud Losses

$500
Median Fraud Losses
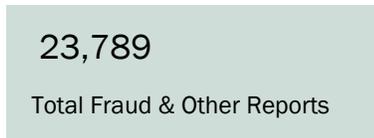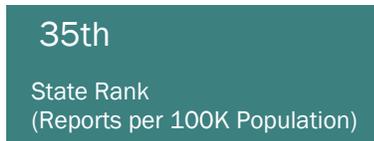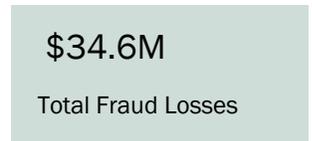
Fraud & Other Reports by Metropolitan Area
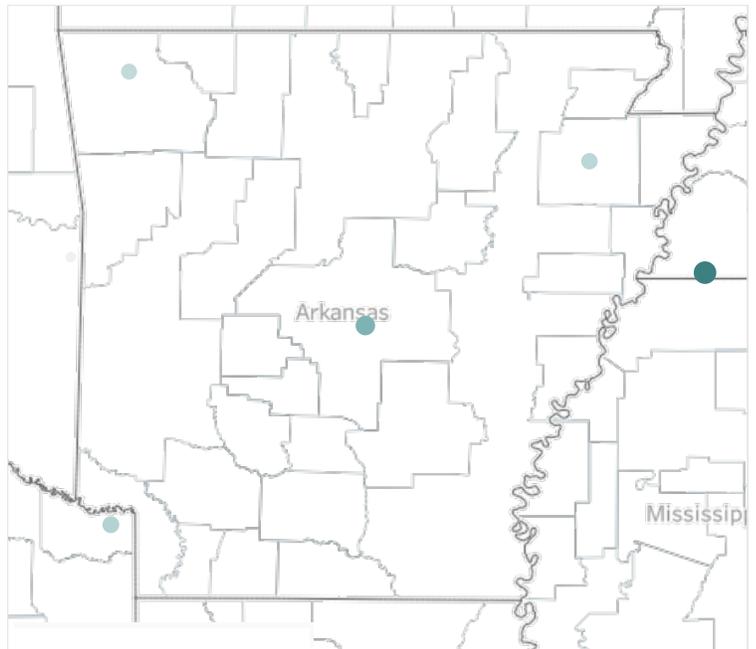
Reports per 100K Population

558   1,521

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	40%
Other Identity Theft	31%
Loan or Lease Fraud	14%
Bank Fraud	12%
Employment or Tax-Related Fraud	10%

Identity Theft Reports

30th
State Rank
(Reports per 100K Population)

5,186
Identity Theft Reports
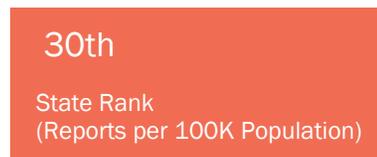
Percentages are based on the total number of relevant 2022 reports from Arkansas consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

California

Top Ten Report Categories
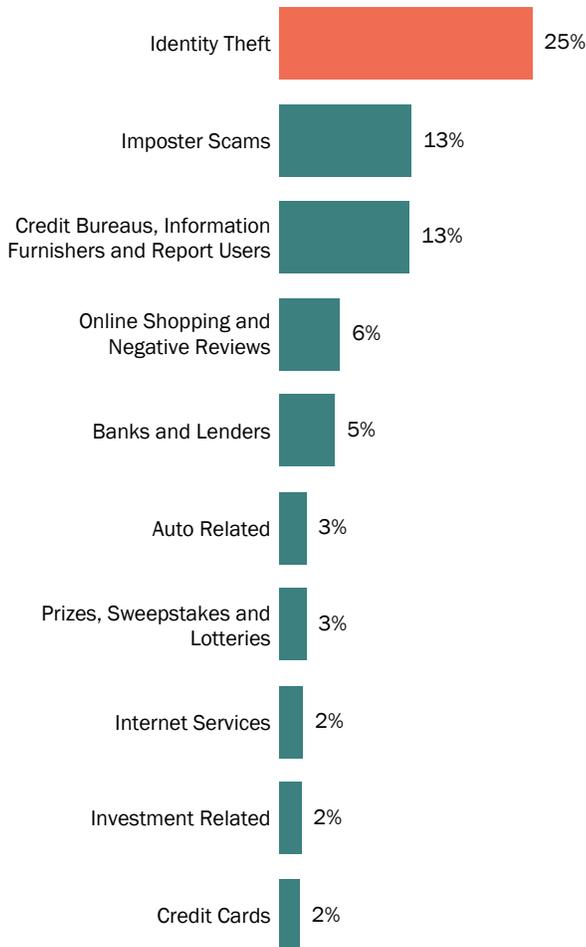
Category	Percentage
Identity Theft	25%
Imposter Scams	13%
Credit Bureaus, Information Furnishers and Report Users	13%
Online Shopping and Negative Reviews	6%
Banks and Lenders	5%
Auto Related	3%
Prizes, Sweepstakes and Lotteries	3%
Internet Services	2%
Investment Related	2%
Credit Cards	2%

Fraud & Other Reports

18th
State Rank
(Reports per 100K Population)

372,800
Total Fraud & Other Reports

Fraud Losses

$1,348.8M
Total Fraud Losses

$900
Median Fraud Losses
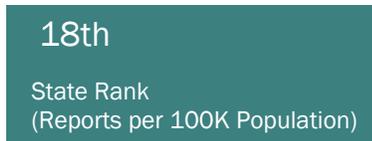
Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
399 — 1,061

Top Identity Theft Types
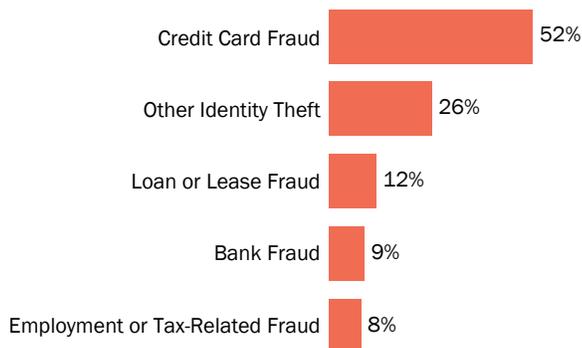
Type	Percentage
Credit Card Fraud	52%
Other Identity Theft	26%
Loan or Lease Fraud	12%
Bank Fraud	9%
Employment or Tax-Related Fraud	8%

Identity Theft Reports

14th
State Rank
(Reports per 100K Population)

125,597
Identity Theft Reports
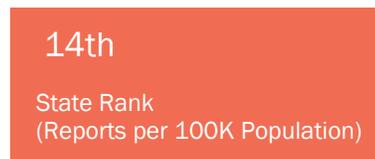
Percentages are based on the total number of relevant 2022 reports from California consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Colorado

Top Ten Report Categories
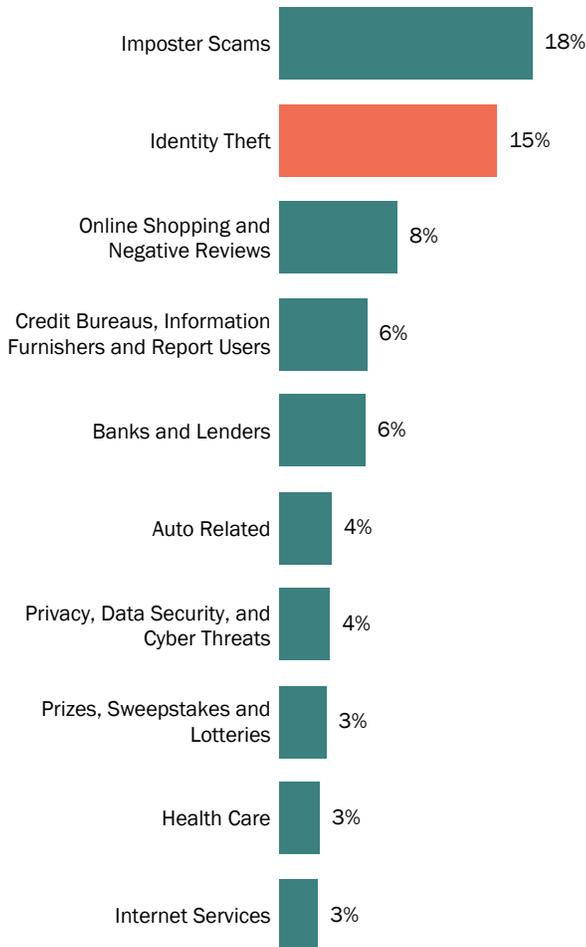
Category	Percentage
Imposter Scams	18%
Identity Theft	15%
Online Shopping and Negative Reviews	8%
Credit Bureaus, Information Furnishers and Report Users	6%
Banks and Lenders	6%
Auto Related	4%
Privacy, Data Security, and Cyber Threats	4%
Prizes, Sweepstakes and Lotteries	3%
Health Care	3%
Internet Services	3%

Fraud & Other Reports

14th
State Rank
(Reports per 100K Population)

59,746
Total Fraud & Other Reports

Fraud Losses

$138.2M
Total Fraud Losses

$600
Median Fraud Losses
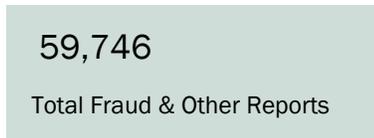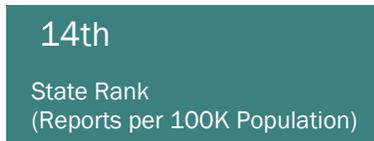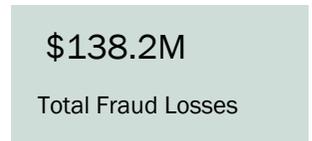
Fraud & Other Reports by Metropolitan Area
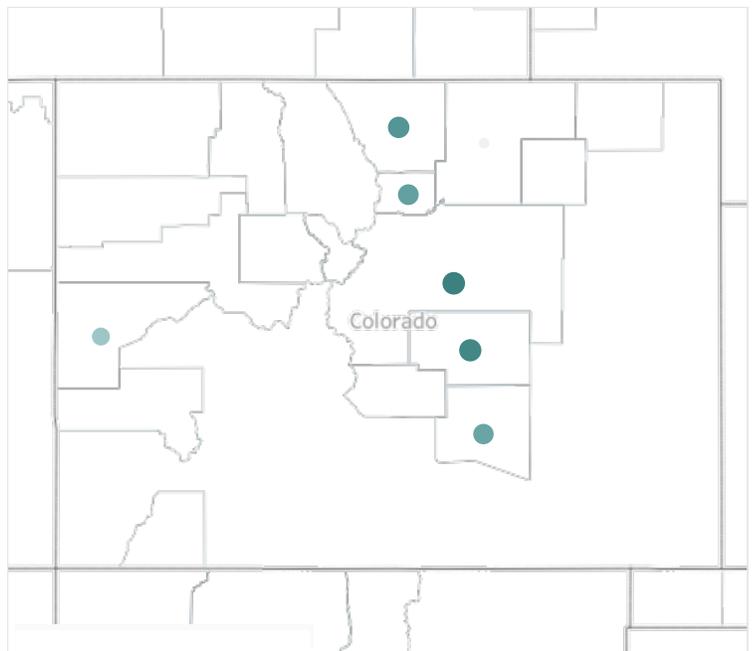
Reports per 100K Population
743 ● ● ● 1,153

Top Identity Theft Types
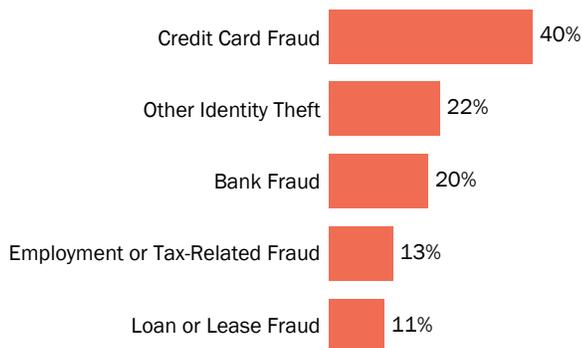
Type	Percentage
Credit Card Fraud	40%
Other Identity Theft	22%
Bank Fraud	20%
Employment or Tax-Related Fraud	13%
Loan or Lease Fraud	11%

Identity Theft Reports

27th
State Rank
(Reports per 100K Population)

10,671
Identity Theft Reports
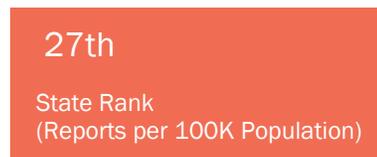
Percentages are based on the total number of relevant 2022 reports from Colorado consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Connecticut

Top Ten Report Categories
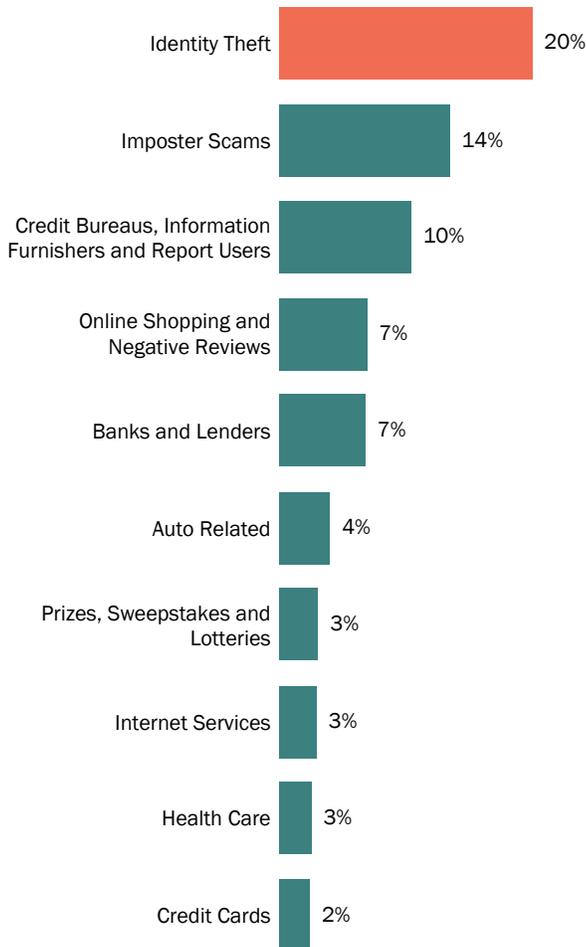
Category	Percentage
Identity Theft	20%
Imposter Scams	14%
Credit Bureaus, Information Furnishers and Report Users	10%
Online Shopping and Negative Reviews	7%
Banks and Lenders	7%
Auto Related	4%
Prizes, Sweepstakes and Lotteries	3%
Internet Services	3%
Health Care	3%
Credit Cards	2%

Fraud & Other Reports

23rd
State Rank
(Reports per 100K Population)

32,140
Total Fraud & Other Reports

Fraud Losses

$57.5M
Total Fraud Losses

$670
Median Fraud Losses
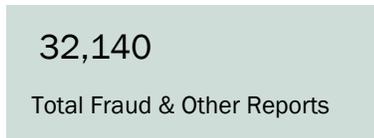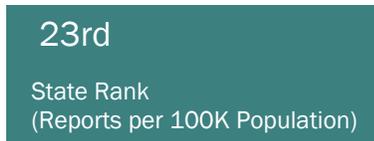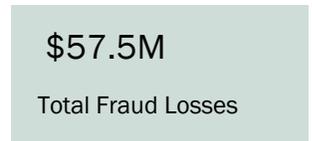
Fraud & Other Reports by Metropolitan Area
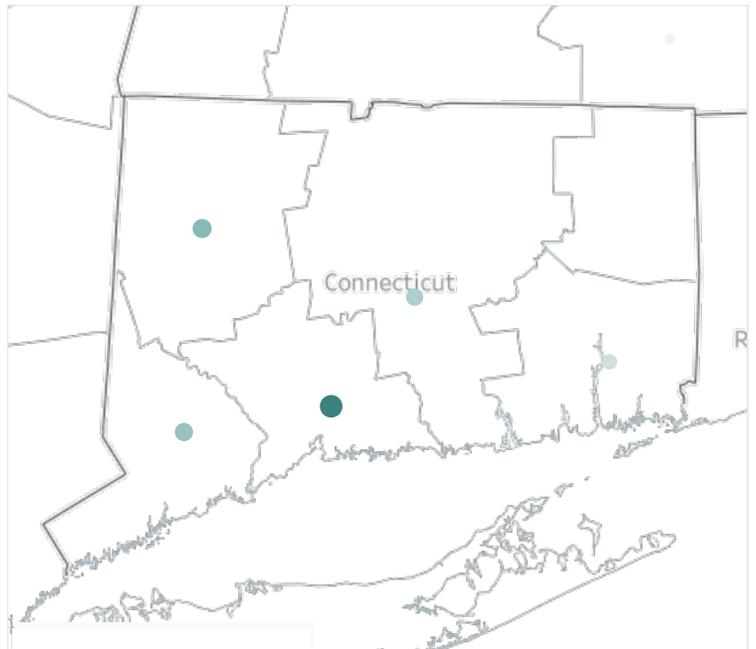
Reports per 100K Population
812 — 982

Top Identity Theft Types
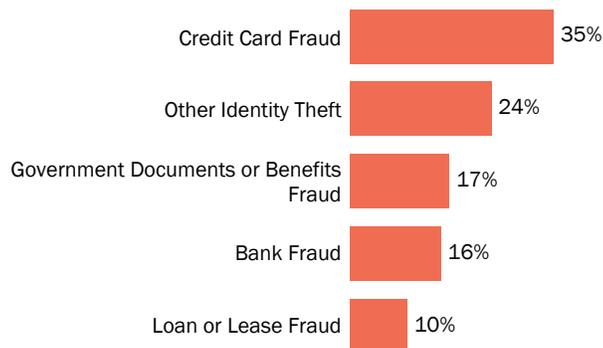
Type	Percentage
Credit Card Fraud	35%
Other Identity Theft	24%
Government Documents or Benefits Fraud	17%
Bank Fraud	16%
Loan or Lease Fraud	10%

Identity Theft Reports

22nd
State Rank
(Reports per 100K Population)

8,129
Identity Theft Reports
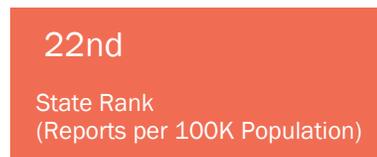
Percentages are based on the total number of relevant 2022 reports from Connecticut consumers, as indicated in the chart title. This page excludes reports provided by the Connecticut Department of Consumer Protection. Consumers can report multiple types of identity theft.

Delaware

Top Ten Report Categories

Category	%
Identity Theft	24%
Credit Bureaus, Information Furnishers and Report Users	21%
Imposter Scams	10%
Online Shopping and Negative Reviews	6%
Banks and Lenders	5%
Auto Related	3%
Prizes, Sweepstakes and Lotteries	3%
Debt Collection	3%
Credit Cards	3%
Internet Services	2%

Fraud & Other Reports

2nd
State Rank
(Reports per 100K Population)

14,570
Total Fraud & Other Reports

Fraud Losses

$19.0M
Total Fraud Losses

$700
Median Fraud Losses
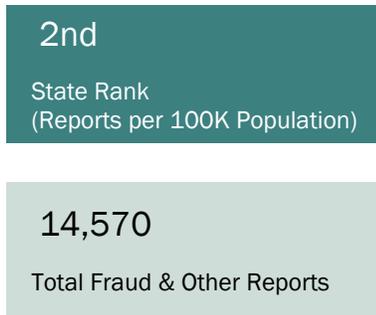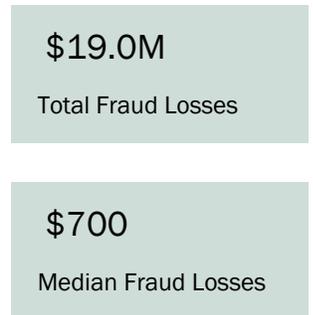
Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
1,091 — 1,619

Top Identity Theft Types

Type	%
Credit Card Fraud	40%
Other Identity Theft	31%
Bank Fraud	19%
Loan or Lease Fraud	14%
Phone or Utilities Fraud	8%

Identity Theft Reports

4th
State Rank
(Reports per 100K Population)

4,682
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Delaware consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

District of Columbia

Top Ten Report Categories
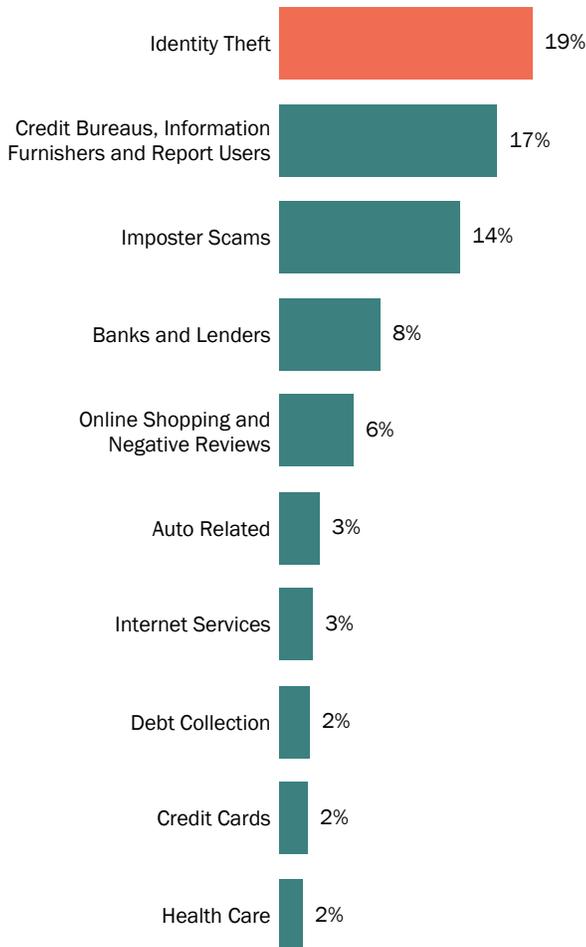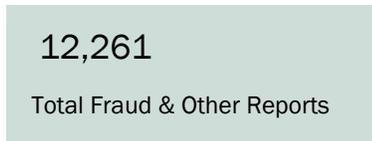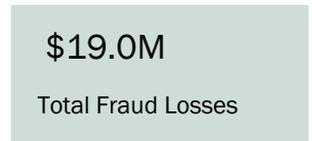
Category	Percentage
Identity Theft	19%
Credit Bureaus, Information Furnishers and Report Users	17%
Imposter Scams	14%
Banks and Lenders	8%
Online Shopping and Negative Reviews	6%
Auto Related	3%
Internet Services	3%
Debt Collection	2%
Credit Cards	2%
Health Care	2%

Fraud & Other Reports

12,261

Total Fraud & Other Reports

Fraud Losses

$19.0M

Total Fraud Losses

$623

Median Fraud Losses

Fraud & Other Reports by Metropolitan Area


Reports per 100K Population

● 1,350

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	35%
Other Identity Theft	26%
Bank Fraud	15%
Government Documents or Benefits Fraud	14%
Loan or Lease Fraud	13%

Identity Theft Reports

2,932
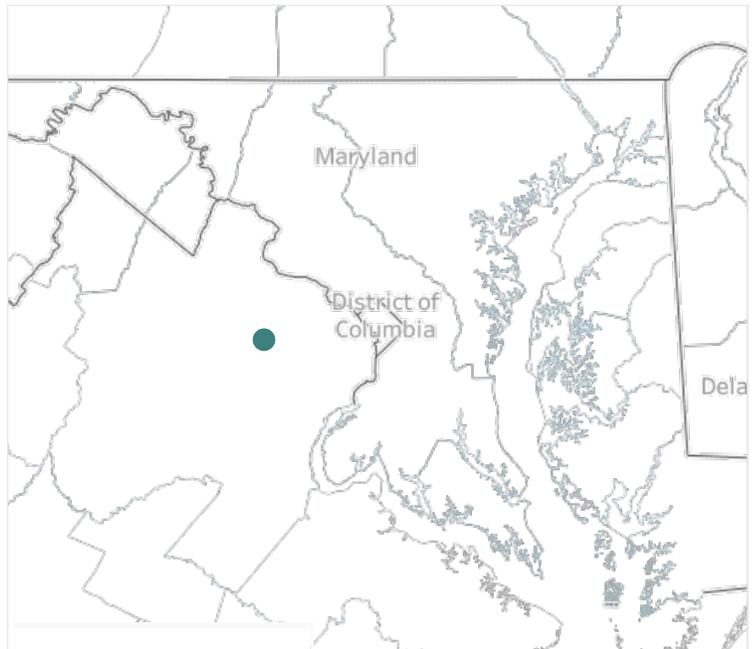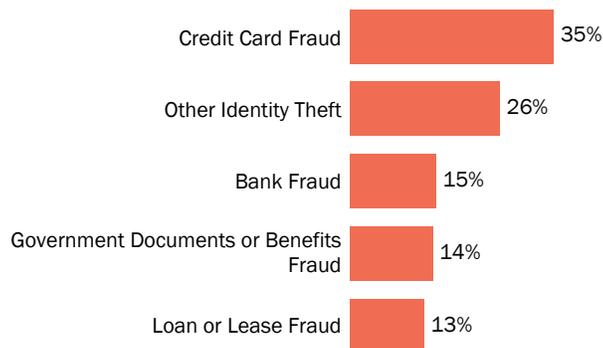
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from District of Columbia consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Florida

Top Ten Report Categories

Category	Percentage
Identity Theft	27%
Credit Bureaus, Information Furnishers and Report Users	21%
Imposter Scams	9%
Banks and Lenders	5%
Online Shopping and Negative Reviews	4%
Auto Related	4%
Debt Collection	3%
Prizes, Sweepstakes and Lotteries	2%
Health Care	2%
Credit Cards	2%
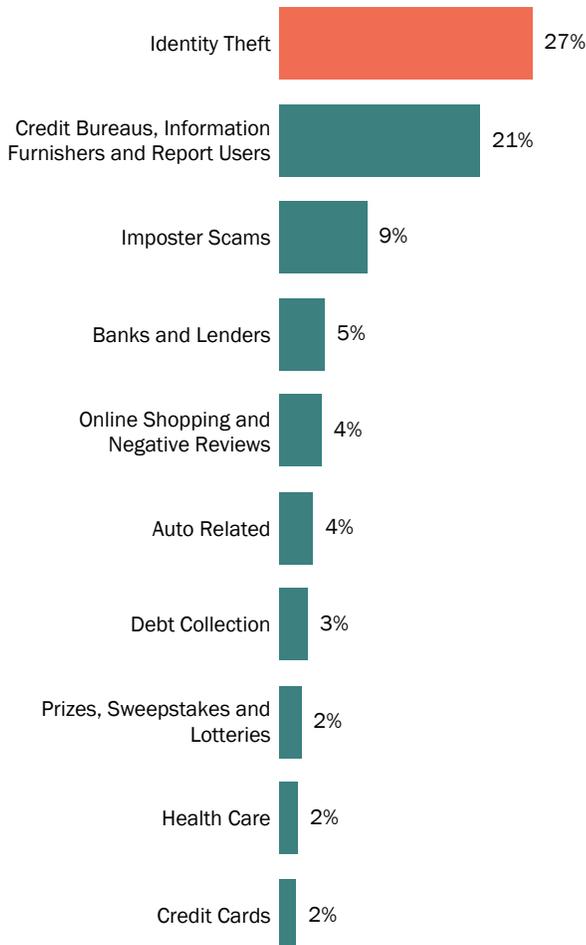
Fraud & Other Reports

4th
State Rank
(Reports per 100K Population)

306,735
Total Fraud & Other Reports

Fraud Losses

$556.8M
Total Fraud Losses

$800
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area
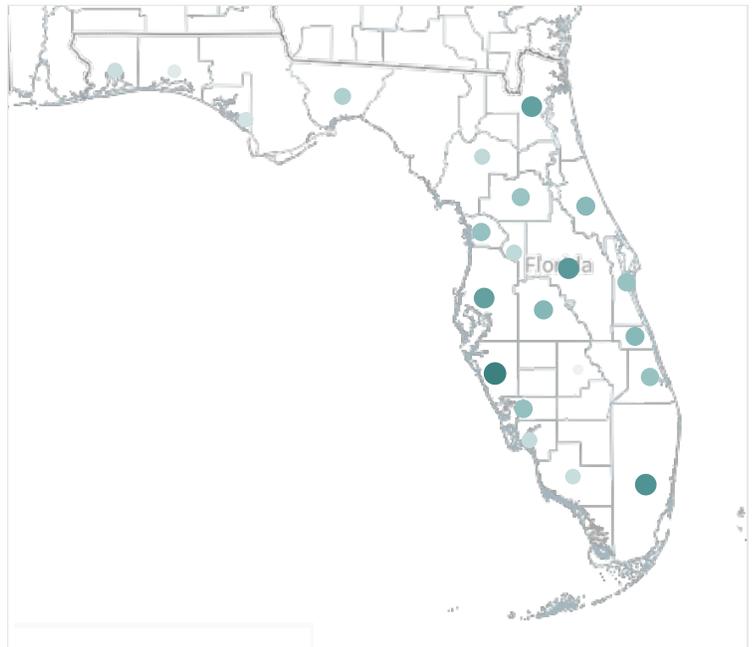
Reports per 100K Population
1,002 • 1,703

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	53%
Other Identity Theft	32%
Loan or Lease Fraud	14%
Bank Fraud	8%
Phone or Utilities Fraud	6%

Identity Theft Reports

3rd
State Rank
(Reports per 100K Population)

111,221
Identity Theft Reports

*Percentages are based on the total number of relevant 2022 reports from Florida consumers, as indicated in the chart title. This page excludes reports provided by the Florida Department of Agriculture and Consumer Services. Consumers can report multiple types of identity theft.*

Georgia

Top Ten Report Categories
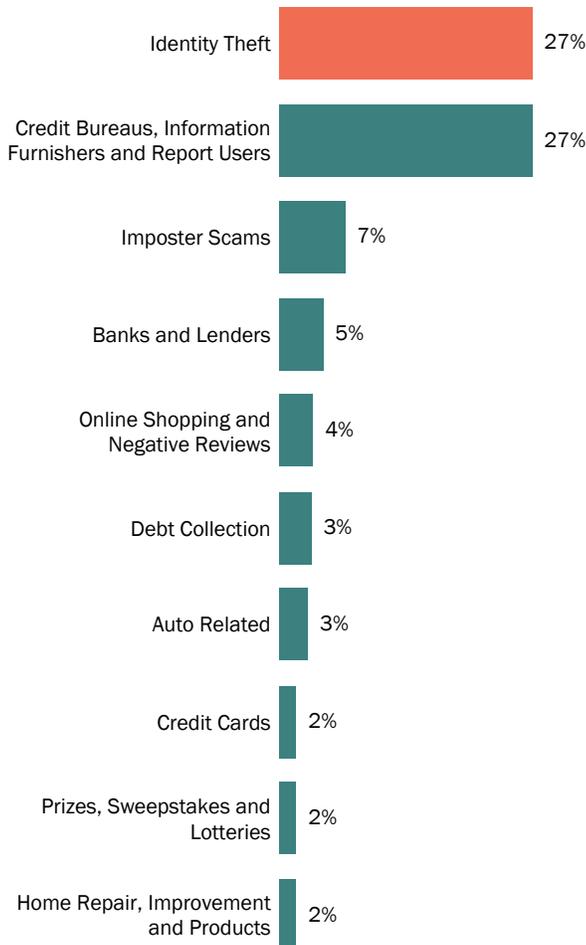
Category	Percent
Identity Theft	27%
Credit Bureaus, Information Furnishers and Report Users	27%
Imposter Scams	7%
Banks and Lenders	5%
Online Shopping and Negative Reviews	4%
Debt Collection	3%
Auto Related	3%
Credit Cards	2%
Prizes, Sweepstakes and Lotteries	2%
Home Repair, Improvement and Products	2%

Fraud & Other Reports

1st
State Rank
(Reports per 100K Population)

162,957
Total Fraud & Other Reports

Fraud Losses

$158.4M
Total Fraud Losses

$600
Median Fraud Losses
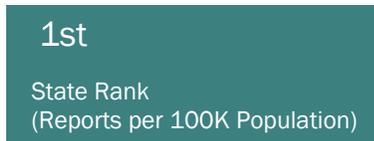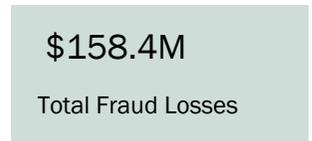
Fraud & Other Reports by Metropolitan Area
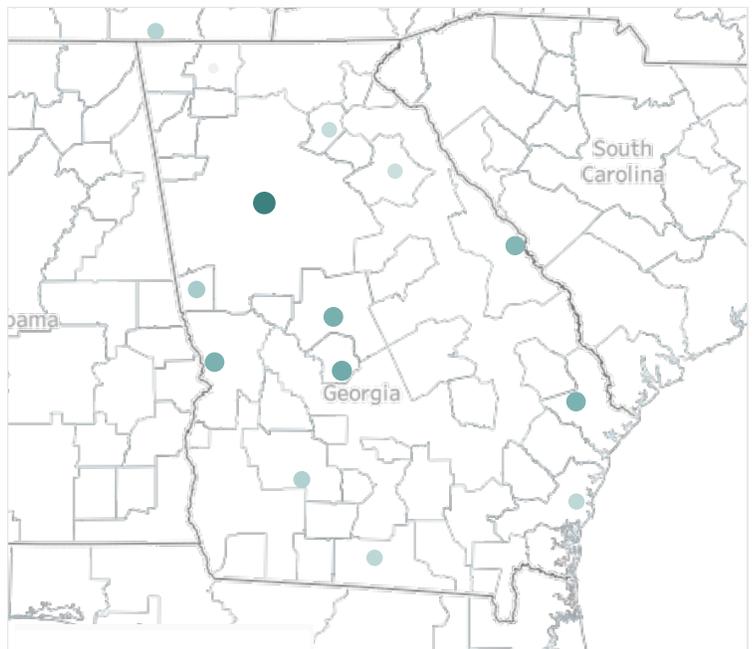
Reports per 100K Population

524 •   • •   ● 1,980

Top Identity Theft Types

Type	Percent
Other Identity Theft	43%
Credit Card Fraud	42%
Loan or Lease Fraud	20%
Phone or Utilities Fraud	7%
Bank Fraud	5%

Identity Theft Reports

1st
State Rank
(Reports per 100K Population)

60,348
Identity Theft Reports
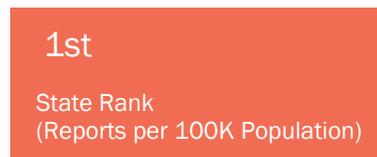
Percentages are based on the total number of relevant 2022 reports from Georgia consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Hawaii

Top Ten Report Categories
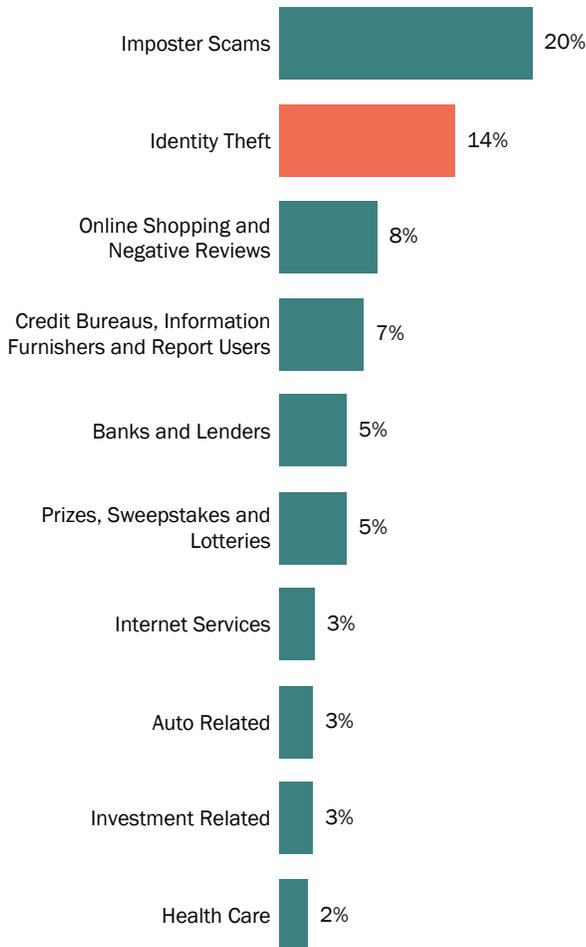
Category	Percent
Imposter Scams	20%
Identity Theft	14%
Online Shopping and Negative Reviews	8%
Credit Bureaus, Information Furnishers and Report Users	7%
Banks and Lenders	5%
Prizes, Sweepstakes and Lotteries	5%
Internet Services	3%
Auto Related	3%
Investment Related	3%
Health Care	2%

Fraud & Other Reports

34th
State Rank
(Reports per 100K Population)

11,223
Total Fraud & Other Reports

Fraud Losses

$37.9M
Total Fraud Losses

$845
Median Fraud Losses
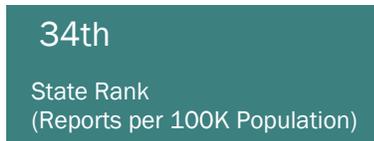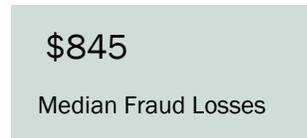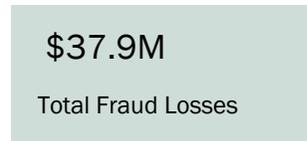
Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
754 ● ● ● 910

Top Identity Theft Types
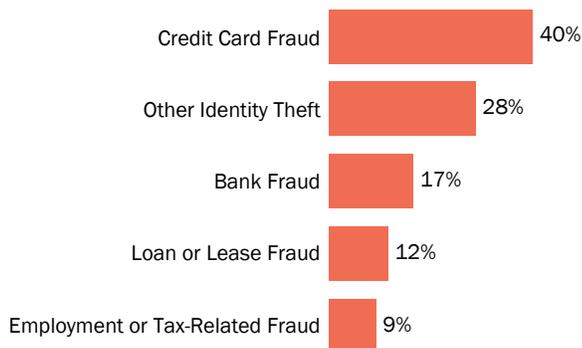
Type	Percent
Credit Card Fraud	40%
Other Identity Theft	28%
Bank Fraud	17%
Loan or Lease Fraud	12%
Employment or Tax-Related Fraud	9%

Identity Theft Reports

39th
State Rank
(Reports per 100K Population)

1,841
Identity Theft Reports
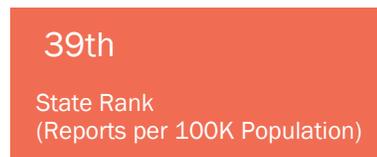
Percentages are based on the total number of relevant 2022 reports from Hawaii consumers, as indicated in the chart title. This page excludes reports provided by the Hawaii Office of Consumer Protection. Consumers can report multiple types of identity theft.

Idaho

Top Ten Report Categories
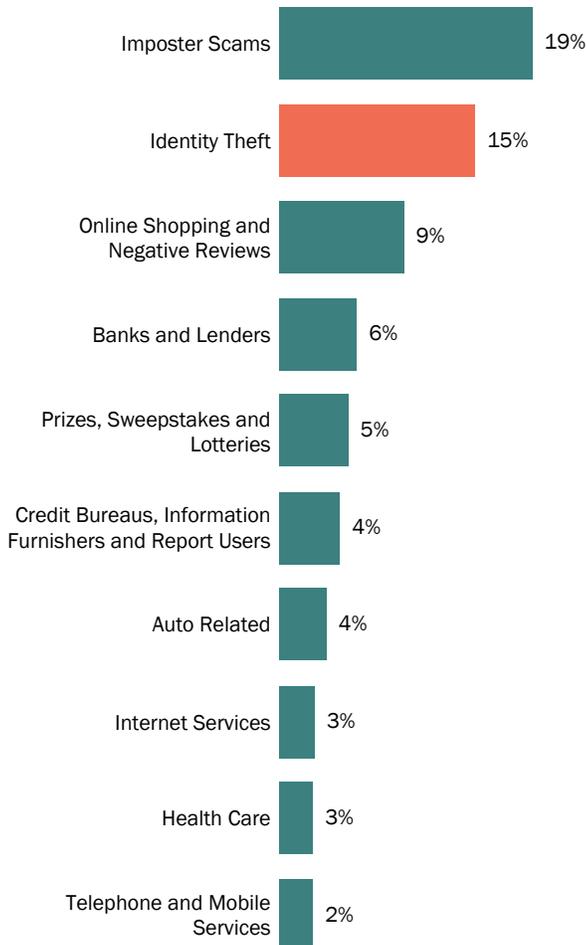
Category	Percent
Imposter Scams	19%
Identity Theft	15%
Online Shopping and Negative Reviews	9%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	5%
Credit Bureaus, Information Furnishers and Report Users	4%
Auto Related	4%
Internet Services	3%
Health Care	3%
Telephone and Mobile Services	2%

Fraud & Other Reports

42nd
State Rank
(Reports per 100K Population)

13,027
Total Fraud & Other Reports

Fraud Losses

$29.2M
Total Fraud Losses

$500
Median Fraud Losses
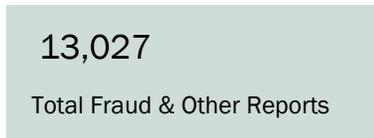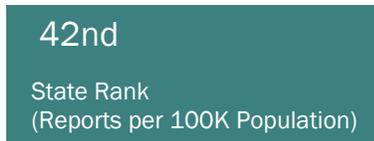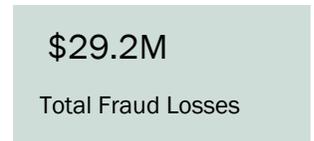
Fraud & Other Reports by Metropolitan Area
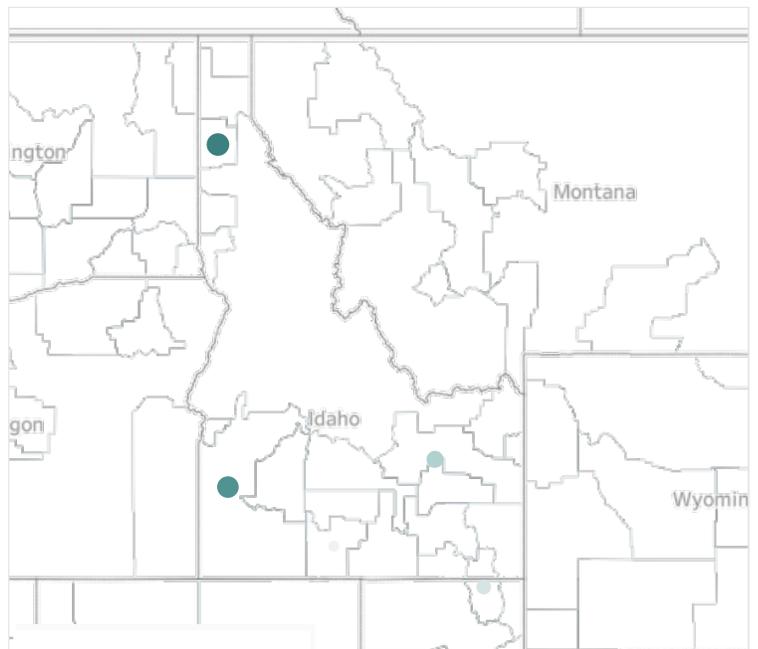
Reports per 100K Population

570 ● ● ● 877

Top Identity Theft Types

Type	Percent
Credit Card Fraud	34%
Other Identity Theft	23%
Bank Fraud	18%
Employment or Tax-Related Fraud	14%
Loan or Lease Fraud	13%

Identity Theft Reports

40th
State Rank
(Reports per 100K Population)

2,225
Identity Theft Reports
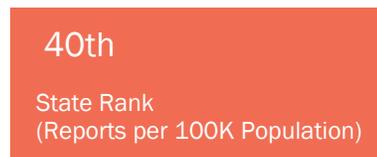
Percentages are based on the total number of relevant 2022 reports from Idaho consumers, as indicated in the chart title. This page excludes reports provided by the Idaho Attorney General. Consumers can report multiple types of identity theft.

Illinois

Top Ten Report Categories
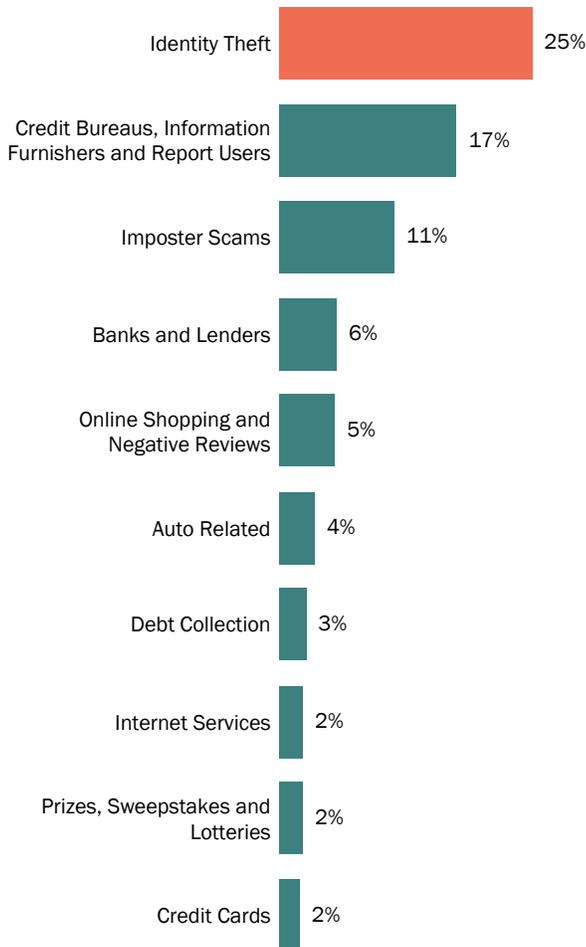
Category	Percentage
Identity Theft	25%
Credit Bureaus, Information Furnishers and Report Users	17%
Imposter Scams	11%
Banks and Lenders	6%
Online Shopping and Negative Reviews	5%
Auto Related	4%
Debt Collection	3%
Internet Services	2%
Prizes, Sweepstakes and Lotteries	2%
Credit Cards	2%

Fraud & Other Reports

16th
State Rank
(Reports per 100K Population)

129,325
Total Fraud & Other Reports

Fraud Losses

$199.1M
Total Fraud Losses

$600
Median Fraud Losses
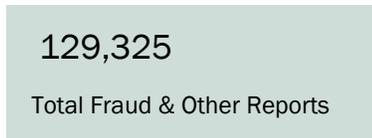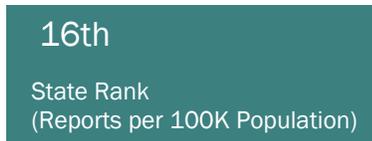
Fraud & Other Reports by Metropolitan Area
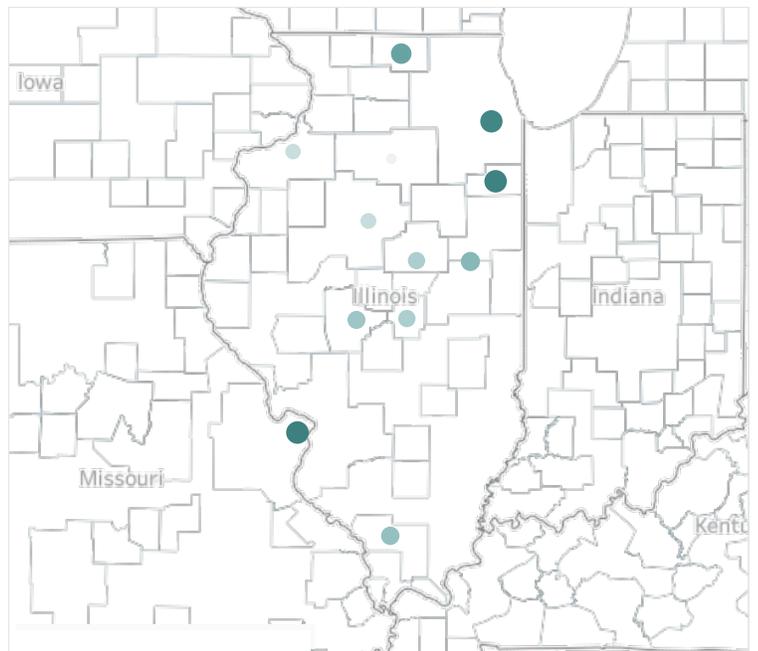
Reports per 100K Population

576 — 1,146

Top Identity Theft Types
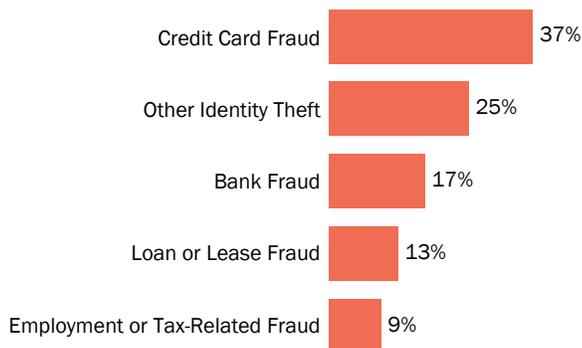
Type	Percentage
Credit Card Fraud	37%
Other Identity Theft	25%
Bank Fraud	17%
Loan or Lease Fraud	13%
Employment or Tax-Related Fraud	9%

Identity Theft Reports

12th
State Rank
(Reports per 100K Population)

42,558
Identity Theft Reports
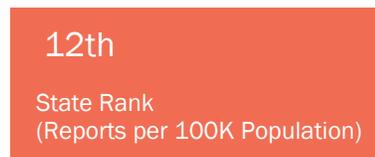
Percentages are based on the total number of relevant 2022 reports from Illinois consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Indiana

Top Ten Report Categories

Category	Percentage
Identity Theft	19%
Imposter Scams	15%
Credit Bureaus, Information Furnishers and Report Users	11%
Online Shopping and Negative Reviews	7%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	4%
Internet Services	2%
Debt Collection	2%
Telephone and Mobile Services	2%

Fraud & Other Reports

33rd
State Rank
(Reports per 100K Population)

53,334
Total Fraud & Other Reports

Fraud Losses

$61.9M
Total Fraud Losses

$500
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
598 ● ● ● 1,120

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	40%
Other Identity Theft	29%
Bank Fraud	15%
Loan or Lease Fraud	13%
Employment or Tax-Related Fraud	9%

Identity Theft Reports

28th
State Rank
(Reports per 100K Population)

12,422
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Indiana consumers, as indicated in the chart title. This page excludes reports provided by the Indiana Attorney General. Consumers can report multiple types of identity theft.

Iowa

Top Ten Report Categories

Category	Percentage
Imposter Scams	20%
Identity Theft	14%
Online Shopping and Negative Reviews	9%
Credit Bureaus, Information Furnishers and Report Users	7%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	3%
Internet Services	3%
Debt Collection	3%
Telephone and Mobile Services	2%

Fraud & Other Reports

48th
State Rank
(Reports per 100K Population)

18,454
Total Fraud & Other Reports

Fraud Losses

$29.9M
Total Fraud Losses

$500
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
452 ● ● ● 832

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	35%
Bank Fraud	24%
Other Identity Theft	22%
Employment or Tax-Related Fraud	12%
Loan or Lease Fraud	10%

Identity Theft Reports

**47th**
State Rank
(Reports per 100K Population)

3,097
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Iowa consumers, as indicated in the chart title. This page excludes reports provided by the Iowa Attorney General. Consumers can report multiple types of identity theft.

Kansas

Top Ten Report Categories
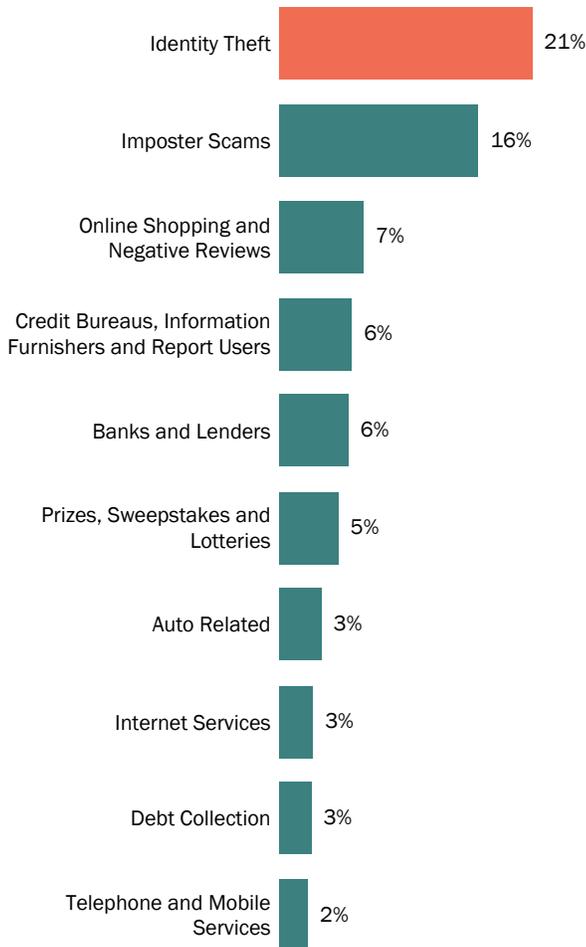
Category	Percent
Identity Theft	21%
Imposter Scams	16%
Online Shopping and Negative Reviews	7%
Credit Bureaus, Information Furnishers and Report Users	6%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	5%
Auto Related	3%
Internet Services	3%
Debt Collection	3%
Telephone and Mobile Services	2%

Fraud & Other Reports

43rd
State Rank
(Reports per 100K Population)

21,242
Total Fraud & Other Reports

Fraud Losses

$40.8M
Total Fraud Losses

$500
Median Fraud Losses
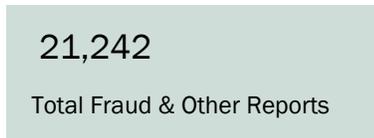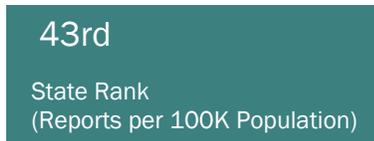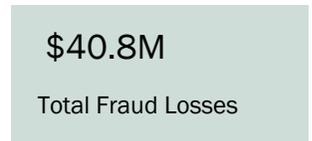
Fraud & Other Reports by Metropolitan Area
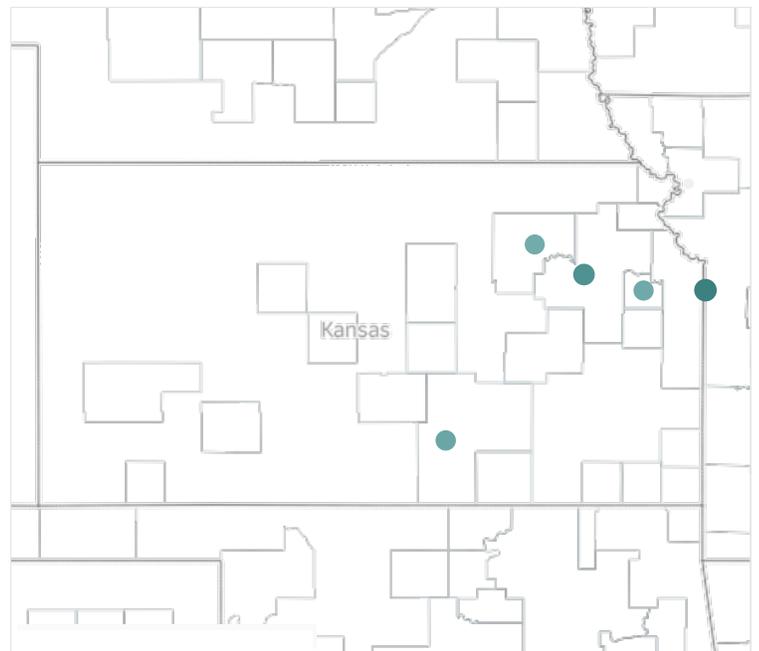
Reports per 100K Population
602   909

Top Identity Theft Types
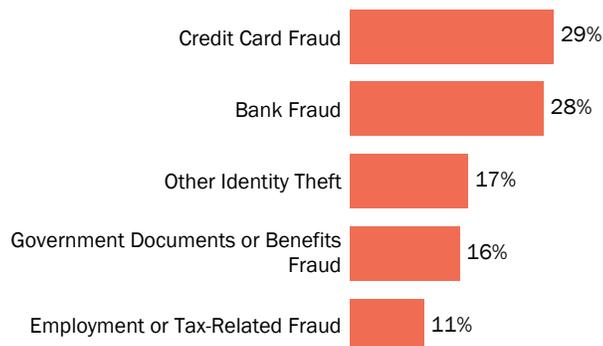
Type	Percent
Credit Card Fraud	29%
Bank Fraud	28%
Other Identity Theft	17%
Government Documents or Benefits Fraud	16%
Employment or Tax-Related Fraud	11%

Identity Theft Reports

26th
State Rank
(Reports per 100K Population)

5,651
Identity Theft Reports
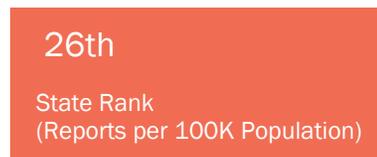
Percentages are based on the total number of relevant 2022 reports from Kansas consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Kentucky

Top Ten Report Categories
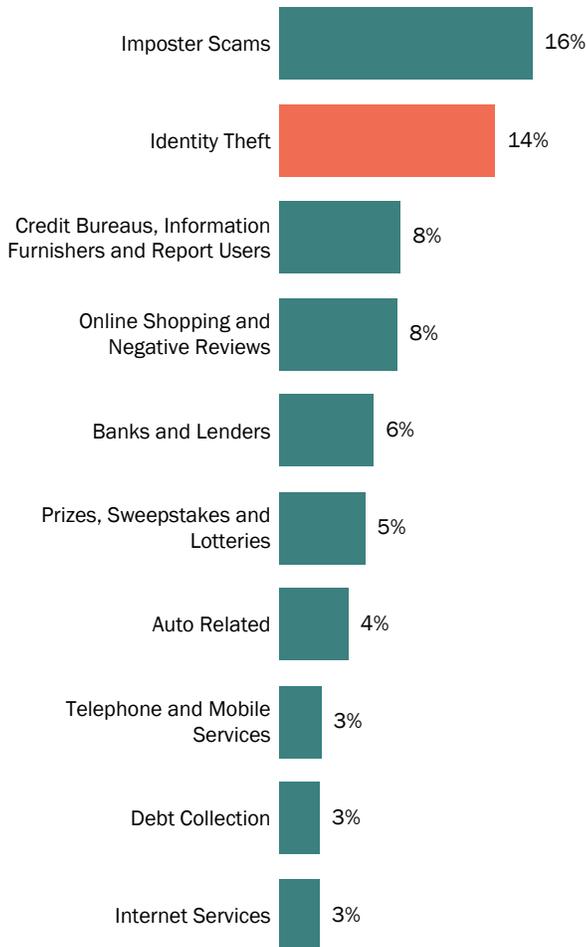
|	
Imposter Scams	16%
Identity Theft	14%
Credit Bureaus, Information Furnishers and Report Users	8%
Online Shopping and Negative Reviews	8%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	5%
Auto Related	4%
Telephone and Mobile Services	3%
Debt Collection	3%
Internet Services	3%

Fraud & Other Reports

41st
State Rank
(Reports per 100K Population)

33,340
Total Fraud & Other Reports

Fraud Losses

$48.0M
Total Fraud Losses

$500
Median Fraud Losses
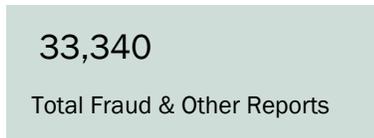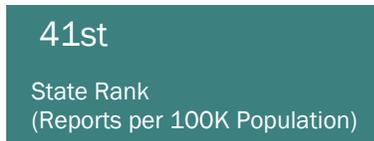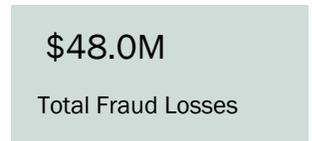
Fraud & Other Reports by Metropolitan Area
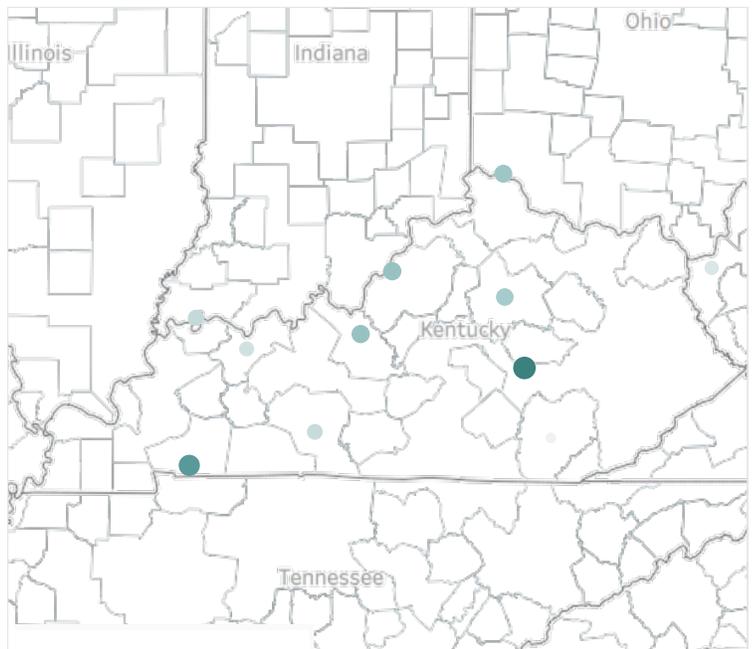
Reports per 100K Population

550 ● ● ● 1,374

Top Identity Theft Types

Credit Card Fraud	33%
Other Identity Theft	27%
Bank Fraud	17%
Employment or Tax-Related Fraud	13%
Loan or Lease Fraud	11%

Identity Theft Reports

41st
State Rank
(Reports per 100K Population)

5,334
Identity Theft Reports
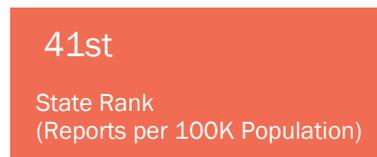
Percentages are based on the total number of relevant 2022 reports from Kentucky consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Louisiana

Top Ten Report Categories
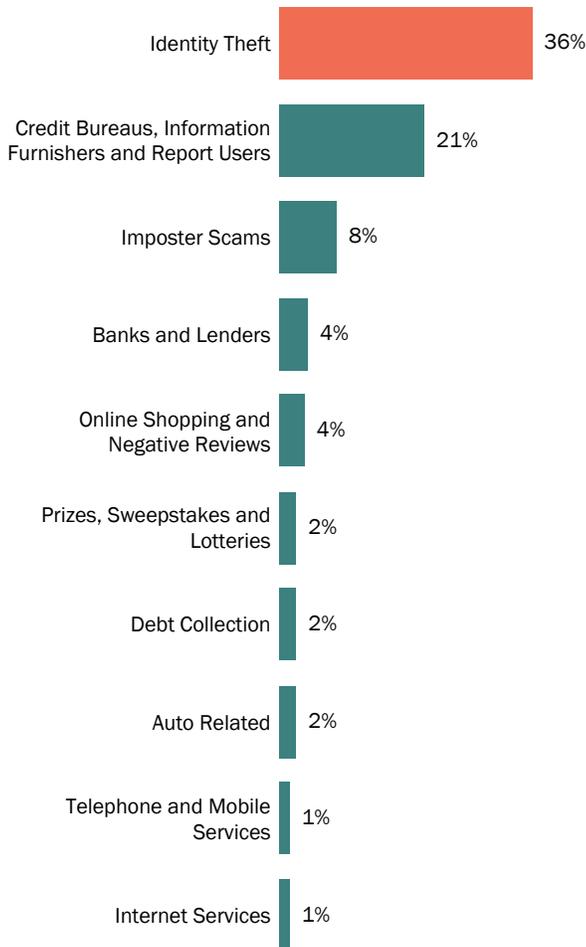
Category	Percentage
Identity Theft	36%
Credit Bureaus, Information Furnishers and Report Users	21%
Imposter Scams	8%
Banks and Lenders	4%
Online Shopping and Negative Reviews	4%
Prizes, Sweepstakes and Lotteries	2%
Debt Collection	2%
Auto Related	2%
Telephone and Mobile Services	1%
Internet Services	1%

Fraud & Other Reports

19th
State Rank
(Reports per 100K Population)

44,137
Total Fraud & Other Reports

Fraud Losses

$43.2M
Total Fraud Losses

$534
Median Fraud Losses
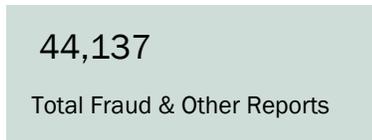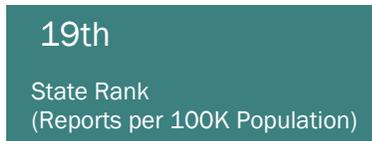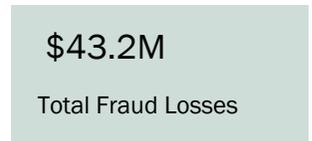
Fraud & Other Reports by Metropolitan Area
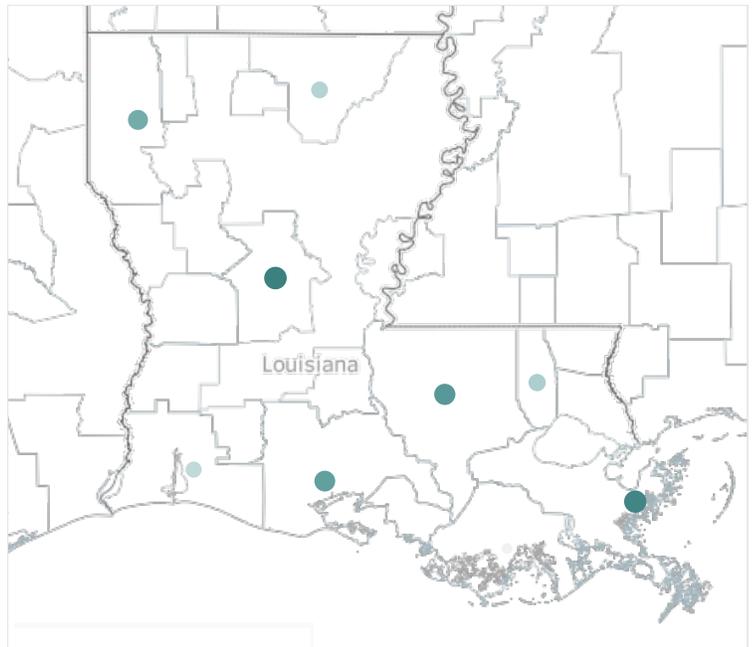
Louisiana

Reports per 100K Population
598 • • • 1,159

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	43%
Other Identity Theft	39%
Loan or Lease Fraud	28%
Phone or Utilities Fraud	8%
Bank Fraud	5%

Identity Theft Reports

**2nd**
State Rank
(Reports per 100K Population)

24,898
Identity Theft Reports
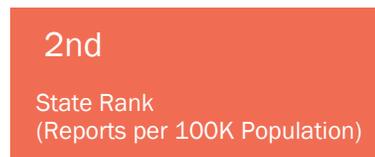
Percentages are based on the total number of relevant 2022 reports from Louisiana consumers, as indicated in the chart title. This page excludes reports provided by the Louisiana Attorney General. Consumers can report multiple types of identity theft.

Maine

Top Ten Report Categories

Category	%
Imposter Scams	19%
Identity Theft	12%
Online Shopping and Negative Reviews	10%
Banks and Lenders	7%
Prizes, Sweepstakes and Lotteries	5%
Credit Bureaus, Information Furnishers and Report Users	4%
Auto Related	3%
Health Care	3%
Internet Services	3%
Telephone and Mobile Services	2%

Fraud & Other Reports

37th
State Rank
(Reports per 100K Population)

10,351
Total Fraud & Other Reports

Fraud Losses

$21.7M
Total Fraud Losses

$600
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
707 ● ● ● 939

Top Identity Theft Types

Type	%
Credit Card Fraud	31%
Other Identity Theft	24%
Bank Fraud	21%
Employment or Tax-Related Fraud	16%
Government Documents or Benefits Fraud	9%

Identity Theft Reports

**46th**
State Rank
(Reports per 100K Population)

1,377
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Maine consumers, as indicated in the chart title. This page excludes reports provided by the Maine Attorney General. Consumers can report multiple types of identity theft.

Maryland

Top Ten Report Categories

Category	Percent
Identity Theft	20%
Credit Bureaus, Information Furnishers and Report Users	18%
Imposter Scams	13%
Banks and Lenders	7%
Online Shopping and Negative Reviews	5%
Auto Related	4%
Prizes, Sweepstakes and Lotteries	3%
Debt Collection	2%
Health Care	2%
Credit Cards	2%

Fraud & Other Reports

5th
State Rank
(Reports per 100K Population)

82,287
Total Fraud & Other Reports

Fraud Losses

$133.0M
Total Fraud Losses

$742
Median Fraud Losses
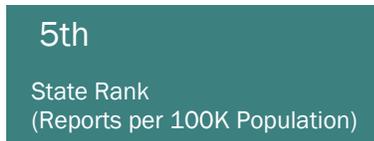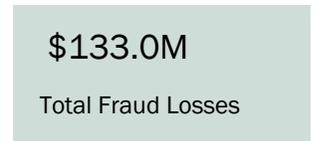
Fraud & Other Reports by Metropolitan Area
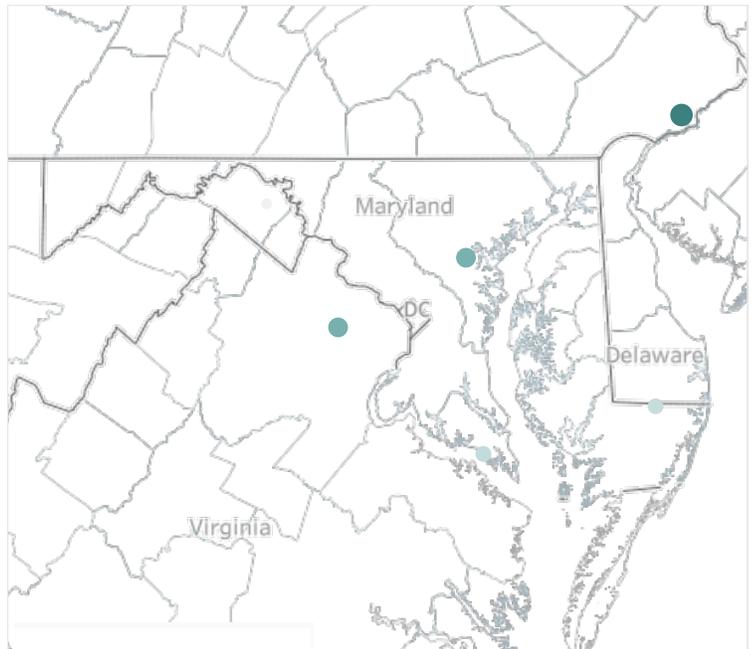
Reports per 100K Population
972 — 1,619

Top Identity Theft Types
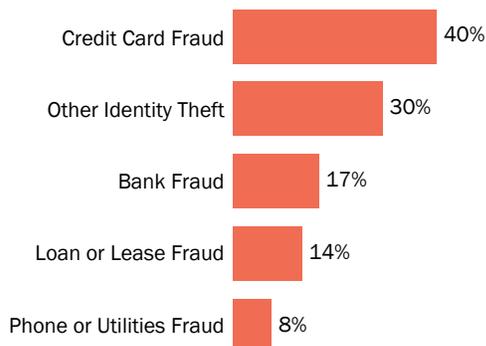
Type	Percent
Credit Card Fraud	40%
Other Identity Theft	30%
Bank Fraud	17%
Loan or Lease Fraud	14%
Phone or Utilities Fraud	8%

Identity Theft Reports

11th
State Rank
(Reports per 100K Population)

20,736
Identity Theft Reports
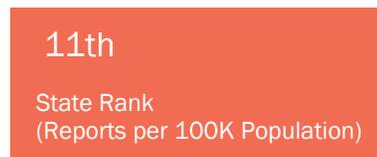
Percentages are based on the total number of relevant 2022 reports from Maryland consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Massachusetts

Top Ten Report Categories
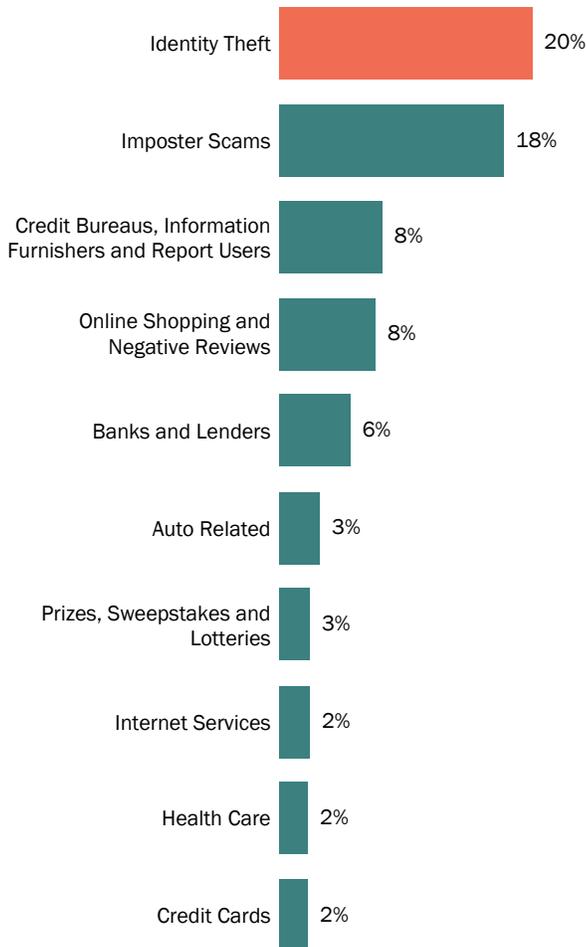
Category	%
Identity Theft	20%
Imposter Scams	18%
Credit Bureaus, Information Furnishers and Report Users	8%
Online Shopping and Negative Reviews	8%
Banks and Lenders	6%
Auto Related	3%
Prizes, Sweepstakes and Lotteries	3%
Internet Services	2%
Health Care	2%
Credit Cards	2%

Fraud & Other Reports

26th
State Rank
(Reports per 100K Population)

60,325
Total Fraud & Other Reports

Fraud Losses

$136.2M
Total Fraud Losses

$700
Median Fraud Losses
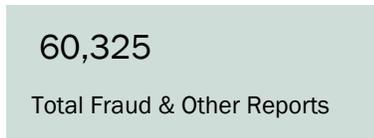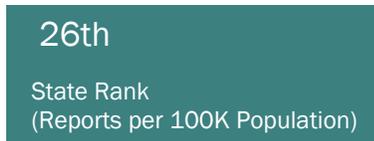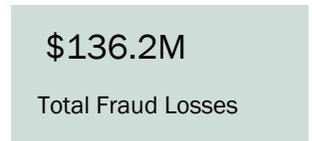
Fraud & Other Reports by Metropolitan Area
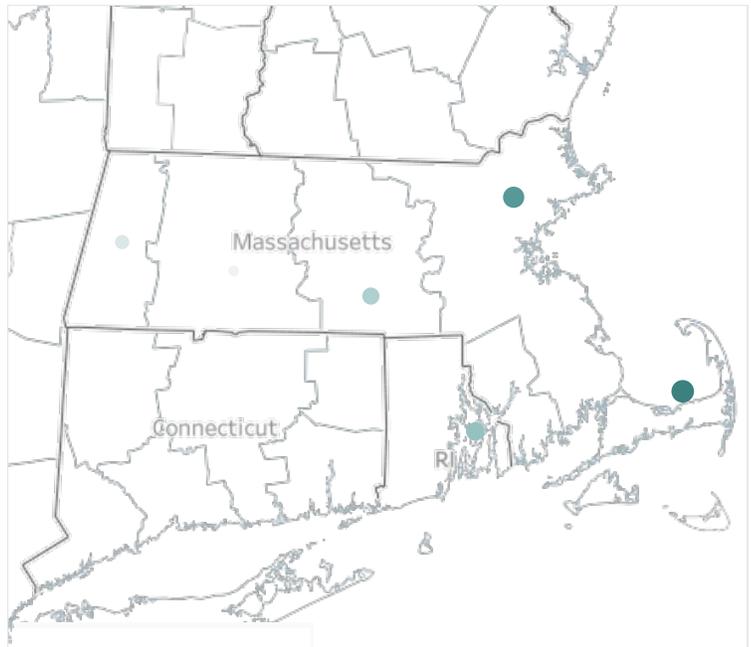
Reports per 100K Population
757 • • • 939

Top Identity Theft Types

Type	%
Credit Card Fraud	37%
Other Identity Theft	34%
Bank Fraud	15%
Employment or Tax-Related Fraud	9%
Loan or Lease Fraud	8%

Identity Theft Reports

23rd
State Rank
(Reports per 100K Population)

15,518
Identity Theft Reports
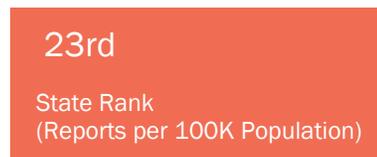
*Percentages are based on the total number of relevant 2022 reports from Massachusetts consumers, as indicated in the chart title. This page excludes reports provided by the Massachusetts Attorney General. Consumers can report multiple types of identity theft.*

Michigan

Top Ten Report Categories
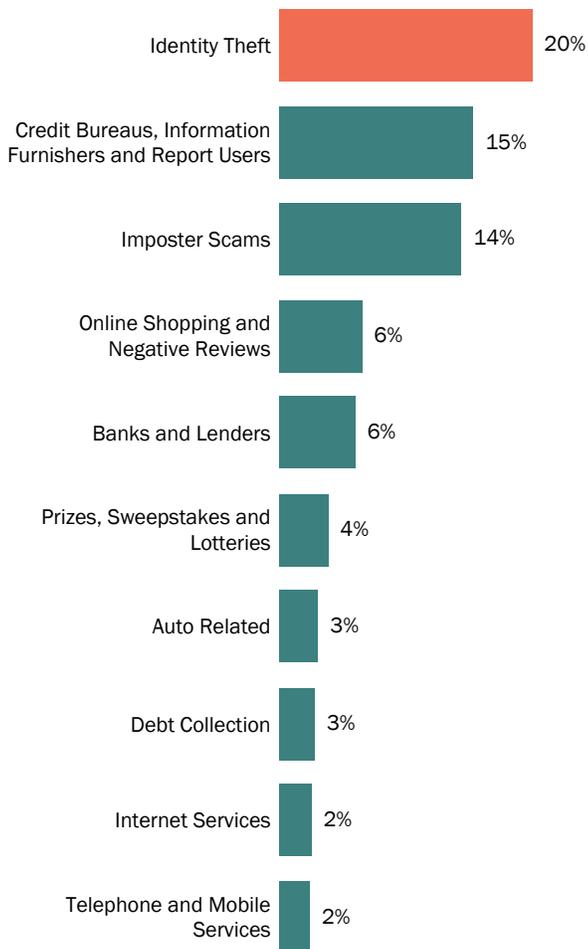
Category	Percentage
Identity Theft	20%
Credit Bureaus, Information Furnishers and Report Users	15%
Imposter Scams	14%
Online Shopping and Negative Reviews	6%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	3%
Debt Collection	3%
Internet Services	2%
Telephone and Mobile Services	2%

Fraud & Other Reports

24th
State Rank
(Reports per 100K Population)

89,025
Total Fraud & Other Reports

Fraud Losses

$133.9M
Total Fraud Losses

$500
Median Fraud Losses
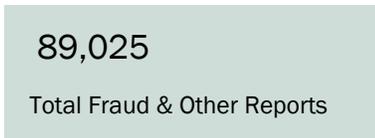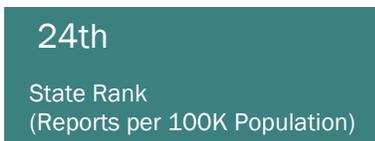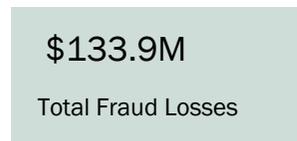
Fraud & Other Reports by Metropolitan Area
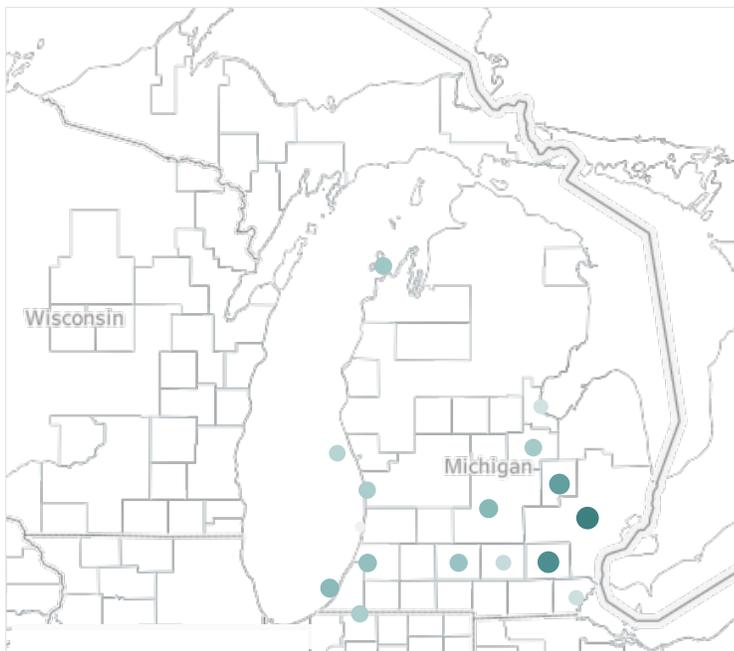
Reports per 100K Population

524 ● ● **1,101**

Top Identity Theft Types
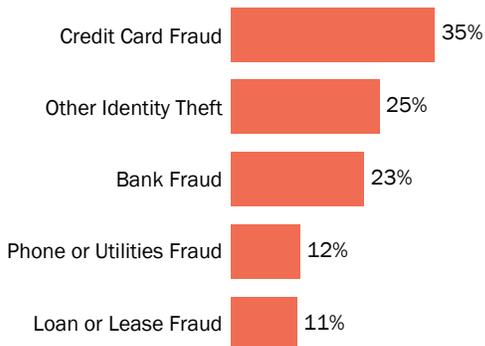
Type	Percentage
Credit Card Fraud	35%
Other Identity Theft	25%
Bank Fraud	23%
Phone or Utilities Fraud	12%
Loan or Lease Fraud	11%

Identity Theft Reports

24th
State Rank
(Reports per 100K Population)

21,768
Identity Theft Reports
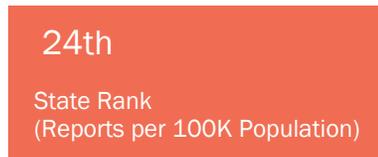
Percentages are based on the total number of relevant 2022 reports from Michigan consumers, as indicated in the chart title. This page excludes reports provided by the Michigan Attorney General. Consumers can report multiple types of identity theft.

Minnesota

Top Ten Report Categories
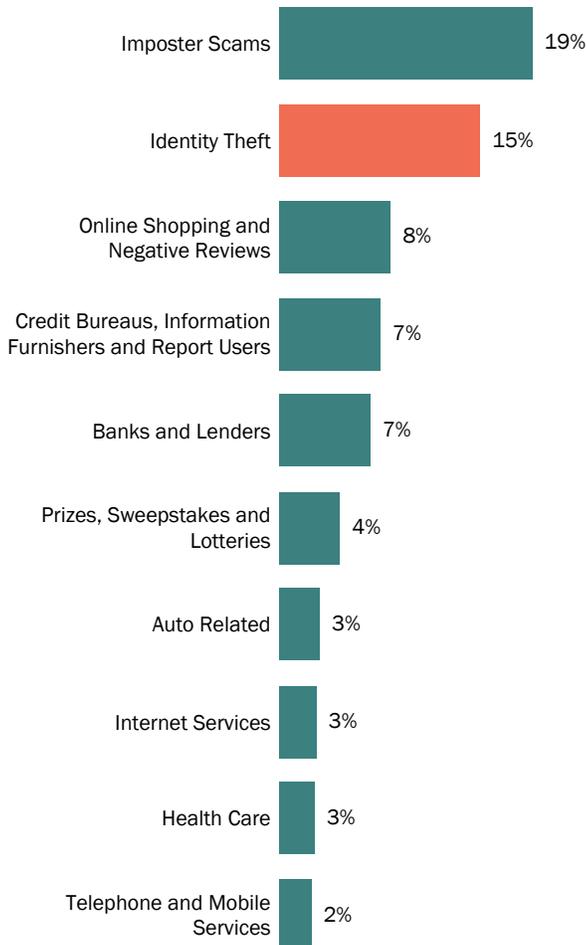
Category	Percentage
Imposter Scams	19%
Identity Theft	15%
Online Shopping and Negative Reviews	8%
Credit Bureaus, Information Furnishers and Report Users	7%
Banks and Lenders	7%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	3%
Internet Services	3%
Health Care	3%
Telephone and Mobile Services	2%

Fraud & Other Reports

40th
State Rank
(Reports per 100K Population)

42,157
Total Fraud & Other Reports

Fraud Losses

$80.4M
Total Fraud Losses

$600
Median Fraud Losses
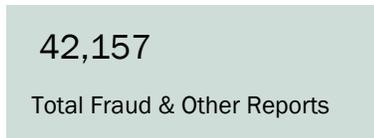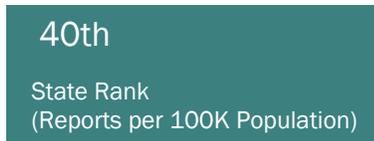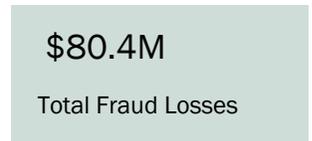
Fraud & Other Reports by Metropolitan Area
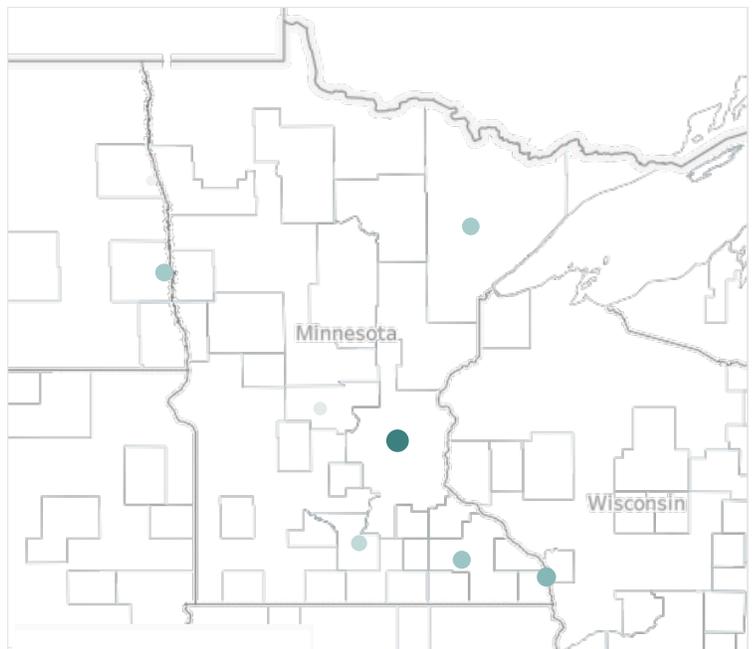
Reports per 100K Population
525 ● ● ● 862

Top Identity Theft Types
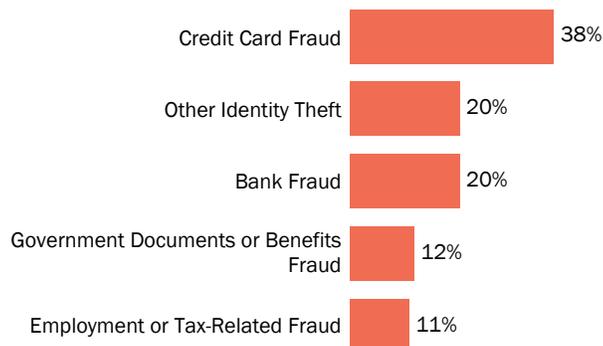
Type	Percentage
Credit Card Fraud	38%
Other Identity Theft	20%
Bank Fraud	20%
Government Documents or Benefits Fraud	12%
Employment or Tax-Related Fraud	11%

Identity Theft Reports

38th
State Rank
(Reports per 100K Population)

7,262
Identity Theft Reports
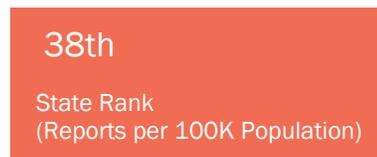
Percentages are based on the total number of relevant 2022 reports from Minnesota consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Mississippi

Top Ten Report Categories
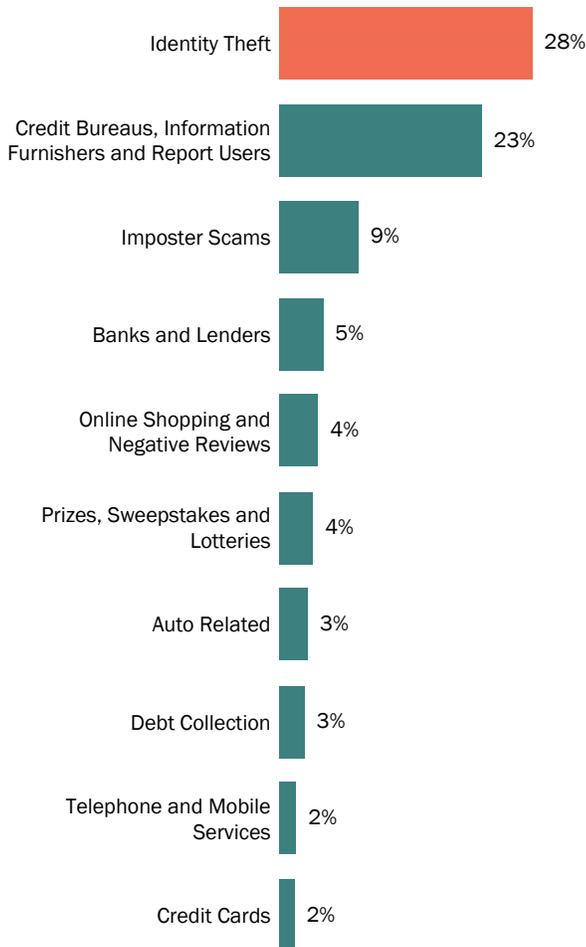
Category	%
Identity Theft	28%
Credit Bureaus, Information Furnishers and Report Users	23%
Imposter Scams	9%
Banks and Lenders	5%
Online Shopping and Negative Reviews	4%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	3%
Debt Collection	3%
Telephone and Mobile Services	2%
Credit Cards	2%

Fraud & Other Reports

27th
State Rank
(Reports per 100K Population)

25,984
Total Fraud & Other Reports

Fraud Losses

$22.9M
Total Fraud Losses

$500
Median Fraud Losses
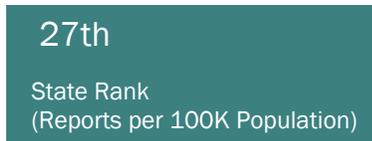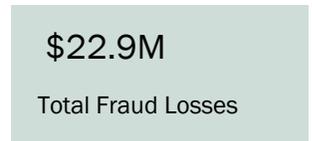
Fraud & Other Reports by Metropolitan Area
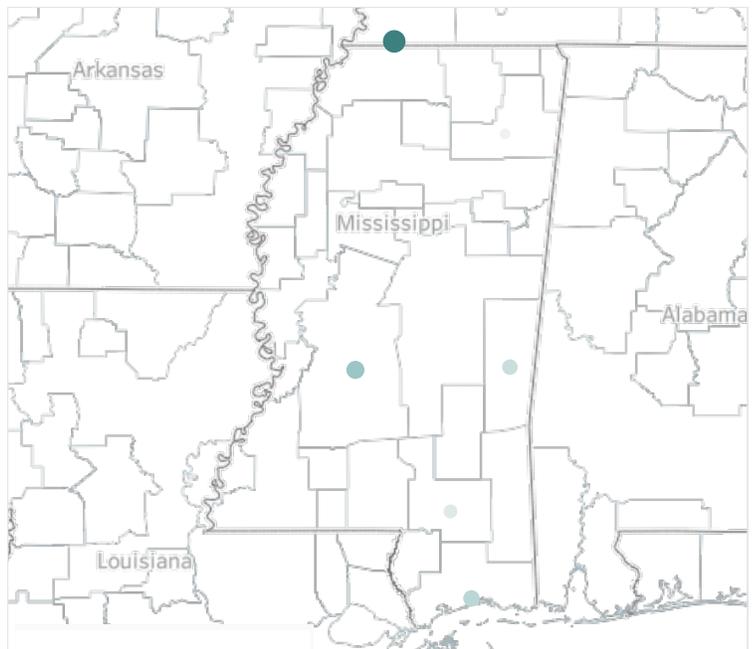
Reports per 100K Population
668 ● ● ● 1,521

Top Identity Theft Types

Type	%
Other Identity Theft	47%
Credit Card Fraud	37%
Loan or Lease Fraud	14%
Bank Fraud	6%
Employment or Tax-Related Fraud	5%

Identity Theft Reports

10th
State Rank
(Reports per 100K Population)

10,260
Identity Theft Reports
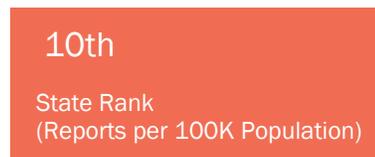
Percentages are based on the total number of relevant 2022 reports from Mississippi consumers, as indicated in the chart title. This page excludes reports provided by the Mississippi Attorney General. Consumers can report multiple types of identity theft.

Missouri

Top Ten Report Categories
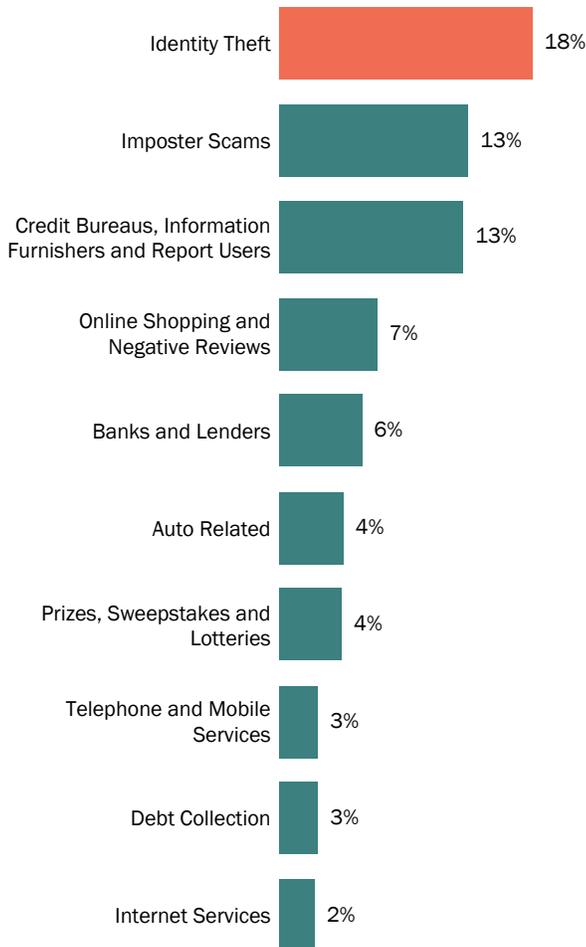
Identity Theft — 18%
Imposter Scams — 13%
Credit Bureaus, Information Furnishers and Report Users — 13%
Online Shopping and Negative Reviews — 7%
Banks and Lenders — 6%
Auto Related — 4%
Prizes, Sweepstakes and Lotteries — 4%
Telephone and Mobile Services — 3%
Debt Collection — 3%
Internet Services — 2%

Fraud & Other Reports

22nd
State Rank
(Reports per 100K Population)

56,535
Total Fraud & Other Reports

Fraud Losses

$83.7M
Total Fraud Losses

$563
Median Fraud Losses
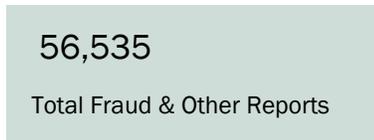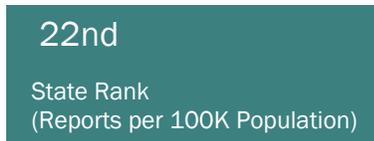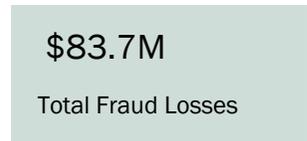
Fraud & Other Reports by Metropolitan Area
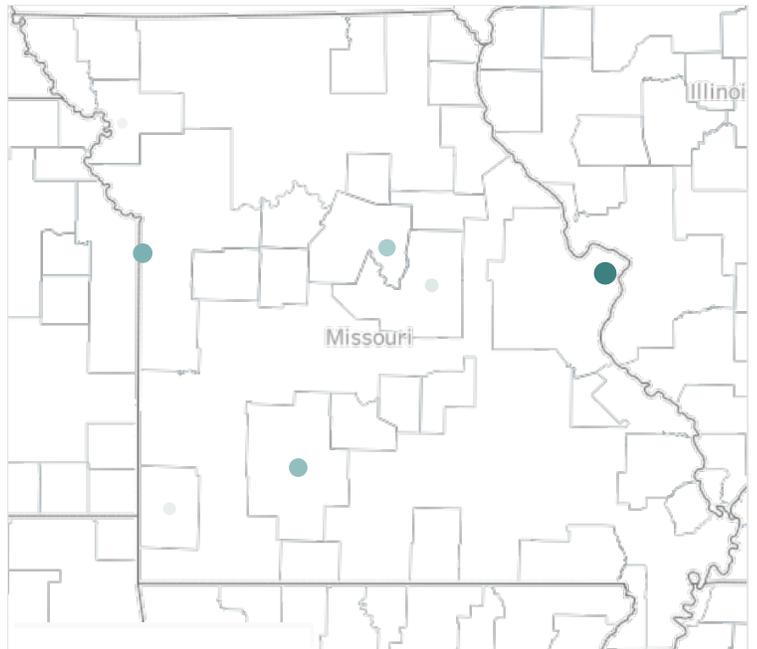
Reports per 100K Population

602 ● ● ● 1,146

Top Identity Theft Types
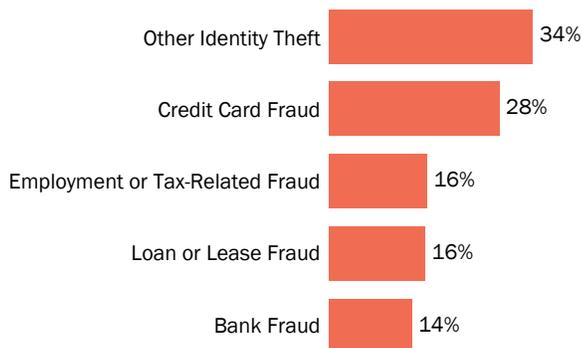
Other Identity Theft — 34%
Credit Card Fraud — 28%
Employment or Tax-Related Fraud — 16%
Loan or Lease Fraud — 16%
Bank Fraud — 14%

Identity Theft Reports

25th
State Rank
(Reports per 100K Population)

12,089
Identity Theft Reports
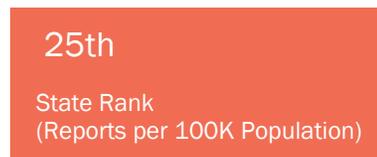
Percentages are based on the total number of relevant 2022 reports from Missouri consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Montana

Top Ten Report Categories
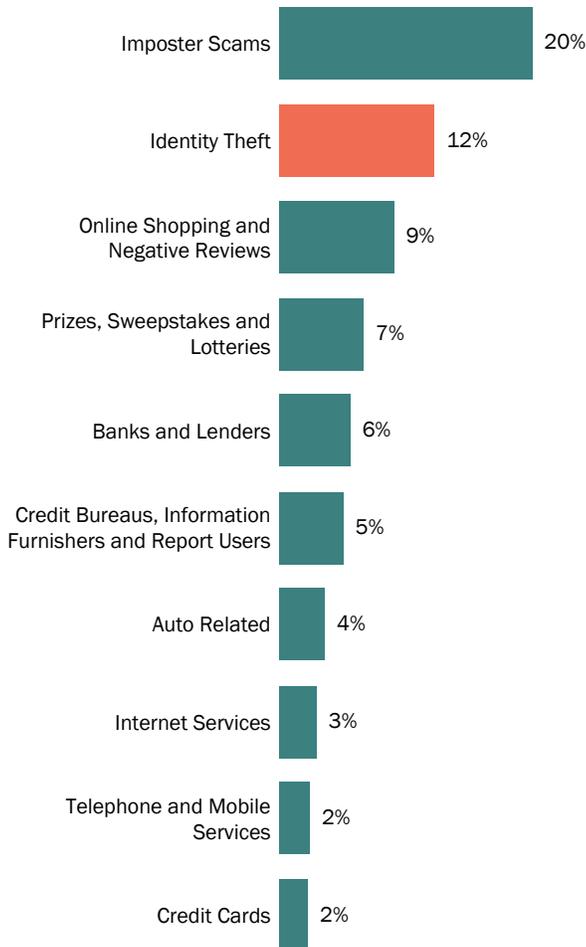
Category	Percentage
Imposter Scams	20%
Identity Theft	12%
Online Shopping and Negative Reviews	9%
Prizes, Sweepstakes and Lotteries	7%
Banks and Lenders	6%
Credit Bureaus, Information Furnishers and Report Users	5%
Auto Related	4%
Internet Services	3%
Telephone and Mobile Services	2%
Credit Cards	2%

Fraud & Other Reports

38th
State Rank
(Reports per 100K Population)

8,074
Total Fraud & Other Reports

Fraud Losses

$17.0M
Total Fraud Losses

$575
Median Fraud Losses
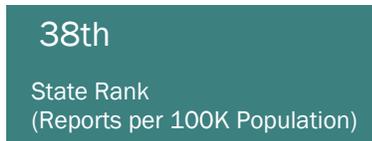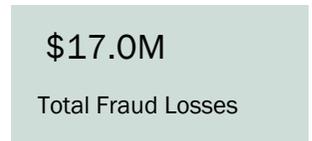
Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
817 • • ● 873

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	33%
Other Identity Theft	27%
Bank Fraud	20%
Employment or Tax-Related Fraud	12%
Loan or Lease Fraud	10%

Identity Theft Reports

**43rd**
State Rank
(Reports per 100K Population)

1,123
Identity Theft Reports
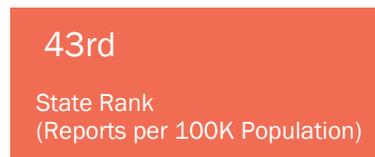
Percentages are based on the total number of relevant 2022 reports from Montana consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Nebraska

Top Ten Report Categories

| Category	Percentage
Imposter Scams	19%
Identity Theft	13%
Online Shopping and Negative Reviews	8%
Credit Bureaus, Information Furnishers and Report Users	7%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	6%
Auto Related	3%
Internet Services	3%
Mortgage Foreclosure Relief and Debt Management	3%
Health Care	3%

Fraud & Other Reports

47th
State Rank
(Reports per 100K Population)

13,306
Total Fraud & Other Reports

Fraud Losses

$23.9M
Total Fraud Losses

$550
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
452 • ● 832

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	33%
Other Identity Theft	28%
Bank Fraud	20%
Employment or Tax-Related Fraud	13%
Loan or Lease Fraud	12%

Identity Theft Reports

44th
State Rank
(Reports per 100K Population)

2,019
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Nebraska consumers, as indicated in the chart title. This page excludes reports provided by the Nebraska Attorney General. Consumers can report multiple types of identity theft.

Nevada

Top Ten Report Categories

Identity Theft	22%
Credit Bureaus, Information Furnishers and Report Users	18%
Imposter Scams	11%
Online Shopping and Negative Reviews	5%
Banks and Lenders	5%
Auto Related	5%
Debt Collection	3%
Prizes, Sweepstakes and Lotteries	3%
Home Repair, Improvement and Products	2%
Health Care	2%

Fraud & Other Reports

3rd
State Rank
(Reports per 100K Population)

44,081
Total Fraud & Other Reports

Fraud Losses

$108.4M
Total Fraud Losses

$800
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
978 • • • 1,623

Top Identity Theft Types

Credit Card Fraud	45%
Other Identity Theft	35%
Loan or Lease Fraud	15%
Bank Fraud	8%
Phone or Utilities Fraud	7%

Identity Theft Reports

5th
State Rank
(Reports per 100K Population)

12,672
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Nevada consumers, as indicated in the chart title. This page excludes reports provided by the Nevada Attorney General. Consumers can report multiple types of identity theft.

New Hampshire

Top Ten Report Categories

Category	Percentage
Imposter Scams	19%
Identity Theft	14%
Online Shopping and Negative Reviews	10%
Banks and Lenders	7%
Auto Related	4%
Credit Bureaus, Information Furnishers and Report Users	4%
Prizes, Sweepstakes and Lotteries	4%
Health Care	3%
Internet Services	3%
Telephone and Mobile Services	2%

Fraud & Other Reports

29th
State Rank
(Reports per 100K Population)

11,655
Total Fraud & Other Reports

Fraud Losses

$18.3M
Total Fraud Losses

$540
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
780 ⦁ 905

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	42%
Bank Fraud	25%
Other Identity Theft	18%
Loan or Lease Fraud	12%
Phone or Utilities Fraud	12%

Identity Theft Reports

37th
State Rank
(Reports per 100K Population)

1,892
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from New Hampshire consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

New Jersey

Top Ten Report Categories
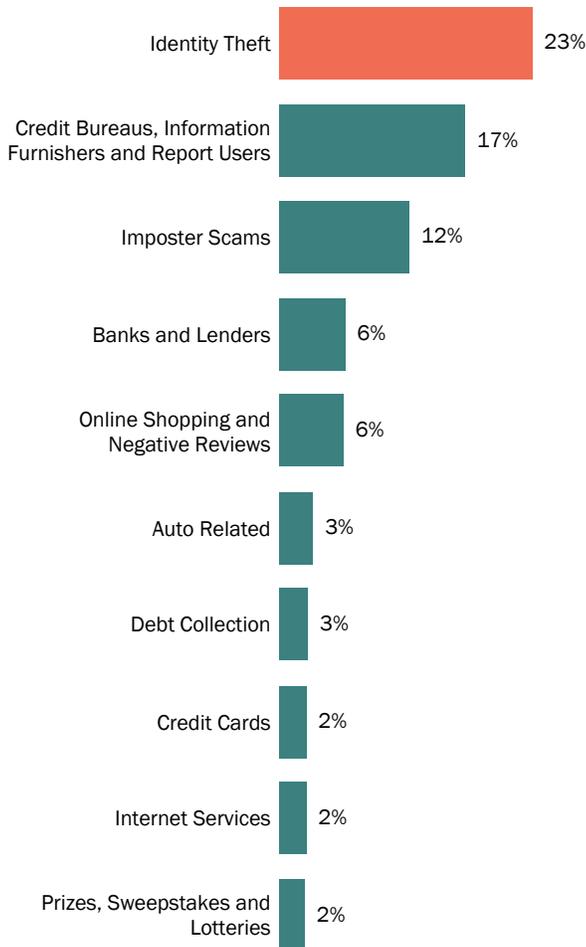
Category	Percent
Identity Theft	23%
Credit Bureaus, Information Furnishers and Report Users	17%
Imposter Scams	12%
Banks and Lenders	6%
Online Shopping and Negative Reviews	6%
Auto Related	3%
Debt Collection	3%
Credit Cards	2%
Internet Services	2%
Prizes, Sweepstakes and Lotteries	2%

Fraud & Other Reports

10th
State Rank
(Reports per 100K Population)

95,073
Total Fraud & Other Reports

Fraud Losses

$231.1M
Total Fraud Losses

$800
Median Fraud Losses
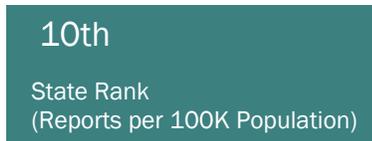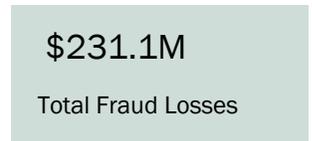
Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
849 • • ● 1,619

Top Identity Theft Types

Type	Percent
Credit Card Fraud	48%
Other Identity Theft	28%
Loan or Lease Fraud	13%
Bank Fraud	12%
Phone or Utilities Fraud	8%

Identity Theft Reports

13th
State Rank
(Reports per 100K Population)

28,712
Identity Theft Reports
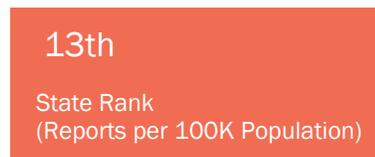
Percentages are based on the total number of relevant 2022 reports from New Jersey consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

New Mexico

Top Ten Report Categories
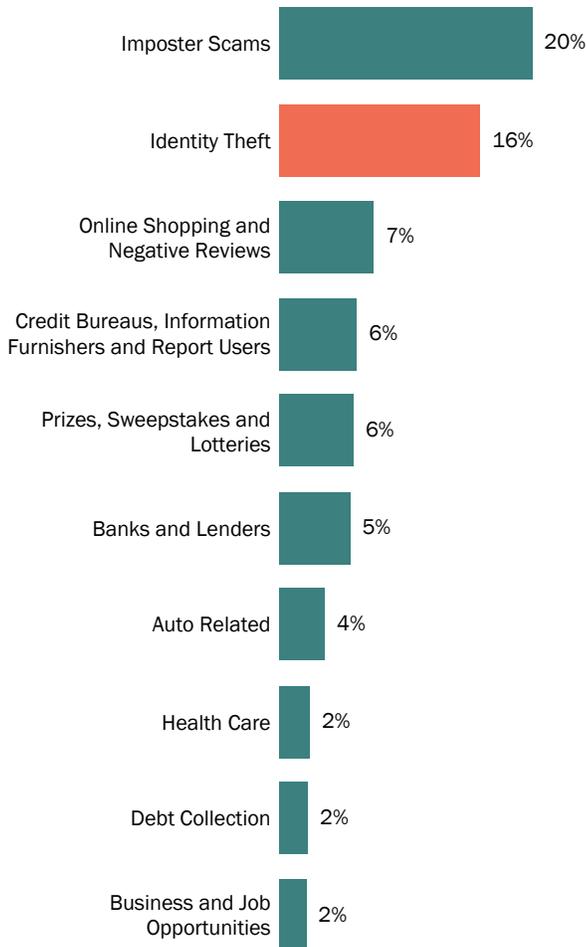
Category	%
Imposter Scams	20%
Identity Theft	16%
Online Shopping and Negative Reviews	7%
Credit Bureaus, Information Furnishers and Report Users	6%
Prizes, Sweepstakes and Lotteries	6%
Banks and Lenders	5%
Auto Related	4%
Health Care	2%
Debt Collection	2%
Business and Job Opportunities	2%

Fraud & Other Reports

31st
State Rank
(Reports per 100K Population)

17,154
Total Fraud & Other Reports

Fraud Losses

$38.2M
Total Fraud Losses

$700
Median Fraud Losses
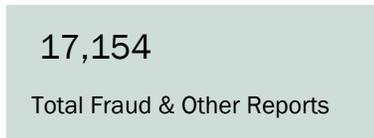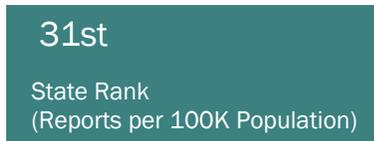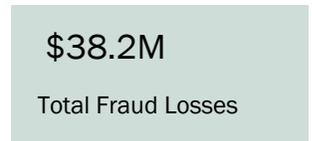
Fraud & Other Reports by Metropolitan Area
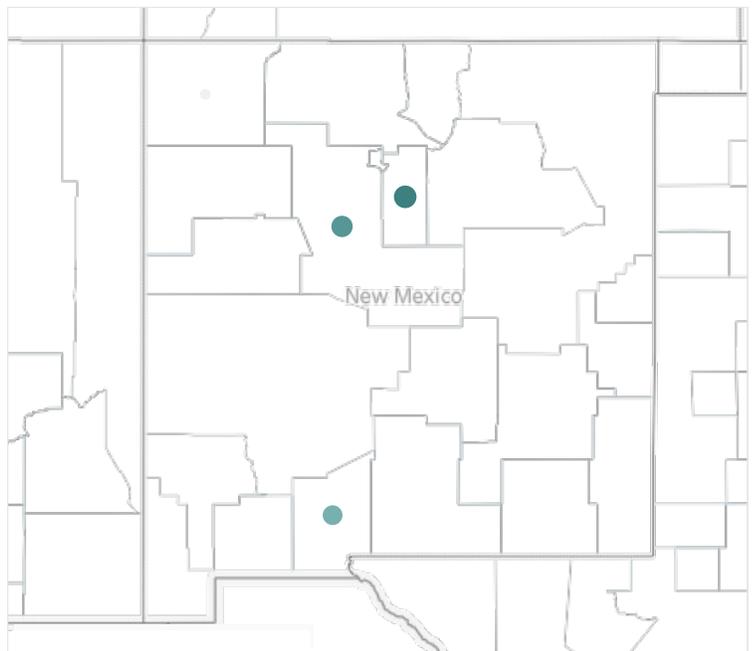
New Mexico

Reports per 100K Population
607 ● ● ● 1,019

Top Identity Theft Types

Type	%
Credit Card Fraud	29%
Other Identity Theft	22%
Employment or Tax-Related Fraud	21%
Bank Fraud	19%
Loan or Lease Fraud	12%

Identity Theft Reports

33rd
State Rank
(Reports per 100K Population)

3,188
Identity Theft Reports
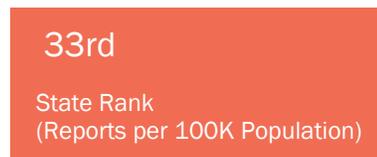
Percentages are based on the total number of relevant 2022 reports from New Mexico consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

New York

Top Ten Report Categories
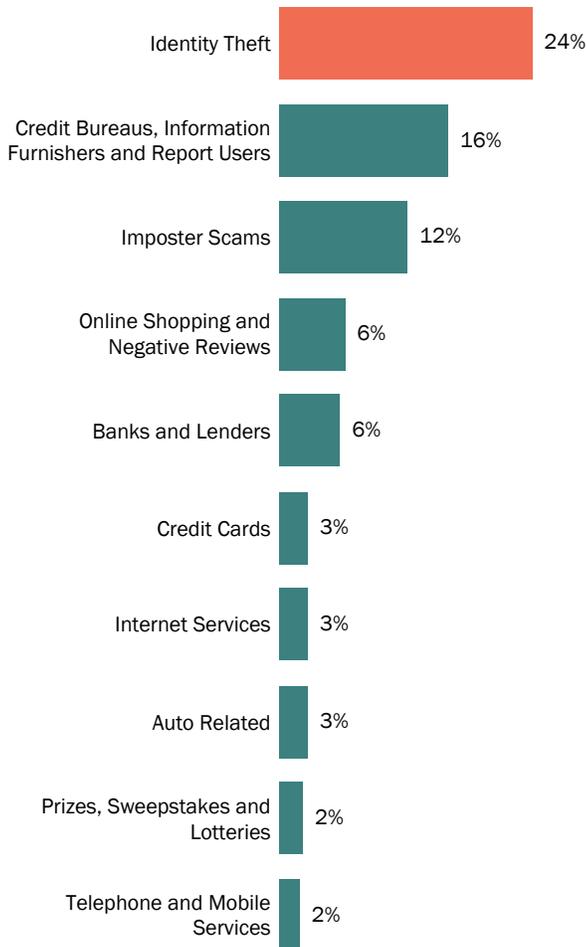
Category	Percentage
Identity Theft	24%
Credit Bureaus, Information Furnishers and Report Users	16%
Imposter Scams	12%
Online Shopping and Negative Reviews	6%
Banks and Lenders	6%
Credit Cards	3%
Internet Services	3%
Auto Related	3%
Prizes, Sweepstakes and Lotteries	2%
Telephone and Mobile Services	2%

Fraud & Other Reports

17th
State Rank
(Reports per 100K Population)

190,101
Total Fraud & Other Reports

Fraud Losses

$397.8M
Total Fraud Losses

$700
Median Fraud Losses
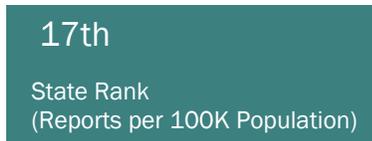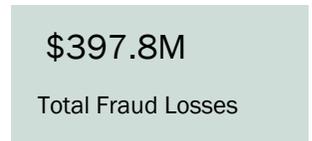
Fraud & Other Reports by Metropolitan Area
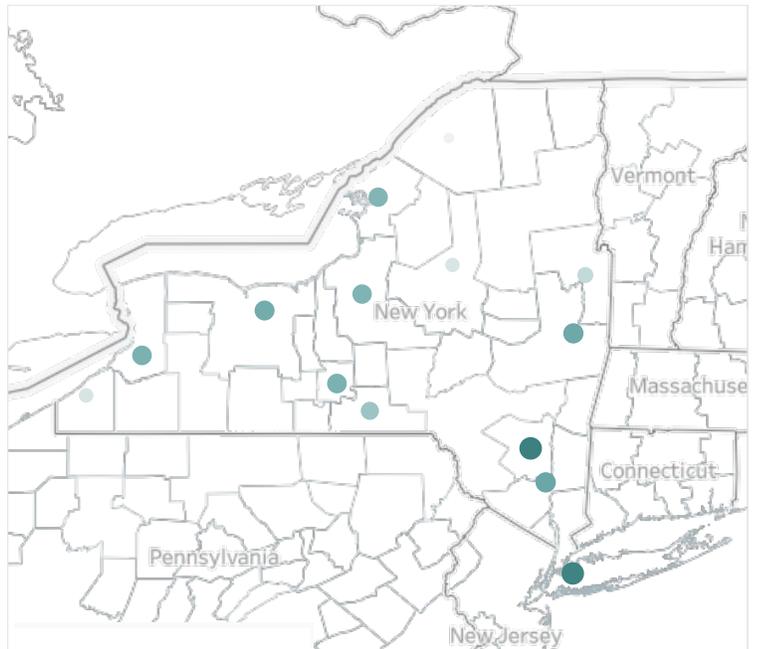
Reports per 100K Population
558 ● ● ● 1,060

Top Identity Theft Types
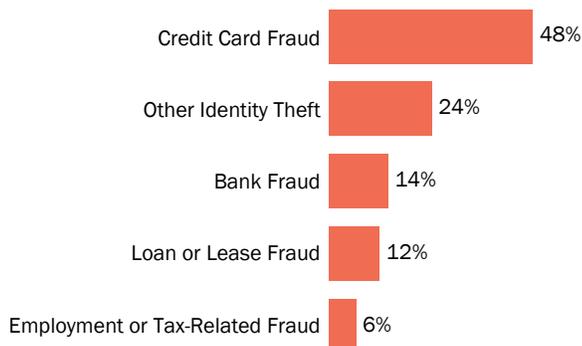
Type	Percentage
Credit Card Fraud	48%
Other Identity Theft	24%
Bank Fraud	14%
Loan or Lease Fraud	12%
Employment or Tax-Related Fraud	6%

Identity Theft Reports

15th
State Rank
(Reports per 100K Population)

60,835
Identity Theft Reports
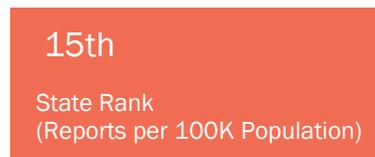
Percentages are based on the total number of relevant 2022 reports from New York consumers, as indicated in the chart title. This page excludes reports provided by the New York Attorney General. Consumers can report multiple types of identity theft.

North Carolina

Top Ten Report Categories

Category	Percentage
Identity Theft	22%
Credit Bureaus, Information Furnishers and Report Users	19%
Imposter Scams	11%
Online Shopping and Negative Reviews	6%
Banks and Lenders	5%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	3%
Debt Collection	3%
Internet Services	2%
Health Care	2%

Fraud & Other Reports

12th
State Rank
(Reports per 100K Population)

110,090
Total Fraud & Other Reports

Fraud Losses

$148.9M
Total Fraud Losses

$549
Median Fraud Losses
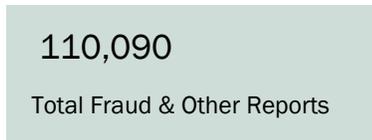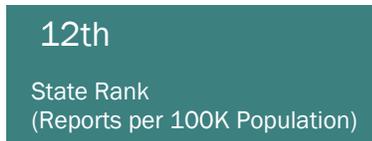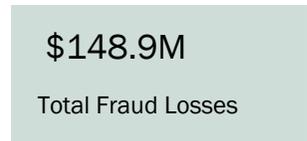
Fraud & Other Reports by Metropolitan Area
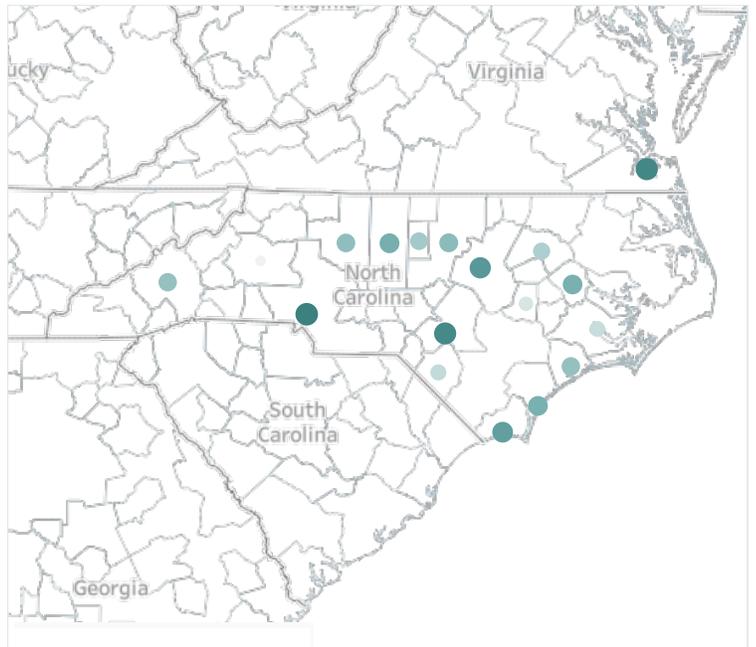
Reports per 100K Population
671 — 1,332

Top Identity Theft Types
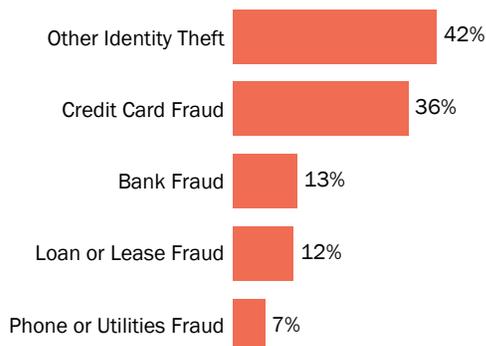
Type	Percentage
Other Identity Theft	42%
Credit Card Fraud	36%
Bank Fraud	13%
Loan or Lease Fraud	12%
Phone or Utilities Fraud	7%

Identity Theft Reports

16th
State Rank
(Reports per 100K Population)

31,609
Identity Theft Reports
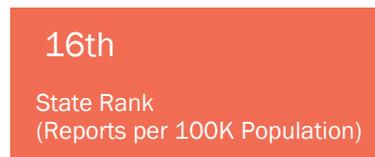
Percentages are based on the total number of relevant 2022 reports from North Carolina consumers, as indicated in the chart title. This page excludes reports provided by the North Carolina Department of Justice. Consumers can report multiple types of identity theft.

North Dakota

Top Ten Report Categories
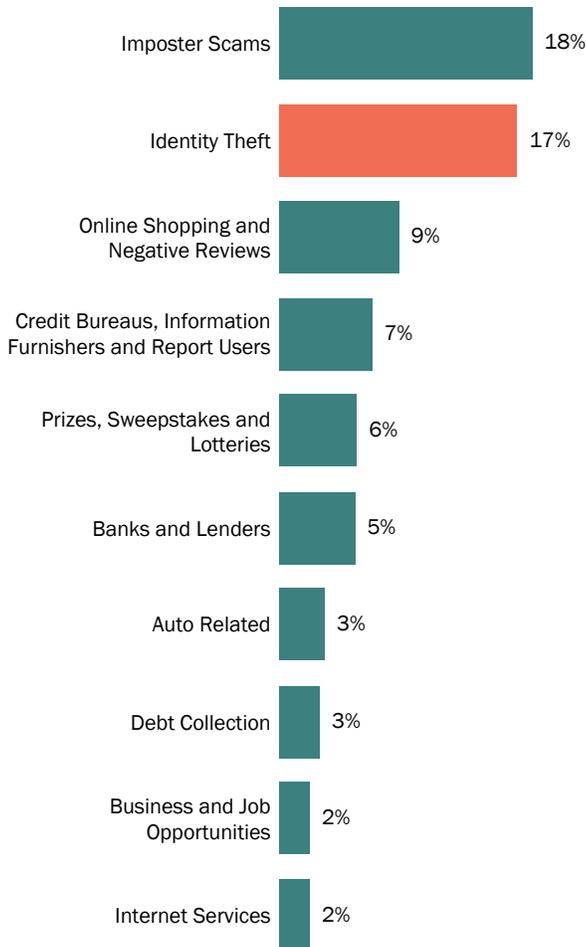
Category	Percentage
Imposter Scams	18%
Identity Theft	17%
Online Shopping and Negative Reviews	9%
Credit Bureaus, Information Furnishers and Report Users	7%
Prizes, Sweepstakes and Lotteries	6%
Banks and Lenders	5%
Auto Related	3%
Debt Collection	3%
Business and Job Opportunities	2%
Internet Services	2%

Fraud & Other Reports

50th
State Rank
(Reports per 100K Population)

4,075
Total Fraud & Other Reports

Fraud Losses

$11.2M
Total Fraud Losses

$800
Median Fraud Losses
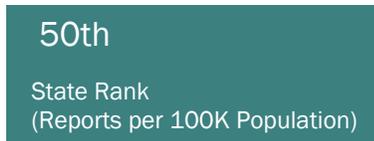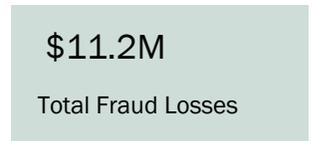
Fraud & Other Reports by Metropolitan Area
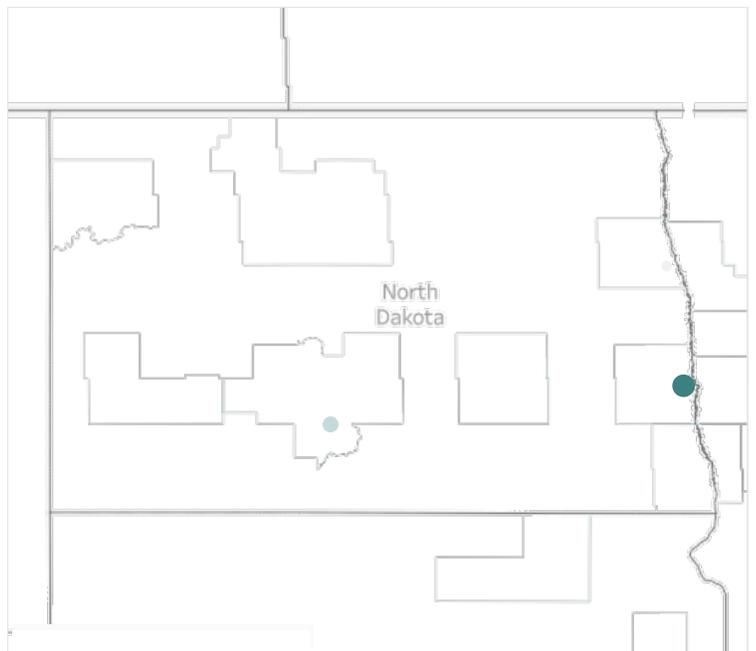
North Dakota

Reports per 100K Population

525 •••• 645

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	38%
Other Identity Theft	28%
Bank Fraud	16%
Loan or Lease Fraud	13%
Employment or Tax-Related Fraud	10%

Identity Theft Reports

42nd
State Rank
(Reports per 100K Population)

848
Identity Theft Reports
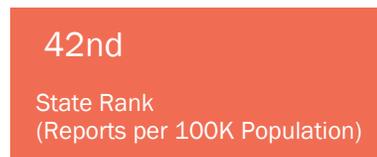
Percentages are based on the total number of relevant 2022 reports from North Dakota consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Ohio

Top Ten Report Categories
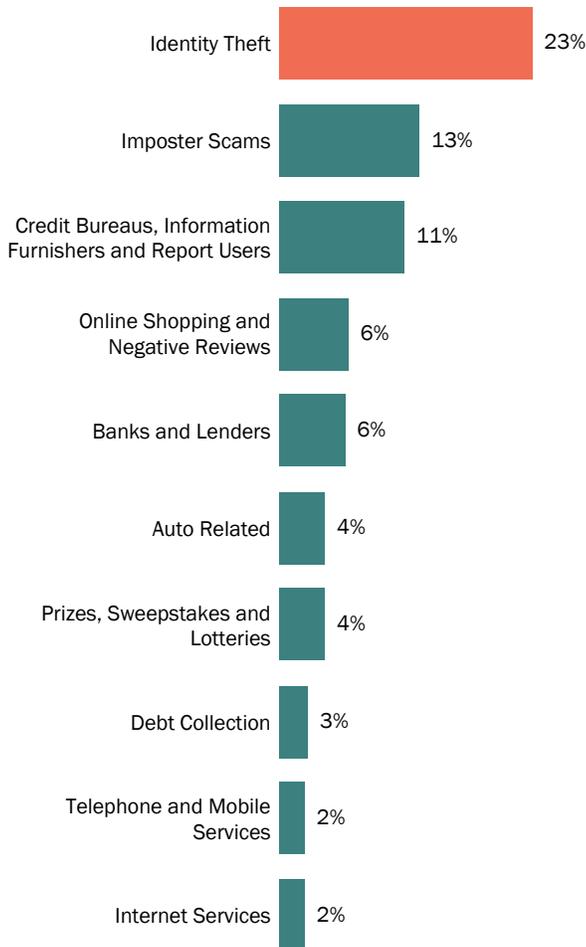
Category	Percentage
Identity Theft	23%
Imposter Scams	13%
Credit Bureaus, Information Furnishers and Report Users	11%
Online Shopping and Negative Reviews	6%
Banks and Lenders	6%
Auto Related	4%
Prizes, Sweepstakes and Lotteries	4%
Debt Collection	3%
Telephone and Mobile Services	2%
Internet Services	2%

Fraud & Other Reports

25th
State Rank
(Reports per 100K Population)

103,419
Total Fraud & Other Reports

Fraud Losses

$135.3M
Total Fraud Losses

$500
Median Fraud Losses
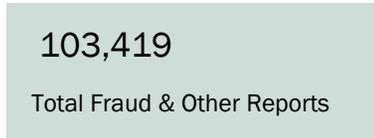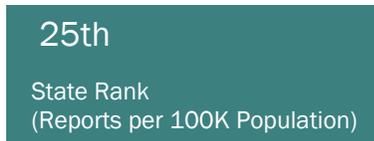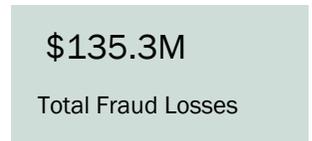
Fraud & Other Reports by Metropolitan Area
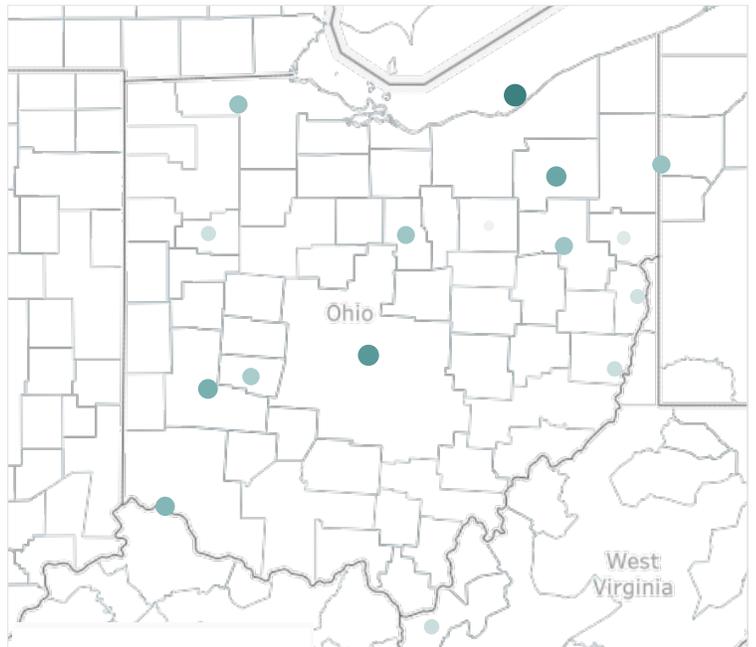
Reports per 100K Population
520 ● ● ● 1,169

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	30%
Other Identity Theft	21%
Government Documents or Benefits Fraud	20%
Bank Fraud	18%
Loan or Lease Fraud	12%

Identity Theft Reports

18th
State Rank
(Reports per 100K Population)

30,950
Identity Theft Reports
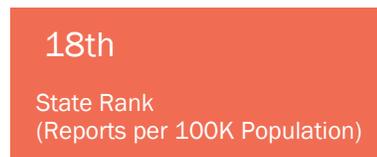
Percentages are based on the total number of relevant 2022 reports from Ohio consumers, as indicated in the chart title. This page excludes reports provided by the Ohio Attorney General. Consumers can report multiple types of identity theft.

Oklahoma

Top Ten Report Categories

Category	Percent
Identity Theft	18%
Imposter Scams	15%
Credit Bureaus, Information Furnishers and Report Users	9%
Online Shopping and Negative Reviews	7%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	5%
Auto Related	4%
Debt Collection	3%
Telephone and Mobile Services	2%
Internet Services	2%

Fraud & Other Reports

44th
State Rank
(Reports per 100K Population)

28,435
Total Fraud & Other Reports

Fraud Losses

$54.6M
Total Fraud Losses

$500
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Oklahoma

Reports per 100K Population

558 ● ● ● 851

Top Identity Theft Types

Type	Percent
Credit Card Fraud	33%
Other Identity Theft	29%
Employment or Tax-Related Fraud	16%
Bank Fraud	14%
Loan or Lease Fraud	14%

Identity Theft Reports

32nd
State Rank
(Reports per 100K Population)

6,068
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Oklahoma consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Oregon

Top Ten Report Categories
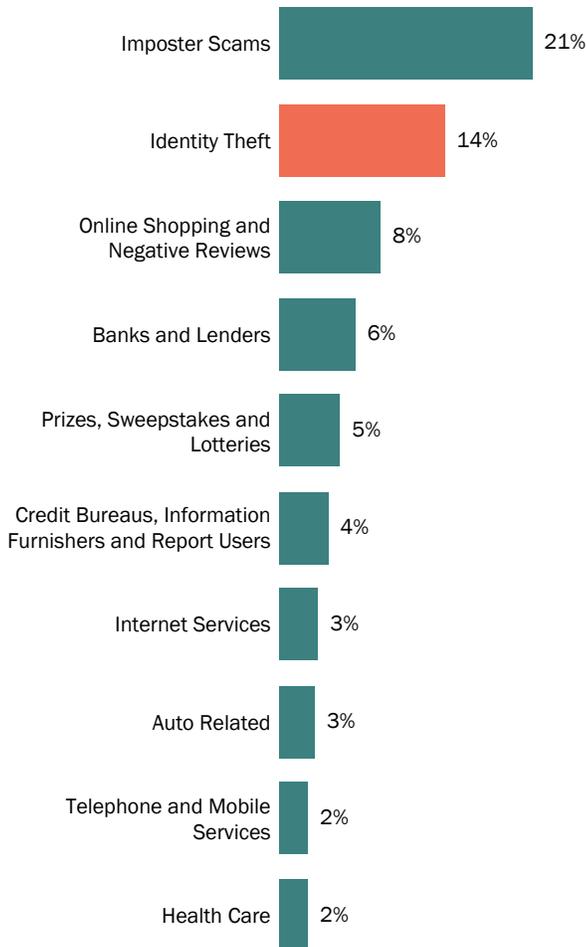
Category	Percentage
Imposter Scams	21%
Identity Theft	14%
Online Shopping and Negative Reviews	8%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	5%
Credit Bureaus, Information Furnishers and Report Users	4%
Internet Services	3%
Auto Related	3%
Telephone and Mobile Services	2%
Health Care	2%

Fraud & Other Reports

21st
State Rank
(Reports per 100K Population)

38,703
Total Fraud & Other Reports

Fraud Losses

$85.4M
Total Fraud Losses

$600
Median Fraud Losses
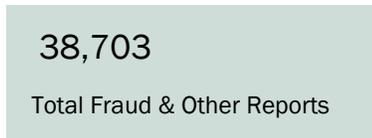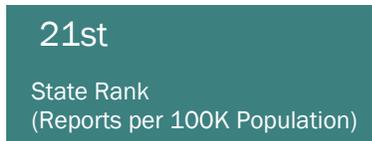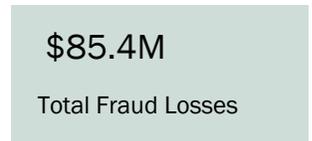
Fraud & Other Reports by Metropolitan Area
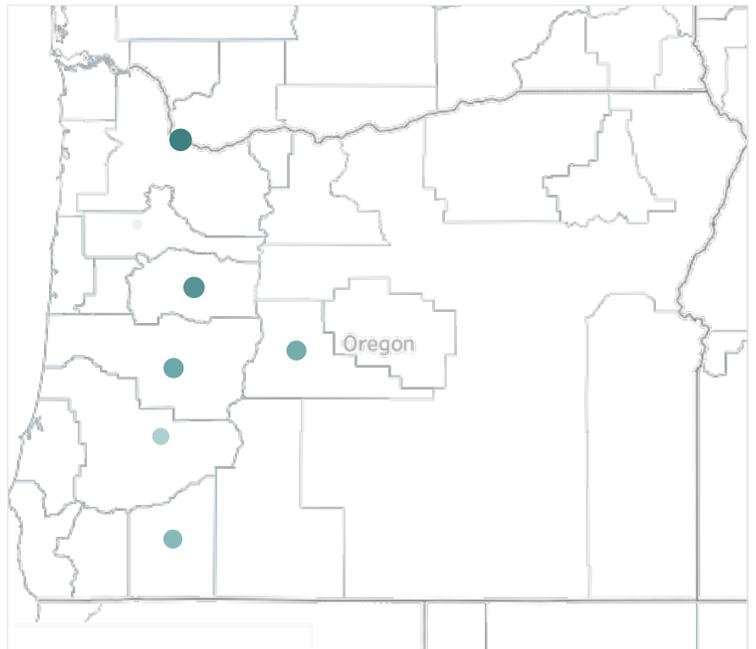
Reports per 100K Population
750 ● ● ● 1,007

Top Identity Theft Types
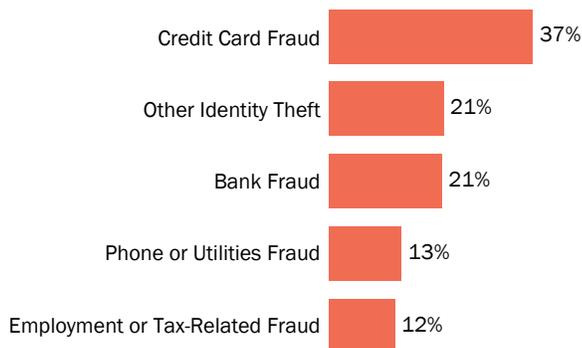
Type	Percentage
Credit Card Fraud	37%
Other Identity Theft	21%
Bank Fraud	21%
Phone or Utilities Fraud	13%
Employment or Tax-Related Fraud	12%

Identity Theft Reports

34th
State Rank
(Reports per 100K Population)

6,293
Identity Theft Reports
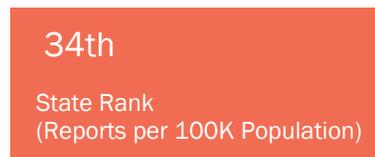
Percentages are based on the total number of relevant 2022 reports from Oregon consumers, as indicated in the chart title. This page excludes reports provided by the Oregon Department of Justice. Consumers can report multiple types of identity theft.

Pennsylvania

Top Ten Report Categories

Category	Percentage
Identity Theft	24%
Credit Bureaus, Information Furnishers and Report Users	22%
Imposter Scams	11%
Online Shopping and Negative Reviews	5%
Banks and Lenders	5%
Prizes, Sweepstakes and Lotteries	3%
Auto Related	2%
Internet Services	2%
Debt Collection	2%
Credit Cards	2%
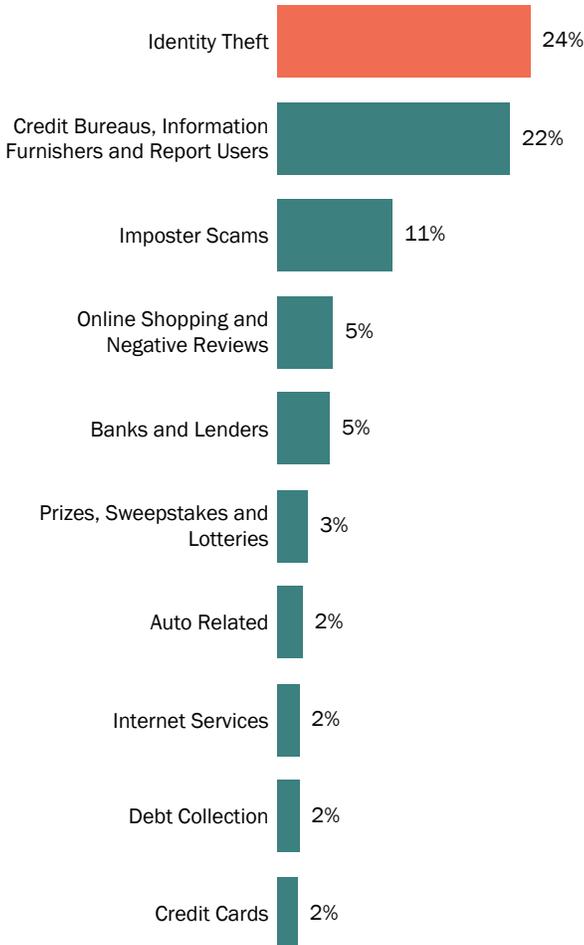
Fraud & Other Reports

6th
State Rank
(Reports per 100K Population)

147,310
Total Fraud & Other Reports

Fraud Losses

$169.2M
Total Fraud Losses

$509
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area
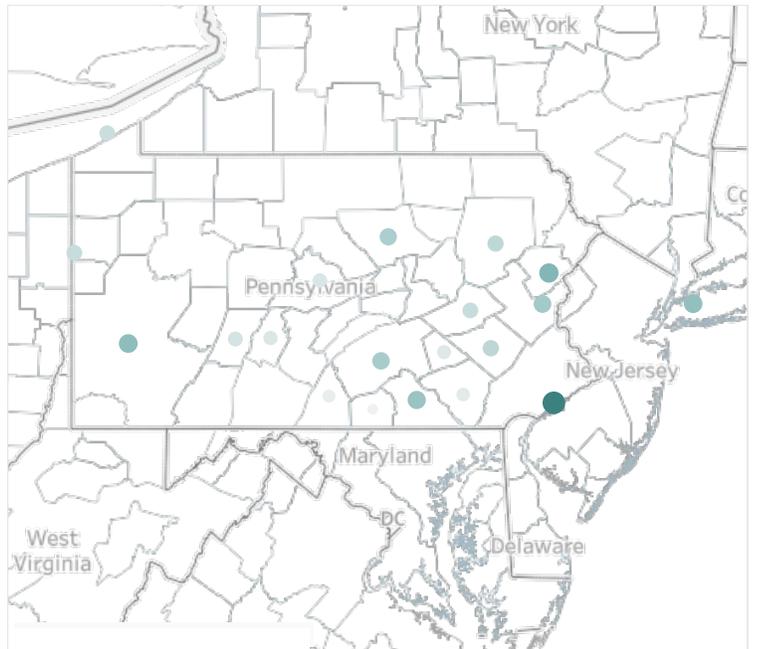
Reports per 100K Population
599 — 1,619

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	37%
Other Identity Theft	29%
Bank Fraud	25%
Loan or Lease Fraud	10%
Phone or Utilities Fraud	6%
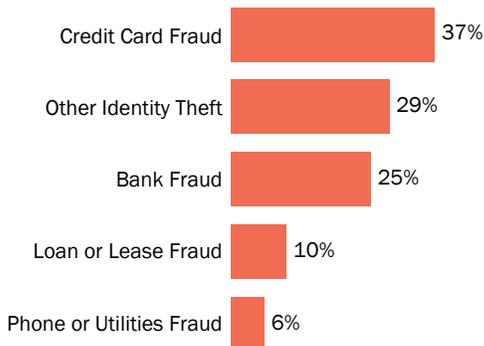
Identity Theft Reports

7th
State Rank
(Reports per 100K Population)

47,143
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Pennsylvania consumers, as indicated in the chart title. This page excludes reports provided by the Pennsylvania Attorney General. Consumers can report multiple types of identity theft.

Puerto Rico

Top Ten Report Categories
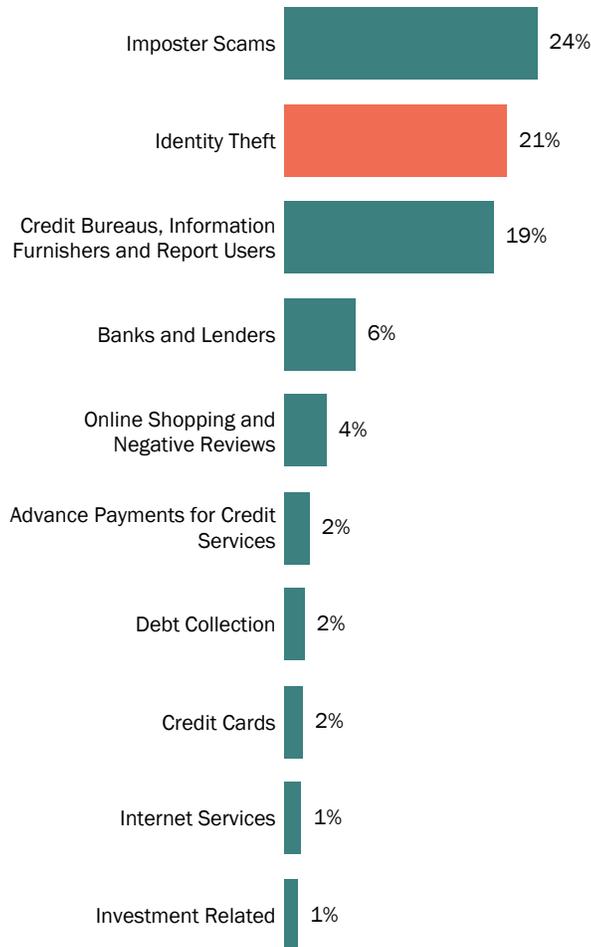
Category	Percentage
Imposter Scams	24%
Identity Theft	21%
Credit Bureaus, Information Furnishers and Report Users	19%
Banks and Lenders	6%
Online Shopping and Negative Reviews	4%
Advance Payments for Credit Services	2%
Debt Collection	2%
Credit Cards	2%
Internet Services	1%
Investment Related	1%

Fraud & Other Reports

5,931
Total Fraud & Other Reports

Fraud Losses

$7.4M
Total Fraud Losses

$508
Median Fraud Losses
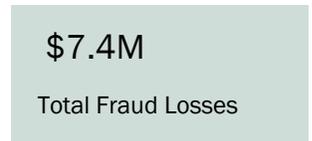
Fraud & Other Reports by Metropolitan Area

Puerto Rico

Reports per 100K Population

123 ● ● 205

Top Identity Theft Types

Type	Percentage
Employment or Tax-Related Fraud	51%
Credit Card Fraud	19%
Other Identity Theft	15%
Government Documents or Benefits Fraud	7%
Loan or Lease Fraud	7%

Identity Theft Reports

1,537
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Puerto Rico consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Rhode Island

Top Ten Report Categories
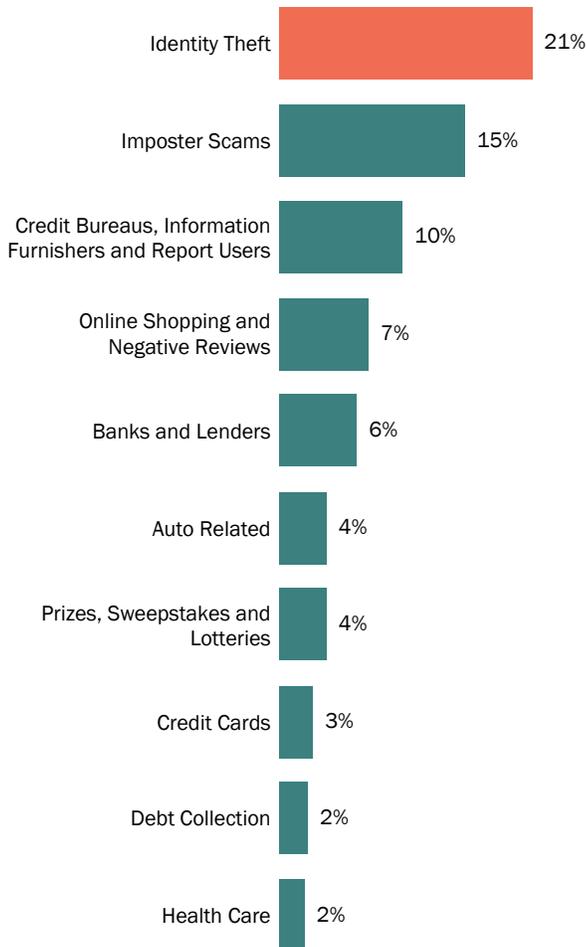
Category	Percentage
Identity Theft	21%
Imposter Scams	15%
Credit Bureaus, Information Furnishers and Report Users	10%
Online Shopping and Negative Reviews	7%
Banks and Lenders	6%
Auto Related	4%
Prizes, Sweepstakes and Lotteries	4%
Credit Cards	3%
Debt Collection	2%
Health Care	2%

Fraud & Other Reports

28th
State Rank
(Reports per 100K Population)

9,164
Total Fraud & Other Reports

Fraud Losses

$14.9M
Total Fraud Losses

$600
Median Fraud Losses
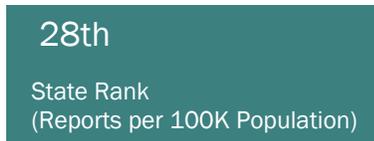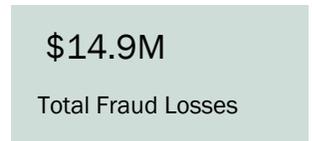
Fraud & Other Reports by Metropolitan Area

Rhode Island

Reports per 100K Population
● 835

Top Identity Theft Types
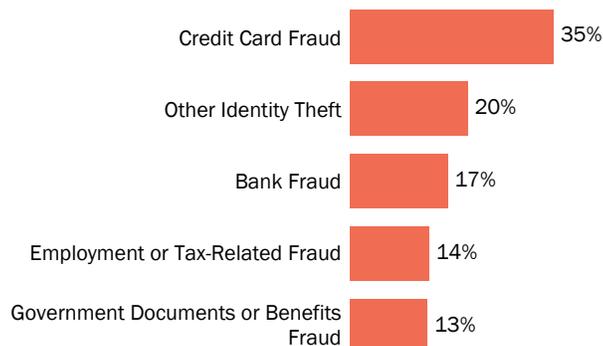
Type	Percentage
Credit Card Fraud	35%
Other Identity Theft	20%
Bank Fraud	17%
Employment or Tax-Related Fraud	14%
Government Documents or Benefits Fraud	13%

Identity Theft Reports

21st
State Rank
(Reports per 100K Population)

2,420
Identity Theft Reports
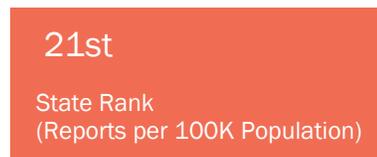
Percentages are based on the total number of relevant 2022 reports from Rhode Island consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

South Carolina

Top Ten Report Categories

Category	Percentage
Identity Theft	24%
Credit Bureaus, Information Furnishers and Report Users	19%
Imposter Scams	10%
Banks and Lenders	5%
Online Shopping and Negative Reviews	5%
Debt Collection	4%
Auto Related	4%
Prizes, Sweepstakes and Lotteries	3%
Health Care	2%
Telephone and Mobile Services	2%

Fraud & Other Reports

7th
State Rank
(Reports per 100K Population)

57,447
Total Fraud & Other Reports

Fraud Losses

$75.9M
Total Fraud Losses

$560
Median Fraud Losses
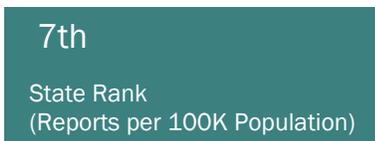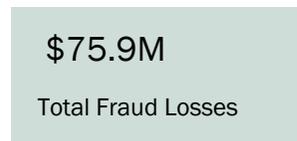
Fraud & Other Reports by Metropolitan Area
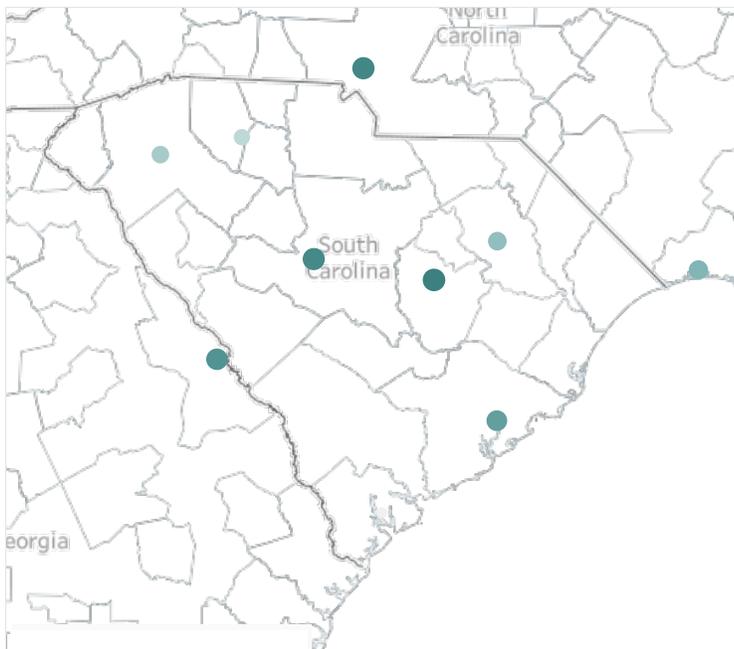
Reports per 100K Population
912 ● ● ● 1,356

Top Identity Theft Types
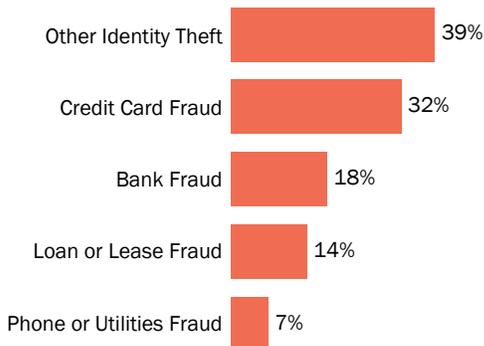
Type	Percentage
Other Identity Theft	39%
Credit Card Fraud	32%
Bank Fraud	18%
Loan or Lease Fraud	14%
Phone or Utilities Fraud	7%

Identity Theft Reports

9th
State Rank
(Reports per 100K Population)

17,908
Identity Theft Reports
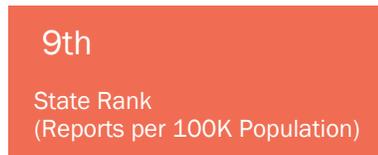
Percentages are based on the total number of relevant 2022 reports from South Carolina consumers, as indicated in the chart title. This page excludes reports provided by the South Carolina Department of Consumer Affairs. Consumers can report multiple types of identity theft.

South Dakota

Top Ten Report Categories
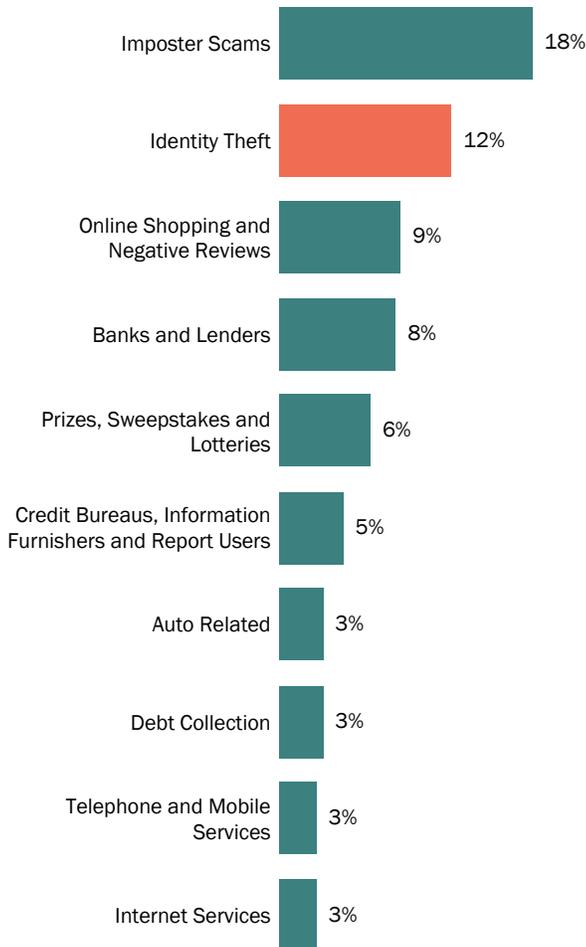
Category	Percentage
Imposter Scams	18%
Identity Theft	12%
Online Shopping and Negative Reviews	9%
Banks and Lenders	8%
Prizes, Sweepstakes and Lotteries	6%
Credit Bureaus, Information Furnishers and Report Users	5%
Auto Related	3%
Debt Collection	3%
Telephone and Mobile Services	3%
Internet Services	3%

Fraud & Other Reports

49th
State Rank
(Reports per 100K Population)

4,829
Total Fraud & Other Reports

Fraud Losses

$10.6M
Total Fraud Losses

$600
Median Fraud Losses
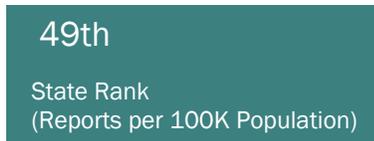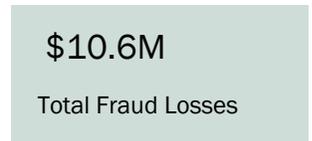
Fraud & Other Reports by Metropolitan Area
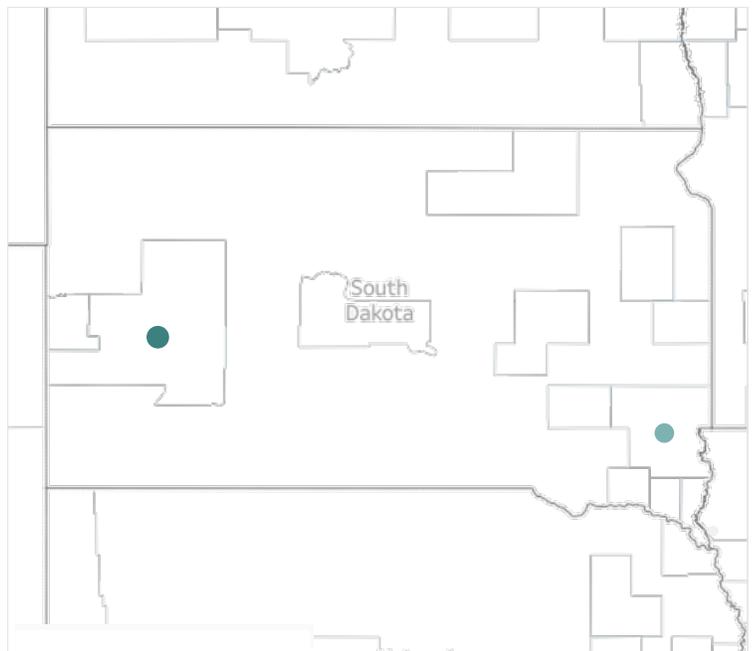
South Dakota

Reports per 100K Population
452 ● ● ● 734

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	34%
Bank Fraud	25%
Other Identity Theft	21%
Employment or Tax-Related Fraud	12%
Loan or Lease Fraud	11%

Identity Theft Reports

50th
State Rank
(Reports per 100K Population)

670
Identity Theft Reports
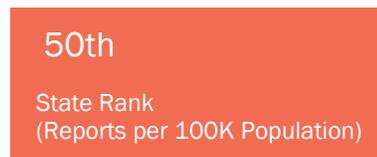
Percentages are based on the total number of relevant 2022 reports from South Dakota consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Tennessee

Top Ten Report Categories

Category	Percentage
Identity Theft	18%
Credit Bureaus, Information Furnishers and Report Users	15%
Imposter Scams	12%
Online Shopping and Negative Reviews	6%
Banks and Lenders	5%
Auto Related	5%
Prizes, Sweepstakes and Lotteries	4%
Home Repair, Improvement and Products	3%
Debt Collection	3%
Health Care	3%

Fraud & Other Reports

11th
State Rank
(Reports per 100K Population)

72,011
Total Fraud & Other Reports

Fraud Losses

$108.5M
Total Fraud Losses

$525
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
656 — 1,521

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	34%
Other Identity Theft	31%
Bank Fraud	20%
Loan or Lease Fraud	14%
Employment or Tax-Related Fraud	8%

Identity Theft Reports

20th
State Rank
(Reports per 100K Population)

16,124
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Tennessee consumers, as indicated in the chart title. This page excludes reports provided by the Tennessee Attorney General. Consumers can report multiple types of identity theft.

Texas

Top Ten Report Categories
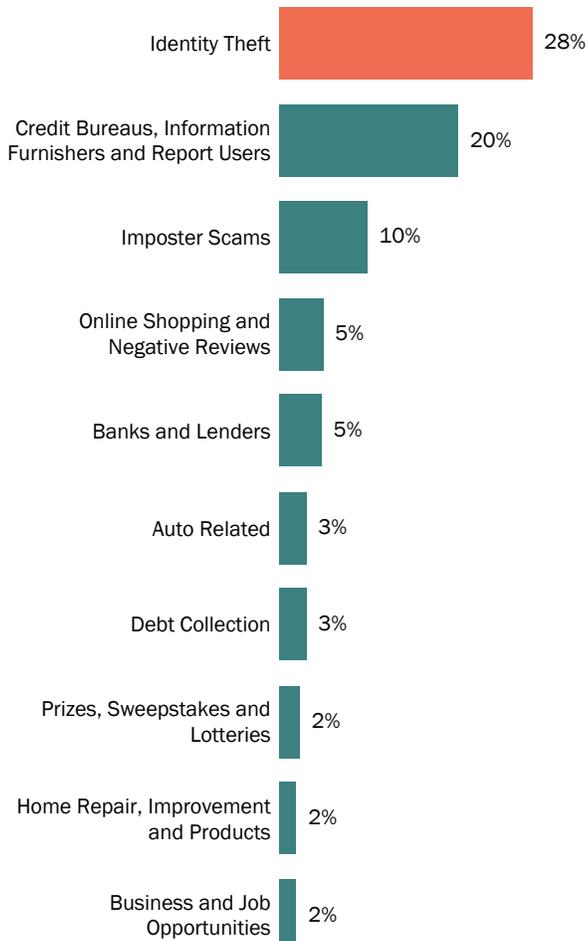
Category	Percentage
Identity Theft	28%
Credit Bureaus, Information Furnishers and Report Users	20%
Imposter Scams	10%
Online Shopping and Negative Reviews	5%
Banks and Lenders	5%
Auto Related	3%
Debt Collection	3%
Prizes, Sweepstakes and Lotteries	2%
Home Repair, Improvement and Products	2%
Business and Job Opportunities	2%

Fraud & Other Reports

15th
State Rank
(Reports per 100K Population)

294,378
Total Fraud & Other Reports

Fraud Losses

$555.8M
Total Fraud Losses

$660
Median Fraud Losses
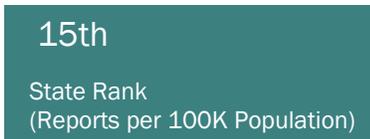
Fraud & Other Reports by Metropolitan Area
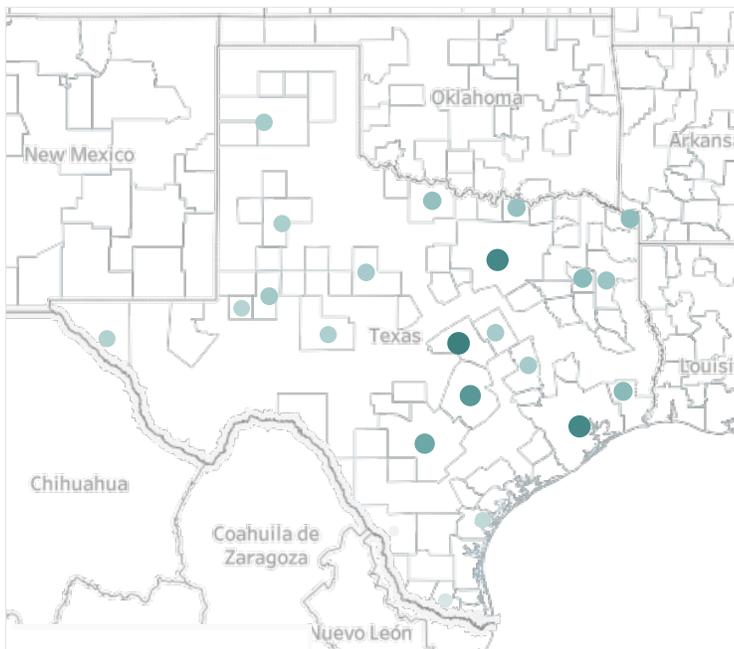
Reports per 100K Population
405 ● ● ● 1,311

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	40%
Other Identity Theft	33%
Loan or Lease Fraud	24%
Bank Fraud	10%
Phone or Utilities Fraud	10%

Identity Theft Reports

6th
State Rank
(Reports per 100K Population)

113,808
Identity Theft Reports
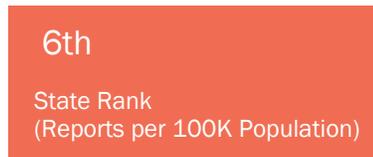
Percentages are based on the total number of relevant 2022 reports from Texas consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Utah

Top Ten Report Categories
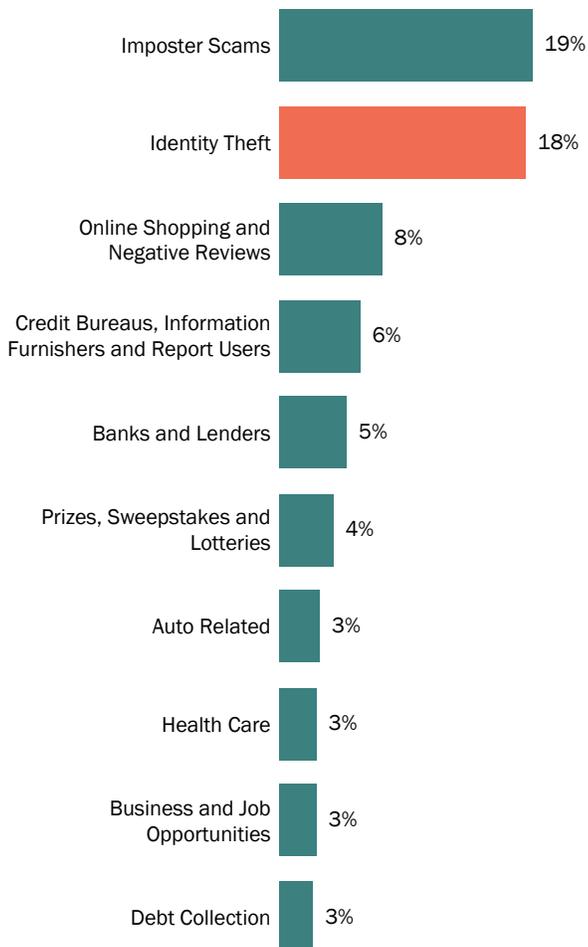
Category	
Imposter Scams	19%
Identity Theft	18%
Online Shopping and Negative Reviews	8%
Credit Bureaus, Information Furnishers and Report Users	6%
Banks and Lenders	5%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	3%
Health Care	3%
Business and Job Opportunities	3%
Debt Collection	3%

Fraud & Other Reports

36th
State Rank
(Reports per 100K Population)

24,737
Total Fraud & Other Reports

Fraud Losses

$62.3M
Total Fraud Losses

$700
Median Fraud Losses
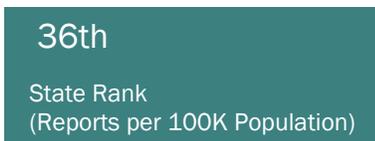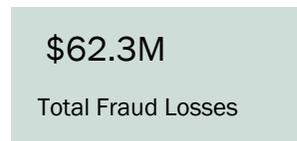
Fraud & Other Reports by Metropolitan Area
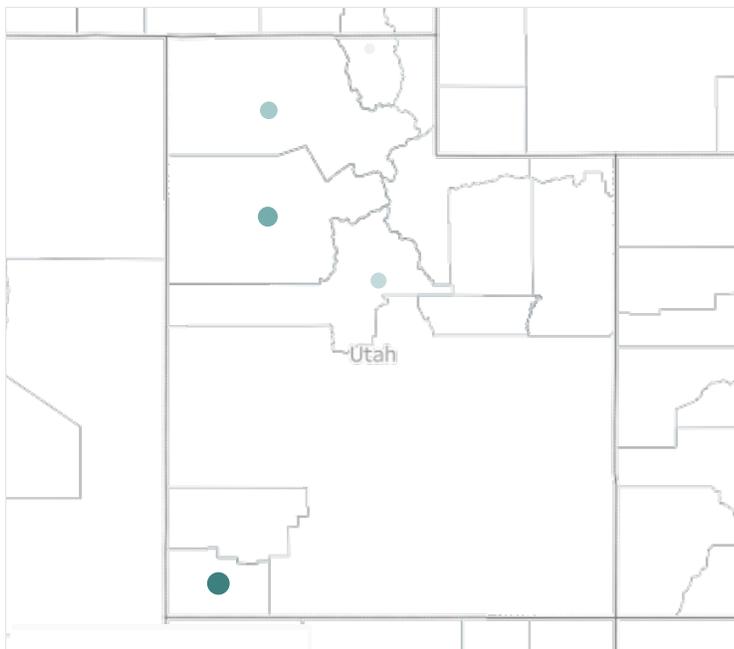
Reports per 100K Population

606 • • • 1,027

Top Identity Theft Types
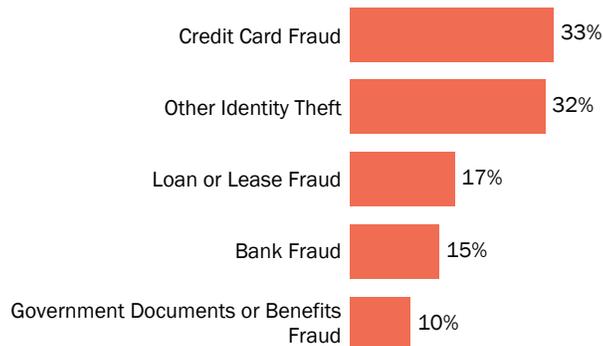
Type	
Credit Card Fraud	33%
Other Identity Theft	32%
Loan or Lease Fraud	17%
Bank Fraud	15%
Government Documents or Benefits Fraud	10%

Identity Theft Reports

29th
State Rank
(Reports per 100K Population)

5,522
Identity Theft Reports
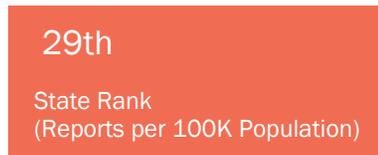
Percentages are based on the total number of relevant 2022 reports from Utah consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Vermont

Top Ten Report Categories

Category	Percentage
Imposter Scams	25%
Identity Theft	10%
Online Shopping and Negative Reviews	9%
Banks and Lenders	8%
Prizes, Sweepstakes and Lotteries	6%
Auto Related	4%
Health Care	3%
Internet Services	3%
Telephone and Mobile Services	3%
Credit Cards	2%

Fraud & Other Reports

32nd
State Rank
(Reports per 100K Population)

4,985
Total Fraud & Other Reports

Fraud Losses

$7.9M
Total Fraud Losses

$500
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
780 — 815

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	39%
Bank Fraud	27%
Other Identity Theft	20%
Loan or Lease Fraud	10%
Employment or Tax-Related Fraud	8%
Phone or Utilities Fraud	8%

Identity Theft Reports

49th
State Rank
(Reports per 100K Population)

564
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Vermont consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Virginia

Top Ten Report Categories
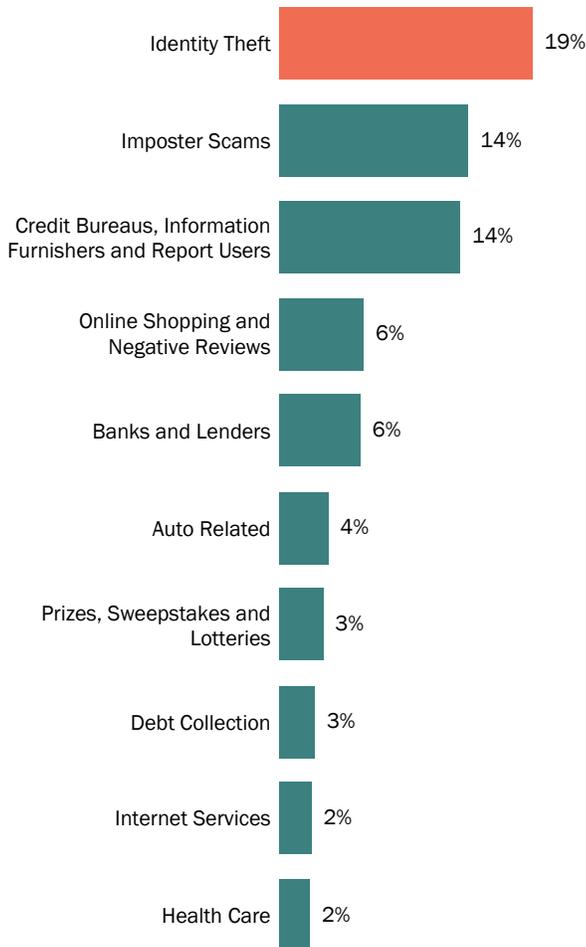
Category	Percent
Identity Theft	19%
Imposter Scams	14%
Credit Bureaus, Information Furnishers and Report Users	14%
Online Shopping and Negative Reviews	6%
Banks and Lenders	6%
Auto Related	4%
Prizes, Sweepstakes and Lotteries	3%
Debt Collection	3%
Internet Services	2%
Health Care	2%

Fraud & Other Reports

8th
State Rank
(Reports per 100K Population)

94,288
Total Fraud & Other Reports

Fraud Losses

$179.2M
Total Fraud Losses

$650
Median Fraud Losses
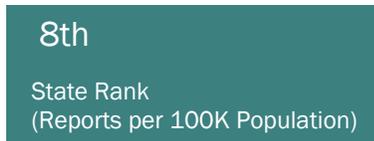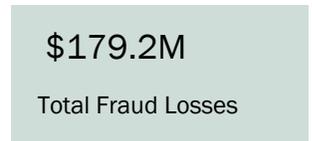
Fraud & Other Reports by Metropolitan Area
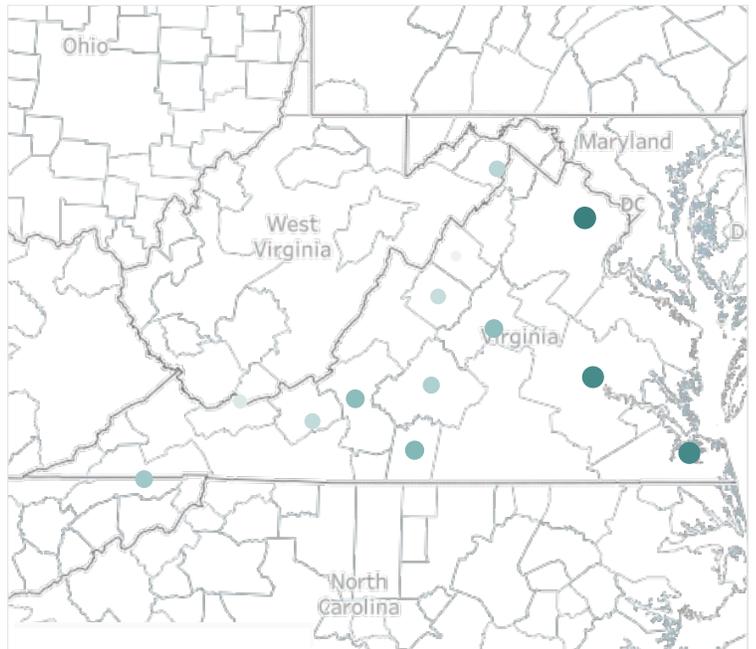
Reports per 100K Population
612 — 1,350

Top Identity Theft Types

Type	Percent
Credit Card Fraud	35%
Other Identity Theft	26%
Bank Fraud	23%
Loan or Lease Fraud	10%
Government Documents or Benefits Fraud	9%

Identity Theft Reports

19th
State Rank
(Reports per 100K Population)

22,177
Identity Theft Reports
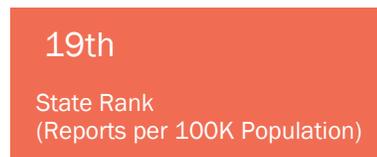
Percentages are based on the total number of relevant 2022 reports from Virginia consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Washington

Top Ten Report Categories
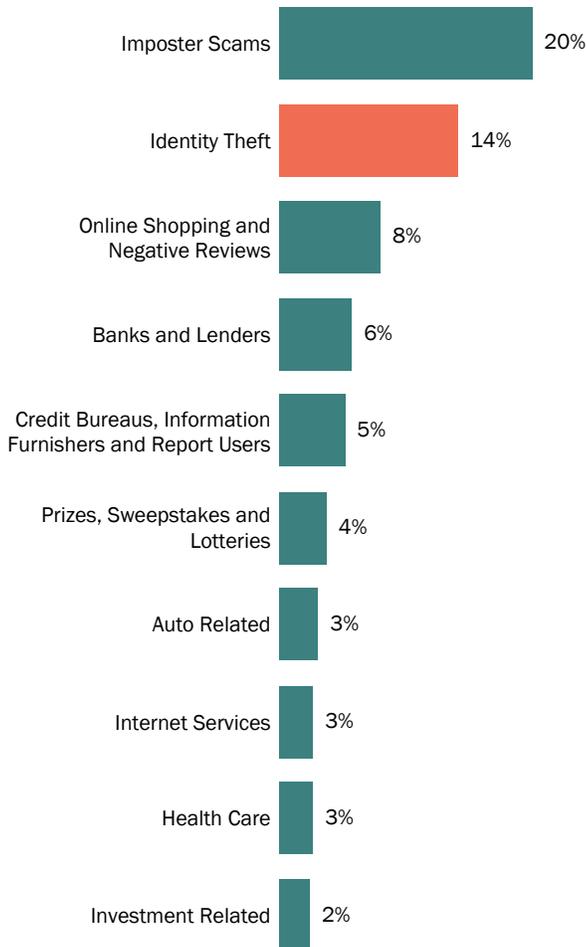
Category	Percentage
Imposter Scams	20%
Identity Theft	14%
Online Shopping and Negative Reviews	8%
Banks and Lenders	6%
Credit Bureaus, Information Furnishers and Report Users	5%
Prizes, Sweepstakes and Lotteries	4%
Auto Related	3%
Internet Services	3%
Health Care	3%
Investment Related	2%

Fraud & Other Reports

20th
State Rank
(Reports per 100K Population)

70,297
Total Fraud & Other Reports

Fraud Losses

$215.5M
Total Fraud Losses

$750
Median Fraud Losses
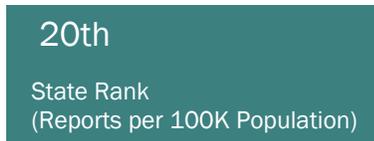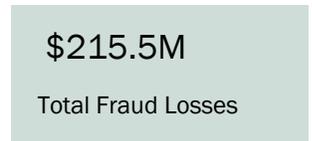
Fraud & Other Reports by Metropolitan Area
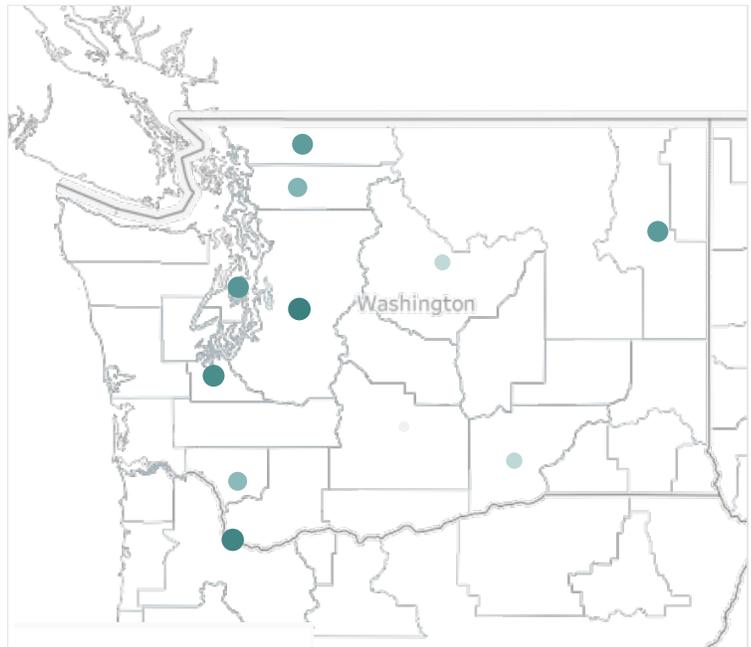
Reports per 100K Population
492 ● ● ● 1,029

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	37%
Other Identity Theft	24%
Bank Fraud	24%
Employment or Tax-Related Fraud	11%
Loan or Lease Fraud	11%

Identity Theft Reports

31st
State Rank
(Reports per 100K Population)

11,877
Identity Theft Reports
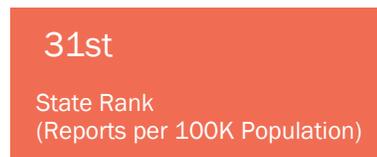
Percentages are based on the total number of relevant 2022 reports from Washington consumers, as indicated in the chart title. This page excludes reports provided by the Washington Attorney General. Consumers can report multiple types of identity theft.

West Virginia

Top Ten Report Categories

Category	Percentage
Identity Theft	17%
Imposter Scams	16%
Prizes, Sweepstakes and Lotteries	9%
Online Shopping and Negative Reviews	8%
Banks and Lenders	6%
Credit Bureaus, Information Furnishers and Report Users	4%
Internet Services	4%
Auto Related	4%
Telephone and Mobile Services	3%
Television and Electronic Media	3%

Fraud & Other Reports

45th
State Rank
(Reports per 100K Population)

12,967
Total Fraud & Other Reports

Fraud Losses

$19.4M
Total Fraud Losses

$500
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
610 •••• 1,350

Top Identity Theft Types

Type	Percentage
Bank Fraud	44%
Credit Card Fraud	27%
Other Identity Theft	17%
Employment or Tax-Related Fraud	9%
Loan or Lease Fraud	8%

Identity Theft Reports

35th
State Rank
(Reports per 100K Population)

2,657
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from West Virginia consumers, as indicated in the chart title. Consumers can report multiple types of identity theft.

Wisconsin

Top Ten Report Categories

Category	Percentage
Imposter Scams	17%
Identity Theft	16%
Credit Bureaus, Information Furnishers and Report Users	9%
Online Shopping and Negative Reviews	8%
Banks and Lenders	6%
Prizes, Sweepstakes and Lotteries	5%
Auto Related	3%
Internet Services	3%
Health Care	3%
Telephone and Mobile Services	3%

Fraud & Other Reports

39th
State Rank
(Reports per 100K Population)

44,120
Total Fraud & Other Reports

Fraud Losses

$88.2M
Total Fraud Losses

$500
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Reports per 100K Population
598   1,120

Top Identity Theft Types

Type	Percentage
Credit Card Fraud	37%
Other Identity Theft	28%
Bank Fraud	18%
Loan or Lease Fraud	13%
Employment or Tax-Related Fraud	9%

Identity Theft Reports

36th
State Rank
(Reports per 100K Population)

8,319
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Wisconsin consumers, as indicated in the chart title. This page excludes reports provided by the Wisconsin Department of Agriculture, Trade, and Consumer Protection. Consumers can report multiple types of identity theft.

Wyoming

Top Ten Report Categories

Category	Percent
Imposter Scams	17%
Identity Theft	12%
Online Shopping and Negative Reviews	10%
Prizes, Sweepstakes and Lotteries	9%
Banks and Lenders	6%
Credit Bureaus, Information Furnishers and Report Users	4%
Internet Services	3%
Auto Related	3%
Debt Collection	3%
Health Care	3%
Investment Related	3%

Fraud & Other Reports

46th
State Rank
(Reports per 100K Population)

4,068
Total Fraud & Other Reports

Fraud Losses

$11.3M
Total Fraud Losses

$500
Median Fraud Losses

Fraud & Other Reports by Metropolitan Area

Wyoming

Reports per 100K Population
● 770

Top Identity Theft Types

Type	Percent
Credit Card Fraud	35%
Other Identity Theft	27%
Bank Fraud	18%
Employment or Tax-Related Fraud	13%
Loan or Lease Fraud	10%

Identity Theft Reports

48th
State Rank
(Reports per 100K Population)

552
Identity Theft Reports

Percentages are based on the total number of relevant 2022 reports from Wyoming consumers, as indicated in the chart title. Consumers can report multiple types of identity theft. The identified Metropolitan Areas in Wyoming have a population of 99,000 or more.

Top 50 Metropolitan Areas: Fraud and Other Reports

Rank	Metropolitan Area	Reports per 100K Population	# of Reports
1	Tuscaloosa, AL Metropolitan Statistical Area	2,264	5,702
2	Atlanta-Sandy Springs-Alpharetta, GA Metropolitan Statistical Area	1,980	117,759
3	North Port-Sarasota-Bradenton, FL Metropolitan Statistical Area	1,703	13,996
4	Las Vegas-Henderson-Paradise, NV Metropolitan Statistical Area	1,623	36,173
5	Philadelphia-Camden-Wilmington, PA-NJ-DE-MD Metropolitan Statistical Area	1,619	98,616
6	Miami-Fort Lauderdale-Pompano Beach, FL Metropolitan Statistical Area	1,593	97,632
7	Orlando-Kissimmee-Sanford, FL Metropolitan Statistical Area	1,547	39,619
8	Memphis, TN-MS-AR Metropolitan Statistical Area	1,521	20,424
9	Montgomery, AL Metropolitan Statistical Area	1,515	5,660
10	Jacksonville, FL Metropolitan Statistical Area	1,504	23,065
11	Tampa-St. Petersburg-Clearwater, FL Metropolitan Statistical Area	1,501	47,325
12	Warner Robins, GA Metropolitan Statistical Area	1,440	2,632
13	Macon-Bibb County, GA Metropolitan Statistical Area	1,377	3,161
14	Richmond-Berea, KY Micropolitan Statistical Area	1,374	1,460
15	Lakeland-Winter Haven, FL Metropolitan Statistical Area	1,363	9,619
16	Sumter, SC Metropolitan Statistical Area	1,356	1,906
17	Columbus, GA-AL Metropolitan Statistical Area	1,350	4,316
18	Washington-Arlington-Alexandria, DC-VA-MD-WV Metropolitan Statistical Area	1,350	84,395
19	Sebastian-Vero Beach, FL Metropolitan Statistical Area	1,349	2,118
20	Deltona-Daytona Beach-Ormond Beach, FL Metropolitan Statistical Area	1,348	8,881
21	Baltimore-Columbia-Towson, MD Metropolitan Statistical Area	1,346	37,704
22	Savannah, GA Metropolitan Statistical Area	1,342	5,236
23	Charlotte-Concord-Gastonia, NC-SC Metropolitan Statistical Area	1,332	34,570
24	Columbia, SC Metropolitan Statistical Area	1,323	11,022
25	Killeen-Temple, TX Metropolitan Statistical Area	1,311	5,932
26	Punta Gorda, FL Metropolitan Statistical Area	1,306	2,428
27	Homosassa Springs, FL Metropolitan Statistical Area	1,298	1,920
28	Palm Bay-Melbourne-Titusville, FL Metropolitan Statistical Area	1,294	7,684
29	Virginia Beach-Norfolk-Newport News, VA-NC Metropolitan Statistical Area	1,290	22,827
30	Port St. Lucie, FL Metropolitan Statistical Area	1,290	6,211
31	Ocala, FL Metropolitan Statistical Area	1,284	4,625
32	Fayetteville, NC Metropolitan Statistical Area	1,281	6,708
33	Augusta-Richmond County, GA-SC Metropolitan Statistical Area	1,281	7,755
34	Dover, DE Metropolitan Statistical Area	1,281	2,294
35	Richmond, VA Metropolitan Statistical Area	1,280	16,413
36	Huntsville, AL Metropolitan Statistical Area	1,266	5,881
37	Dallas-Fort Worth-Arlington, TX Metropolitan Statistical Area	1,253	93,393
38	Houston-The Woodlands-Sugar Land, TX Metropolitan Statistical Area	1,253	87,472
39	Charleston-North Charleston, SC Metropolitan Statistical Area	1,231	9,736
40	Tallahassee, FL Metropolitan Statistical Area	1,209	4,652
41	Birmingham-Hoover, AL Metropolitan Statistical Area	1,203	13,089
42	Clarksville, TN-KY Metropolitan Statistical Area	1,192	3,630
43	Raleigh-Cary, NC Metropolitan Statistical Area	1,191	16,234
44	Nashville-Davidson--Murfreesboro--Franklin, TN Metropolitan Statistical Area	1,186	22,581
45	Cleveland-Elyria, OH Metropolitan Statistical Area	1,169	24,010
46	Alexandria, LA Metropolitan Statistical Area	1,159	1,770
47	The Villages, FL Metropolitan Statistical Area	1,154	1,499
48	Denver-Aurora-Lakewood, CO Metropolitan Statistical Area	1,153	33,778
49	Gainesville, FL Metropolitan Statistical Area	1,151	3,768
50	Myrtle Beach-Conway-North Myrtle Beach, SC-NC Metropolitan Statistical Area	1,147	5,523

Metropolitan Areas are defined by the Office of Management and Budget, and population estimates are based on 2020 U.S. Census figures. Metropolitan Areas are ranked based on the number of reports per 100,000 population. Reports exclude state-specific data contributor reports.

Top 50 Metropolitan Areas: Identity Theft Reports

Rank	Metropolitan Area	Reports per 100K Population	# of Reports
1	Tuscaloosa, AL Metropolitan Statistical Area	1,123	2,829
2	Baton Rouge, LA Metropolitan Statistical Area	974	8,347
3	Miami-Fort Lauderdale-Pompano Beach, FL Metropolitan Statistical Area	868	53,201
4	Lafayette, LA Metropolitan Statistical Area	779	3,819
5	Atlanta-Sandy Springs-Alpharetta, GA Metropolitan Statistical Area	777	46,195
6	Houston-The Woodlands-Sugar Land, TX Metropolitan Statistical Area	651	45,408
7	Sumter, SC Metropolitan Statistical Area	632	888
8	Savannah, GA Metropolitan Statistical Area	617	2,407
9	Orlando-Kissimmee-Sanford, FL Metropolitan Statistical Area	600	15,349
10	Montgomery, AL Metropolitan Statistical Area	586	2,190
11	Philadelphia-Camden-Wilmington, PA-NJ-DE-MD Metropolitan Statistical Area	567	34,557
12	Tallahassee, FL Metropolitan Statistical Area	564	2,172
13	Columbus, GA-AL Metropolitan Statistical Area	537	1,717
14	Columbia, SC Metropolitan Statistical Area	535	4,455
15	Lakeland-Winter Haven, FL Metropolitan Statistical Area	529	3,736
16	LaGrange, GA-AL Micropolitan Statistical Area	522	540
17	Memphis, TN-MS-AR Metropolitan Statistical Area	513	6,892
18	Las Vegas-Henderson-Paradise, NV Metropolitan Statistical Area	503	11,219
19	Killeen-Temple, TX Metropolitan Statistical Area	488	2,210
20	Los Angeles-Long Beach-Anaheim, CA Metropolitan Statistical Area	484	63,962
21	New Orleans-Metairie, LA Metropolitan Statistical Area	480	6,109
22	Gadsden, AL Metropolitan Statistical Area	465	478
23	Dallas-Fort Worth-Arlington, TX Metropolitan Statistical Area	456	34,005
24	Charlotte-Concord-Gastonia, NC-SC Metropolitan Statistical Area	455	11,806
25	Albany, GA Metropolitan Statistical Area	454	669
26	Warner Robins, GA Metropolitan Statistical Area	436	798
27	Meridian, MS Micropolitan Statistical Area	420	424
28	Fayetteville, NC Metropolitan Statistical Area	418	2,187
29	Shreveport-Bossier City, LA Metropolitan Statistical Area	417	1,657
30	Birmingham-Hoover, AL Metropolitan Statistical Area	414	4,509
31	Macon-Bibb County, GA Metropolitan Statistical Area	406	933
32	North Port-Sarasota-Bradenton, FL Metropolitan Statistical Area	406	3,337
33	Florence, SC Metropolitan Statistical Area	398	817
34	Chicago-Naperville-Elgin, IL-IN-WI Metropolitan Statistical Area	391	37,048
35	Richmond, VA Metropolitan Statistical Area	385	4,932
36	Tampa-St. Petersburg-Clearwater, FL Metropolitan Statistical Area	383	12,078
37	Cleveland-Elyria, OH Metropolitan Statistical Area	375	7,693
38	Port St. Lucie, FL Metropolitan Statistical Area	370	1,782
39	Mobile, AL Metropolitan Statistical Area	369	1,587
40	Dover, DE Metropolitan Statistical Area	368	659
41	Hammond, LA Metropolitan Statistical Area	365	488
42	Columbus, OH Metropolitan Statistical Area	364	7,641
43	New York-Newark-Jersey City, NY-NJ-PA Metropolitan Statistical Area	363	69,873
44	Greensboro-High Point, NC Metropolitan Statistical Area	357	2,737
45	Baltimore-Columbia-Towson, MD Metropolitan Statistical Area	354	9,926
46	Charleston-North Charleston, SC Metropolitan Statistical Area	346	2,738
47	Naples-Marco Island, FL Metropolitan Statistical Area	344	1,306
48	Jacksonville, FL Metropolitan Statistical Area	344	5,279
49	East Stroudsburg, PA Metropolitan Statistical Area	344	581
50	Jackson, MS Metropolitan Statistical Area	342	2,042

Metropolitan Areas are defined by the Office of Management and Budget, and population estimates are based on 2020 U.S. Census figures. Metropolitan Areas are ranked based on the number of reports per 100,000 population.

Appendix A1: The Consumer Sentinel Network

Consumer Sentinel Network

The Consumer Sentinel Network is a free, online database of consumer reports available only to law enforcement. It includes reports about identity theft, fraud, financial transactions, debt collection, and credit reports, among other subjects. The Consumer Sentinel Network is based on the premise that sharing information can make law enforcement even more effective. To that end, the Consumer Sentinel Network provides law enforcement members with access to consumer reports provided directly to the FTC, as well as to reports shared by other data contributors.

IdentityTheft.gov

IdentityTheft.gov is the federal government's one-stop resource for identity theft victims. People can use IdentityTheft.gov to report identity theft to the Federal Trade Commission and get a step-by-step personal recovery plan. The site will also create an Identity Theft Report victims can use to clear their credit files of fraudulent information resulting from the identity theft. IdentityTheft.gov has detailed advice for more than 30 types of identity theft, and also is available in Spanish at RobodeIdentidad.gov. When people use IdentityTheft.gov, their report becomes part of the Consumer Sentinel Network database and is available to the Network's law enforcement members.

Econsumer.gov

Econsumer.gov was created in April 2001 to gather and share cross-border e-commerce reports, to respond to the challenges of multinational internet fraud, and to improve consumer confidence in e-commerce. Today, consumer protection agencies in more than 65 countries and the OECD participate in econsumer.gov. Through econsumer.gov, consumers can file cross-border consumer reports online and learn other steps to take to combat fraud. The website is available in English, French, German, Japanese, Korean, Polish, Portuguese, Spanish, and Turkish. The reports into econsumer.gov are accessible to Consumer Sentinel members and certified foreign law enforcement agencies.

Appendix A2: Major Data Contributors

Contributor	Reports
FTC - Web Reports (IDT)	797,827 (15.49%)
FTC - Web Reports (Fraud & Other)	695,970 (13.51%)
FTC - Mobile Reports (Fraud & Other)	624,387 (12.12%)
FTC - Mobile Reports (IDT)	191,499 (3.72%)
FTC - "877 FTC HELP" (Fraud & Other)	155,837 (3.03%)
FTC - "877 ID THEFT"	100,296 (1.95%)
Consumer Financial Protection Bureau	919,773 (17.86%)
Better Business Bureau	813,891 (15.80%)
Other Data Contributors	399,187 (7.75%)
Australian Competition and Consumer Commission	159,094 (3.09%)
State Law Enforcement Agencies	154,726 (3.00%)
Internet Crime Complaint Center	137,882 (2.68%)

Legend: ■ FTC ▢ Other Data Contributors

Percentages are based on the total number of 2022 Sentinel reports (5,150,368). Where appropriate, the type of report provided by the organization is indicated in parenthesis.

Appendix A3: Data Contributors

FTC

Data Contributor	2020		2021		2022	
	# of Reports	%	# of Reports	%	# of Reports	%
FTC - Web Reports (IDT)	1,066,273	21.24%	1,001,736	16.79%	797,827	15.49%
FTC - Web Reports (Fraud & Other)	636,998	12.69%	809,542	13.57%	695,970	13.51%
FTC - Mobile Reports (Fraud & Other)	514,160	10.24%	676,801	11.35%	624,387	12.12%
FTC - Mobile Reports (IDT)	216,320	4.31%	218,456	3.66%	191,499	3.72%
FTC - "877 FTC HELP" (Fraud & Other)	232,842	4.64%	199,382	3.34%	155,837	3.03%
FTC - "877 ID THEFT"	105,000	2.09%	92,054	1.54%	100,296	1.95%

Top Data Contributors

Data Contributor	2020		2021		2022	
	# of Reports	%	# of Reports	%	# of Reports	%
Consumer Financial Protection Bureau	525,717	10.47%	844,441	14.16%	919,773	17.86%
Better Business Bureau	1,043,765	20.79%	934,036	15.66%	813,891	15.80%
Australian Competition and Consumer Commission			218,092	3.66%	159,094	3.09%
Internet Crime Complaint Center	208,088	4.15%	170,854	2.86%	137,882	2.68%
Publishers Clearing House	80,146	1.60%	81,235	1.36%	93,433	1.81%

Other Data Contributors

Data Contributor	2020		2021		2022	
	# of Reports	%	# of Reports	%	# of Reports	%
U.S. Department of Education	46,787	0.93%	58,401	0.98%	91,057	1.77%
MoneyGram International & Western Union Money Transfer	43,262	0.86%	45,659	0.77%	35,986	0.70%
Microsoft Corporation Cyber Crime Center	63,115	1.26%	61,925	1.04%	35,557	0.69%
Social Security Administration			181,035	3.04%	29,324	0.57%
U.S. Department of Justice Disaster Fraud Task Force	4,164	0.08%	130,150	2.18%	27,549	0.53%
Scam Detector	5,332	0.11%	31,465	0.53%	26,467	0.51%
Others	26,967	0.54%	22,059	0.37%	25,316	0.49%
U.S. Postal Inspection Service	25,990	0.52%	33,921	0.57%	24,867	0.48%
Task Force on Market Integrity and Consumer Fraud	639	0.01%	1,174	0.02%	5,865	0.11%
AARP Fraud Watch Network	9,673	0.19%	11,859	0.20%	3,766	0.07%

Percentages are based on the total number of Sentinel reports in 2020 (5,020,178), 2021 (5,964,830), and 2022 (5,150,368).

Appendix A3: Data Contributors

State Law Enforcement Agencies

Data Contributor	2020		2021		2022	
	# of Reports	%	# of Reports	%	# of Reports	%
Pennsylvania, Attorney General	16,387	0.33%	17,697	0.30%	23,689	0.46%
Ohio, Attorney General	26,967	0.54%	20,572	0.34%	22,526	0.44%
Washington, Attorney General	11,849	0.24%	14,547	0.24%	20,524	0.40%
New York, Attorney General	19,107	0.38%	15,933	0.27%	15,987	0.31%
Wisconsin, Department of Agriculture, Trade, and Consumer Protection	9,547	0.19%	9,263	0.16%	9,619	0.19%
Michigan, Attorney General	8,880	0.18%	6,501	0.11%	8,069	0.16%
Massachusetts, Attorney General	20,473	0.41%	12,313	0.21%	7,916	0.15%
Indiana, Attorney General	5,091	0.10%	7,969	0.13%	7,377	0.14%
Nebraska, Attorney General	3,093	0.06%	228	0.00%	5,593	0.11%
North Carolina, Department of Justice	10,135	0.20%	8,226	0.14%	5,553	0.11%
Tennessee, Attorney General	3,148	0.06%	1,973	0.03%	5,253	0.10%
Maine, Attorney General	8,588	0.17%	6,398	0.11%	3,803	0.07%
South Carolina, Department of Consumer Affairs	2,259	0.04%	2,425	0.04%	3,351	0.07%
Oregon, Department of Justice	2,910	0.06%	3,103	0.05%	3,145	0.06%
Louisiana, Attorney General	4,132	0.08%	3,053	0.05%	3,068	0.06%
Iowa, Attorney General	2,666	0.05%	2,791	0.05%	2,668	0.05%
Connecticut, Department of Consumer Protection	1,724	0.03%	1,711	0.03%	1,473	0.03%
Hawaii, Office of Consumer Protection	654	0.01%	998	0.02%	1,440	0.03%
Mississippi, Attorney General	52	0.00%	633	0.01%	1,304	0.03%
Florida Department of Agriculture and Consumer Services	4,179	0.08%	2,089	0.04%	987	0.02%
Idaho, Attorney General	908	0.02%	898	0.02%	801	0.02%
Nevada, Attorney General	1,294	0.03%	355	0.01%	357	0.01%
Alaska, Attorney General	221	0.00%	206	0.00%	223	0.00%
Montana, Attorney General	676	0.01%	671	0.01%		

Percentages are based on the total number of Sentinel reports in 2020 (5,020,178), 2021 (5,964,830), and 2022 (5,150,368).

Appendix A4: Better Business Bureau Data Contributors

United States

BBB serving... Akron
Abilene
Amarillo
Arkansas
Acadiana
Canton Region & Greater West Virginia
Central & Eastern Kentucky
Central & South Alabama
Central and Western MA and Northeastern CT
Central California and Inland Empire Counties
Central East Texas
Central Florida
Central Illinois
Central Indiana
Central and Northwest North Carolina
Central Ohio
Central Oklahoma
Central South Carolina & Charleston
Central Virginia
Chicago & Northern Illinois
Cincinnati Area, Southern Ohio, Northern Kentucky, SE Indiana
Coastal Carolina
Concho Valley
Connecticut
Dayton and Miami Valley
Delaware
Detroit & Eastern Michigan
E. & SW Missouri & S. Illinois
Eastern MA, ME, RI & VT
Eastern North Carolina
Eastern Oklahoma
El Paso
Fall Line Corridor
Greater Cleveland
Greater East Tennessee
Greater Hampton Roads
Greater Houston and South Texas
Greater Iowa, Quad Cities and Siouxland Region
Greater Kansas City
Greater Maryland
Greater New Orleans Area
Heart of Texas
Los Angeles and Silicon Valley
Louisville, Southern Indiana & Western Kentucky
Mahoning Valley
Metro Atlanta, Athens & NE Georgia
Metro Washington DC & Eastern Pennsylvania
Metropolitan New York
Middle Tennessee
Mid-South
Minnesota and North Dakota
Mississippi
Nebraska, South Dakota, Kansas Plains & SW Iowa
New Hampshire
New Jersey
New Mexico and Southwest Colorado
North Alabama
North Central Texas

BBB serving... Northeast & Central Louisiana & the Ark-La-Tex
Northeast California
Northeast Florida and the Southeast Atlantic
Northern Colorado and Wyoming
Northern Indiana
Northern Nevada and Utah
Northwest + Pacific
Northwest Florida
Northwest and West Central Ohio and SE Michigan
Pacific Southwest
San Francisco Bay Area and Northern Coastal California
South Central Louisiana
South Plains
Southeast Florida & the Caribbean
Southeast Tennessee & Northwest Georgia
Southeast Texas
Southern Arizona
Southern Colorado
Southern Nevada
Southern Piedmont and Western North Carolina
Southwest Louisiana
Tri-Counties
Tri-State
Upstate New York
Upstate South Carolina
West Florida
Western Michigan
Western Pennsylvania
Western Virginia
Wisconsin

Canada

Atlantic Provinces
Central Ontario
Mainland B.C.
Manitoba & N.W. Ontario
Northern Capital Regions and Quebec
Saskatchewan
Southern Alberta and East Kootenay
Vancouver Island
Western Ontario

Appendix B1: Descriptions of Report Categories

Fraud Report Categories

Advance Payments for Credit Services:
The promise of a loan or credit card that requires you to pay a fee first; worthless credit card loss protection and insurance programs; the promise that accurate negative information can be removed from your credit file for a fee; services offering to recover government refunds or unclaimed funds; etc.

Business and Job Opportunities:
Franchise or business opportunities (e.g., offers to start a new business); work-at-home plans, (e.g., stuffing envelopes or processing medical claims); multi-level marketing schemes; job scams, job listings, or employment services; inventions or idea promotions.

Charitable Solicitations:
Misleading pitches for donations to benefit a charity; solicitations for bogus charity or relief organizations; etc.

Foreign Money Offers and Fake Check Scams:
Letters or e-mails promising a percentage of millions of dollars that from a foreign country in return for money, bank account numbers or other identifying information from the victim; fraudulent schemes involving foreign lotteries, mystery shoppers or internet purchases\classified ads in which someone is overpaid with a counterfeit check and asked to wire back the difference immediately after check deposit, leaving the victim responsible for the funds withdrawn; etc.

Grants:
Businesses or individuals marketing either government grant opportunities or financial aid assistance services; problems with student loan processors, debt collectors collecting on defaulted student loans, diploma mills and other unaccredited educational institutions; etc.

Health Care:
Fraudulent, misleading or deceptive claims for: vision correction procedures; dietary supplements; weight loss products or services; impotency treatments; health spas and equipments; infertility services; sunscreens; HIV test kits; medical discount plans; as well as complaints about over-the-counter or prescription drugs; other medical products, supplies or treatments. Also includes reports about eye care and fitness monitors and devices that can connect to the internet and use a processor or sensors to collect consumer information; etc.

Imposter Scams:
Someone pretends to be a trusted person to get consumers to send money or give personal information. Examples include scammers claiming to work for or be affiliated with a government agency; scammers posing as a friend or relative with an emergency need for money; scammers posing as a romantic interest; scammers claiming to be a computer technician offering technical support; and scammers claiming to be affiliated with a private entity (e.g., a charity or company).

Internet Services:
Problems with webstite content, including websites that offer content for a fee or advertise products and services; difficulty canceling an ISP or online account; issues with online payment services, social networking services, internet gaming, and virtual reality; undisclosed charges; website design and promotion services; and problems with broadband internet services and content, including the truthfulness of cost, access, and speed disclosures.

Investment Related:
Investment opportunities in day trading; gold and gems; art; rare coins; other investment products; reports about companies that offer advice or seminars on investments; etc.

Magazines and Books:
Pitches for "free," "pre-paid," or "special" magazine or book subscription deals; etc.

Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3.

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Appendix B1: Descriptions of Report Categories

Mortgage Foreclosure Relief and Debt Management:
Mortgage lenders, brokers and other entities making false promises to save consumers' homes from foreclosure; mortgage refinancing, mortgage term modifications and debt management issues; credit organizations charging excessive fees, making false promises to provide free services, pay creditors or reduce interest rates.

Office Supplies and Services:
Fraudulent or deceptive offers for toner, copier paper, maintenance supplies, equipment maintenance contracts; classified advertising and yellow page invoice scams; website cramming schemes; etc.

Online Shopping and Negative Reviews:
Undisclosed costs, failure to deliver on time, non-delivery, and refusal to honor a guarantee on purchases made online; internet auctions (starting October 22, 2020); businesses trying to prevent people from giving honest reviews about products or services they purchased.

Prizes, Sweepstakes and Lotteries:
Promotions for "free" prizes for a fee; foreign lotteries and sweepstakes offered through the phone, fax, e-mail or mail; etc.

Tax Preparers:
Companies that engage in "skimming" consumer tax refunds or charging inflated fees while promising substantial refunds; companies aiding consumers in willfully and intentionally falsifying information on a tax return to limit the amount of tax liability; entities pretending to be tax preparers or the IRS to obtain funds or information from consumers.

Telephone and Mobile Services:
Advertising related to mobile plans, rates or coverage areas; problems with mobile applications or downloads; other mobile device problems; charges for calls to "toll-free" numbers; unauthorized charges, such as charges for calls consumers did not make; unauthorized switching of consumers' phone service provider; misleading pre-paid phone card offers; VoIP service problems; unsolicited faxes; electronic consumer products such as smart watches and connected-home devices that can connect to the internet and use a processor or sensors to collect consumer information; etc.

Travel, Vacations and Timeshare Plans:
Deceptive offers for "free" or low-cost vacations; cut-rate student travel packages; misleading timeshare offers; etc.

Identity Theft

Identity Theft:
Someone appropriates your personal identifying information (like your Social Security number or credit card account number) to commit fraud or theft.

Other Report Categories

Auto Related:
Misleading or deceptive claims regarding auto prices, financing, leasing or warranties; repair\maintenance issues with newly purchased used or new cars, including dissatisfaction with service provided by auto mechanics; price fixing and price gouging concerns against gas stations and oil companies; etc.

Banks and Lenders:
Deceptive or predatory mortgage lending practices; problems with modification of mortgage terms; miscellaneous customer service and account issues with bank or credit union products, including payday loans, student loans, auto title loans, fees and overdraft charges; other finance company lending products, services and practices; etc.

Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3.

Appendix B1: Descriptions of Report Categories

Computer Equipment and Software:
Problems with computer software, hardware and computer equipment purchases; unwanted or unauthorized software installations and downloads; etc.

Credit Bureaus, Information Furnishers and Report Users:
Credit Reporting Agency (CRA) or furnisher provides inaccurate information or fails to reinvestigate disputed information; CRA provides inadequate phone help; difficulties ordering free annual credit reports; impermissible access to\inquiry on credit reports; etc.

Credit Cards:
Account or billing issues, including interest rate changes, late fees, credit disputes and overcharges; fraudulent credit card offers\phishing attempts; etc.

Debt Collection:
Debt collector calls repeatedly or continuously, falsely represents the amount or status of debt, fails to send written notice of debt, falsely threatens suit, uses profane language, fails to identify self as debt collector and\or violates other provisions of the Fair Debt Collection Practices Act.

Education:
Problems with trade or vocational school services, including issues related to accreditation, billing and collection, or institutional advertising claims related to usefulness of the degree or job prospects after graduation. Also, reports about traditional colleges and universities.

Funeral Services:
Quality, services, price, or price disclosures of funeral service providers.

Home Repair, Improvement and Products:
Defective furniture or appliances; service or warranty-related issues; furniture or appliance delivery problems, including receiving wrong or incomplete products; problems with home repair services and contractors; issues with home protection devices or services; problems with home warranties; reports about general housing-related issues; etc.

Privacy, Data Security, and Cyber Threats:
Reports about data privacy, including children's online privacy. This includes reports about the collection, storage, use, disclosure, or disposal of consumer data; reports about the practices and processes companies use to secure consumer data. Also included are reports about malware and computer exploits, including spyware, malware, denial of service attacks, etc.

Television and Electronic Media:
Reports about television programming and advertisements; miscellaneous problems with digital entertainment, including DVDs, CDs, MP3s, satellite music services, online streaming, and video on demand; issues with TV reception, installation, billing, and promotions of satellite and cable television providers.

Certain Fraud categories are comprised of subcategories that fall in both Fraud and Other report types. See Appendix B3.

Appendix B2: Report Categories over Three Years

Category	2020 # of Reports	2020 %	2021 # of Reports	2021 %	2022 # of Reports	2022 %
Advance Payments for Credit Services	17,552	0.35%	25,047	0.42%	34,558	0.67%
Auto Related	151,797	3.02%	163,864	2.75%	162,040	3.15%
Banks and Lenders	190,639	3.80%	212,252	3.56%	249,126	4.84%
Business and Job Opportunities	63,114	1.26%	106,068	1.78%	95,399	1.85%
Charitable Solicitations	4,978	0.10%	9,534	0.16%	9,958	0.19%
Computer Equipment and Software	23,885	0.48%	17,341	0.29%	16,912	0.33%
Credit Bureaus, Information Furnishers and Report Users	319,399	6.36%	595,419	9.98%	691,142	13.42%
Credit Cards	76,310	1.52%	73,909	1.24%	87,451	1.70%
Debt Collection	128,605	2.56%	158,137	2.65%	112,827	2.19%
Education	32,367	0.64%	26,117	0.44%	19,690	0.38%
Foreign Money Offers and Fake Check Scams	39,098	0.78%	39,095	0.66%	40,903	0.79%
Funeral Services	1,650	0.03%	1,579	0.03%	1,470	0.03%
Grants	4,184	0.08%	4,309	0.07%	2,419	0.05%
Health Care	104,563	2.08%	106,865	1.79%	99,370	1.93%
Home Repair, Improvement and Products	75,070	1.50%	89,551	1.50%	82,482	1.60%
Identity Theft	1,388,539	27.66%	1,434,693	24.05%	1,108,609	21.52%
Imposter Scams	503,153	10.02%	995,813	16.69%	725,989	14.10%
Internet Services	152,375	3.04%	126,991	2.13%	110,189	2.14%
Investment Related	28,206	0.56%	82,564	1.38%	104,703	2.03%
Magazines and Books	8,461	0.17%	6,850	0.11%	6,073	0.12%
Miscellaneous Reports	57,766	1.15%	51,022	0.86%	51,089	0.99%
Mortgage Foreclosure Relief and Debt Management	11,853	0.24%	22,111	0.37%	24,037	0.47%
Office Supplies and Services	6,870	0.14%	4,560	0.08%	4,040	0.08%
Online Shopping and Negative Reviews	397,735	7.92%	422,594	7.08%	327,609	6.36%
Privacy, Data Security, and Cyber Threats	77,034	1.53%	74,460	1.25%	66,383	1.29%
Prizes, Sweepstakes and Lotteries	116,524	2.32%	154,816	2.60%	143,132	2.78%
Tax Preparers	5,494	0.11%	6,311	0.11%	7,116	0.14%
Telephone and Mobile Services	115,726	2.31%	98,840	1.66%	89,376	1.74%
Television and Electronic Media	55,636	1.11%	43,782	0.73%	35,515	0.69%
Travel, Vacations and Timeshare Plans	95,996	1.91%	72,035	1.21%	62,445	1.21%
Unspecified Reports	984,098	19.60%	1,190,894	19.97%	927,043	18.00%

Percentages are based on the total number of Sentinel reports in 2020 (5,020,178), 2021 (5,964,830), and 2022 (5,150,368). Consumers can report more than one category or subcategory.

Appendix B3: Detailed Report Categories over Three Years

Category	Subcategory	2020		2021		2022	
		# of Reports	% of Reports	# of Reports	% of Reports	# of Reports	% of Reports
Advance Payments for Credit Services	Advance-Fee Credit	13,339	0.27%	21,092	0.35%	30,348	0.59%
	Credit Card Loss Protection	219	0.00%	164	0.00%	131	0.00%
	Credit Repair	3,628	0.07%	3,445	0.06%	3,823	0.07%
	Refund Scams	366	0.01%	348	0.01%	257	0.00%
Auto Related	Auto Financing	9,814	0.20%	10,247	0.17%	11,827	0.23%
	Auto Parts & Repairs	33,796	0.67%	31,725	0.53%	30,118	0.58%
	Auto Renting & Leasing	16,336	0.33%	20,356	0.34%	17,278	0.34%
	Auto Service & Warranties	12,247	0.24%	14,839	0.25%	12,635	0.25%
	Gasoline	701	0.01%	485	0.01%	1,041	0.02%
	New Auto Sales	42,513	0.85%	44,748	0.75%	41,867	0.81%
	Used Auto Sales	38,304	0.76%	43,400	0.73%	49,535	0.96%
Banks and Lenders	Auto Title Lending	1,052	0.02%	891	0.01%	1,035	0.02%
	Bank & Credit Union Lending	615	0.01%	802	0.01%	897	0.02%
	Banks, Credit Unions & S&Ls	72,774	1.45%	78,800	1.32%	89,361	1.74%
	Finance Company Lending	10,781	0.21%	11,849	0.20%	11,425	0.22%
	Misc. Institution Lending	18,522	0.37%	20,007	0.34%	14,443	0.28%
	Mortgage Lending	42,767	0.85%	47,482	0.80%	38,630	0.75%
	Payday Loans	6,547	0.13%	6,069	0.10%	7,466	0.14%
	Student Loans	37,818	0.75%	46,503	0.78%	85,995	1.67%
Business and Job Opportunities	Business & Work-at-Home Opportunities	19,969	0.40%	16,166	0.27%	13,799	0.27%
	Franchises & Distributorships*	927	0.02%	1,030	0.02%	2,678	0.05%
	Invention Promotion	1,098	0.02%	614	0.01%	395	0.01%
	Job Scams & Employment Agencies	37,068	0.74%	80,234	1.35%	69,319	1.35%
	Pyramids & Multi-Level Marketing	4,084	0.08%	8,089	0.14%	9,319	0.18%
Charitable Solicitations	Charitable Solicitations	4,978	0.10%	9,534	0.16%	9,958	0.19%
Computer Equipment and Software	Computer Equipment & Software	23,885	0.48%	17,341	0.29%	16,912	0.33%
Credit Bureaus, Information Furnishers and Report Users	Credit Bureaus	317,901	6.33%	593,093	9.94%	645,718	12.54%
	Credit Information Furnishers	1,475	0.03%	1,954	0.03%	44,166	0.86%
	Credit Report Users	353	0.01%	748	0.01%	1,615	0.03%
Credit Cards	Credit Cards	76,310	1.52%	73,909	1.24%	87,451	1.70%
Debt Collection	Creditor Debt Collection	40,147	0.80%	58,189	0.98%	36,897	0.72%
	Third Party Debt Collection	88,639	1.77%	100,055	1.68%	76,020	1.48%
Education	Colleges & Universities	29,104	0.58%	22,834	0.38%	17,491	0.34%
	Trade & Vocational Schools	3,349	0.07%	3,333	0.06%	2,239	0.04%

Percentages are based on the total number of Sentinel reports in 2020 (5,020,178), 2021 (5,964,830), and 2022 (5,150,368). Consumers can report more than one category or subcategory.
* These subcategories are counted as Other report types even though the broader category assigned is Fraud.
† This subcategory is counted as Fraud even though the broader category assigned is Other.
‡ These categories or subcategories were added on October 22, 2020.
§ These categories or subcategories were retired on October 22, 2020. Reports about internet auctions submitted after this date are included in the Online Shopping subcategory.

Appendix B3: Detailed Report Categories over Three Years

Category	Subcategory	2020		2021		2022	
		# of Reports	% of Reports	# of Reports	% of Reports	# of Reports	% of Reports
Foreign Money Offers and Fake Check Scams	Fake Check Scams	36,671	0.73%	36,665	0.61%	38,146	0.74%
	Foreign Money & Inheritance Scams	2,487	0.05%	2,447	0.04%	2,762	0.05%
Funeral Services	Funeral Services	1,650	0.03%	1,579	0.03%	1,470	0.03%
Grants	Non-Educational Grants	3,533	0.07%	4,030	0.07%	2,169	0.04%
	Scholarships & Educational Grants	660	0.01%	309	0.01%	279	0.01%
Health Care	Connected Wearable Devices*	137	0.00%	55	0.00%	80	0.00%
	Diet Products, Plans & Centers	37,023	0.74%	30,036	0.50%	20,688	0.40%
	Eye Care*	6,945	0.14%	5,732	0.10%	5,748	0.11%
	Health Care Billing	1,777	0.04%	2,064	0.03%	1,635	0.03%
	Health Care: Dietary Supplements\Herbal Remedies§	3,814	0.08%				
	Health Care: Drugs-OTC\Prescription§	2,465	0.05%				
	Health Care: Other Medical Treatments*§	13,115	0.26%				
	Health Care: Other Products\Supplies*§	9,022	0.18%				
	Medical Insurance & Discount Plans	6,711	0.13%	6,320	0.11%	6,916	0.13%
	Medical Treatments & Cures‡	17,265	0.34%	41,131	0.69%	40,896	0.79%
	Misc. Medical*‡	6,581	0.13%	21,672	0.36%	23,759	0.46%
Home Repair, Improvement and Products	Home Appliances	4,346	0.09%	4,242	0.07%	4,720	0.09%
	Home Furnishings	3,359	0.07%	5,254	0.09%	6,579	0.13%
	Home Protection Devices	1,141	0.02%	1,076	0.02%	1,491	0.03%
	Home Repair	32,099	0.64%	16,760	0.28%	9,993	0.19%
	Home Warranties‡	11,711	0.23%	30,325	0.51%	26,600	0.52%
	Housing	22,495	0.45%	31,975	0.54%	33,246	0.65%
Identity Theft	Identity Theft	1,388,539	27.66%	1,434,693	24.05%	1,108,609	21.52%
Imposter Scams	Business Imposters	156,933	3.13%	399,333	6.69%	373,683	7.26%
	Family & Friend Imposters	25,446	0.51%	36,270	0.61%	36,393	0.71%
	Government Imposters	179,280	3.57%	396,832	6.65%	191,079	3.71%
	Romance Scams	54,210	1.08%	79,707	1.34%	67,644	1.31%
	Tech Support Scams	98,243	1.96%	116,819	1.96%	89,158	1.73%
Internet Auction	Internet Auction§	1,823	0.04%				

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* These subcategories are counted as Other report types even though the broader category assigned is Fraud.
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Appendix B3: Detailed Report Categories over Three Years

Category	Subcategory	2020 # of Reports	2020 % of Reports	2021 # of Reports	2021 % of Reports	2022 # of Reports	2022 % of Reports
Internet Services	Broadband Internet Access*	5,075	0.10%	5,425	0.09%	5,234	0.10%
	Broadband Internet Cost*	5,595	0.11%	7,514	0.13%	7,875	0.15%
	Broadband Internet Speed*	1,699	0.03%	1,622	0.03%	1,536	0.03%
	Gaming & Virtual Reality*	8,572	0.17%	6,507	0.11%	7,118	0.14%
	Internet Information Services§	41,847	0.83%				
	Online Payment Services	45,132	0.90%	50,884	0.85%	51,897	1.01%
	Social Networking Services	32,747	0.65%	32,577	0.55%	10,615	0.21%
	Website Content‡	8,312	0.17%	20,790	0.35%	24,625	0.48%
	Website Design & Promotion	5,117	0.10%	3,909	0.07%	3,630	0.07%
Investment Related	Art, Gems & Rare Coin Investments	1,311	0.03%	1,545	0.03%	1,681	0.03%
	Investment Seminars & Advice	3,458	0.07%	3,920	0.07%	2,795	0.05%
	Miscellaneous Investments	21,166	0.42%	73,002	1.22%	97,669	1.90%
	Stocks & Commodity Futures Trading	2,273	0.05%	4,118	0.07%	2,579	0.05%
Magazines and Books	Books & Magazines	8,461	0.17%	6,850	0.11%	6,073	0.12%
Miscellaneous Reports	Business Equipment & Facilities Leasing	287	0.01%	200	0.00%	437	0.01%
	Children's Products	2,330	0.05%	1,738	0.03%	1,521	0.03%
	Food	3,679	0.07%	2,452	0.04%	4,665	0.09%
	Garments, Wool, Leather Goods & Textiles	999	0.02%	1,100	0.02%	992	0.02%
	Immigration Services	1,225	0.02%	572	0.01%	463	0.01%
	Insurance (excl. Medical)	6,903	0.14%	7,122	0.12%	7,253	0.14%
	Jewelry & Watches	8,026	0.16%	6,039	0.10%	4,970	0.10%
	Modeling Agencies\Services§	161	0.00%				
	Personal Care Products	4,403	0.09%	3,206	0.05%	3,240	0.06%
	Property & Inheritance Tracers	357	0.01%	838	0.01%	524	0.01%
	Real Estate	23,331	0.46%	21,732	0.36%	20,857	0.40%
	Tobacco Products	1,435	0.03%	1,118	0.02%	1,072	0.02%
	Utilities	4,630	0.09%	4,906	0.08%	5,100	0.10%
Mortgage Foreclosure Relief and Debt Management	Credit & Debt Counseling	10,898	0.22%	21,423	0.36%	23,297	0.45%
	Mortgage Modification & Foreclosure Relief	955	0.02%	692	0.01%	748	0.01%
Office Supplies and Services	Office Directory Listings & Ad Space	3,744	0.07%	2,346	0.04%	2,230	0.04%
	Office Supplies & Services	3,126	0.06%	2,214	0.04%	1,810	0.04%
Online Shopping and Negative Reviews	Negative Online Reviews*	1,970	0.04%	469	0.01%	614	0.01%
	Online Shopping	397,014	7.91%	422,137	7.08%	327,000	6.35%

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Appendix B3: Detailed Report Categories over Three Years

Category	Subcategory	2020		2021		2022	
		# of Reports	% of Reports	# of Reports	% of Reports	# of Reports	% of Reports
Privacy, Data Security, and Cyber Threats‡	Malware & Computer Exploits†	71,858	1.43%	54,869	0.92%	47,165	0.92%
	Privacy & Data Security‡	5,176	0.10%	19,592	0.33%	19,256	0.37%
Prizes, Sweepstakes and Lotteries	Prizes, Sweepstakes & Lotteries	116,524	2.32%	154,816	2.60%	143,132	2.78%
Tax Preparers	Tax Preparers	5,494	0.11%	6,311	0.11%	7,116	0.14%
Telephone and Mobile Services	Connected Non-Wearable Devices*	618	0.01%	89	0.00%	90	0.00%
	Mobile: Accessories, Devices, and Services§	26,793	0.53%				
	Mobile: Applications\Other Downloads§	3,924	0.08%				
	Mobile: Carrier Rates\Plans§	10,302	0.21%				
	Mobile: Unauthorized Charges or Debits§	3,098	0.06%				
	Phone Billing‡	6,412	0.13%	17,897	0.30%	17,852	0.35%
	Phone Carrier Switching	966	0.02%	157	0.00%	188	0.00%
	Phone Devices, Accessories & Services‡	48,074	0.96%	80,173	1.34%	70,408	1.37%
	Prepaid Phone Cards	1,843	0.04%	1,259	0.02%	1,680	0.03%
	Telephone: Other§	17,451	0.35%				
	Telephone: Unauthorized Charges or Debits§	409	0.01%				
	Telephone: VoIP Services§	649	0.01%				
Television and Electronic Media	Cable & Satellite TV	51,001	1.02%	39,510	0.66%	32,135	0.62%
	Streaming & Digital Media	2,418	0.05%	2,100	0.04%	2,135	0.04%
	TV Programming & Ads	2,249	0.04%	2,175	0.04%	1,262	0.02%
Travel, Vacations and Timeshare Plans	Timeshare Resales	3,355	0.07%	2,870	0.05%	2,610	0.05%
	Timeshare Sales	10,770	0.21%	9,249	0.16%	10,591	0.21%
	Vacation & Travel	81,954	1.63%	59,946	1.00%	49,358	0.96%
Unspecified Reports	Other Misc.	452,706	9.02%	538,375	9.03%	410,676	7.97%
	Unauthorized Debits or Charges for Unknown Products§	1,340	0.03%				
	Unsolicited Email	112,697	2.24%	171,468	2.87%	174,994	3.40%
	Unsolicited Text Messages	303,066	6.04%	294,655	4.94%	235,961	4.58%
	Unwanted Telemarketing Calls	155,904	3.11%	188,627	3.16%	107,454	2.09%

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Appendix C: Fraud Reports and Reported Amount Lost by State

State	# of Reports	% Reporting Loss	Total $ Loss	Median $ Loss
Alabama	22,113	24%	$53,864,805	$500
Alaska	4,409	26%	$16,691,422	$950
Arizona	43,960	25%	$173,944,111	$804
Arkansas	12,917	25%	$34,563,485	$500
California	213,223	27%	$1,348,767,079	$900
Colorado	39,926	24%	$138,154,434	$600
Connecticut	18,340	24%	$57,488,024	$670
Delaware	6,742	21%	$19,035,794	$700
District of Columbia	6,285	22%	$19,009,213	$623
Florida	138,515	25%	$556,817,240	$800
Georgia	61,187	23%	$158,447,633	$600
Hawaii	7,885	25%	$37,902,730	$845
Idaho	9,094	24%	$29,231,804	$500
Illinois	63,992	22%	$199,135,728	$600
Indiana	31,484	23%	$61,860,100	$500
Iowa	12,063	24%	$29,944,600	$500
Kansas	13,858	22%	$40,799,748	$500
Kentucky	20,935	22%	$47,977,240	$500
Louisiana	19,522	24%	$43,179,357	$534
Maine	6,873	24%	$21,714,301	$600
Maryland	40,460	22%	$132,975,026	$742
Massachusetts	37,925	24%	$136,182,935	$700
Michigan	49,372	22%	$133,908,860	$500
Minnesota	27,508	24%	$80,431,719	$600
Mississippi	11,121	25%	$22,929,665	$500
Missouri	31,873	22%	$83,673,092	$563
Montana	5,683	25%	$17,004,601	$575
Nebraska	9,172	22%	$23,932,566	$550
Nevada	21,852	27%	$108,430,340	$800
New Hampshire	7,894	22%	$18,313,546	$540
New Jersey	48,226	25%	$231,108,158	$800
New Mexico	11,607	27%	$38,157,630	$700
New York	100,476	25%	$397,753,483	$700
North Carolina	54,867	23%	$148,931,452	$549
North Dakota	2,725	26%	$11,190,341	$800
Ohio	57,534	21%	$135,283,585	$500
Oklahoma	17,072	24%	$54,561,217	$500
Oregon	27,120	22%	$85,399,463	$600
Pennsylvania	69,735	22%	$169,166,342	$509
Puerto Rico	3,351	35%	$7,383,819	$508
Rhode Island	5,448	22%	$14,916,470	$600
South Carolina	27,155	24%	$75,905,349	$560
South Dakota	3,237	25%	$10,599,419	$600
Tennessee	36,802	25%	$108,513,499	$525
Texas	137,897	27%	$555,844,875	$660
Utah	17,208	26%	$62,270,305	$700
Vermont	3,596	21%	$7,885,771	$500
Virginia	52,349	23%	$179,169,999	$650
Washington	48,468	23%	$215,496,044	$750
West Virginia	8,578	24%	$19,381,378	$500
Wisconsin	28,157	23%	$88,248,309	$500
Wyoming	2,942	28%	$11,293,782	$500

The amount lost refers to reports with a loss of $1 – $999,999. The number of reports for each state excludes state-specific data contributor reports.